# Presentation of Q4 2020 results

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## CONSOLIDATED HIGHLIGHTS

ISK 1,746 m

EBITDA Q4 2020

22.8%

Sales margin

4.25

NIBD/EBITDA

ISK 2,563 m

Cash and cash equivalents

33.0%

EBITDA/Sales margin Q4 2020

55.5%

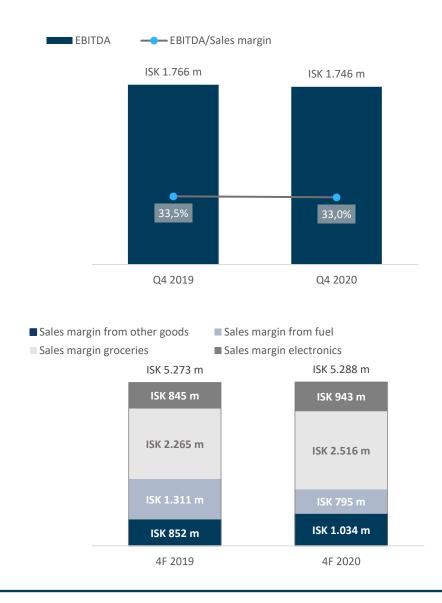
Salaries/Sales margin Q4 2020



# CONSOLIDATED OPERATIONS IN Q4

Amounts are in ISK million	Q4 2020	Q4 2019	Change	% Chg.
Sale of goods and services	23,222	21,279	1,943	9.1%
Margin from sales of goods and services	5,288	5,273	15	0.3%
Lease revenue and operating income	708	428	280	65.5%
Salaries and personnel expenses	-2,933	-2,703	-230	8.5%
Other operating expenses	-1,317	-1,231	-85	6.9%
EBITDA	1,746	1,766	-20	-1.1%
Key Figures				
EBITDA/Sales margin	33.0%	33.5%	-0.5%	-1.4%
Salaries/Sales margin	55.5%	51.3%	4.2%	8.2%
Earnings per share	1.64	2.18	-0.5	-24.6%

- Sale of goods and services ISK 23,222 m. increase of 9.1% YoY.
- Margin from sales ISK 5,288 m. increase of 0.3% YoY.
- Number of full-time employees 1.180 increased of 8.4% YoY.
- COVID-19 related cost ISK 152 m. in salaries and other operating expenses.
- EBITDA ISK 1,746 m. in Q4 2020, decrease of 1.1% YoY.

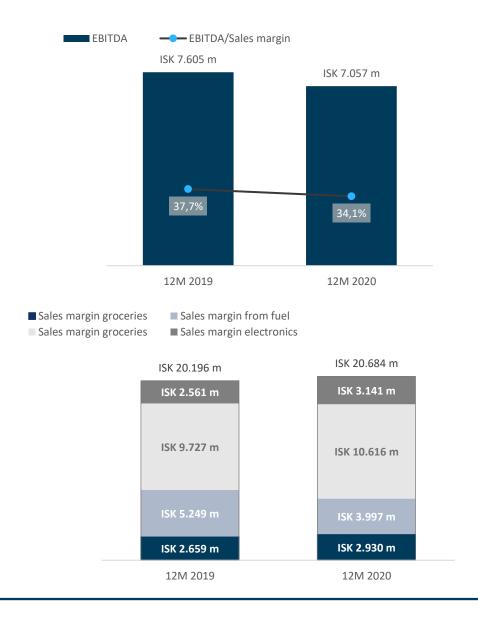




## **CONSOLIDATED OPERATIONS IN 2020**

Amounts are in ISK million	12M 2020	12M 2019	Change	% Chg.
Sale of goods and services	86,260	84,991	1,268	1.5%
Margin from sales of goods and services	20,684	20,196	488	2.4%
Lease revenue and operating income	1,658	1,851	-193	-10.4%
Salaries and personnel expenses	-10,521	-9,953	568	5.7%
Other operating expenses	-4,765	-4,489	276	6.2%
EBITDA	7,057	7,605	-549	-7.2%
Key Figures				
EBITDA/Sales margin	34.1%	37.7%	-3.5%	-9.4%
Salaries/Sales margin	50.9%	49.3%	1.6%	3.2%
Earnings per share	6.95	8.49	-1.53	-18.1%

- Sale of goods and services ISK 86,260 m., increase of 1.5% YoY.
- Margin from sales ISK 20,684 m., increase of 2.4% YoY.
- Number of full-time employees 1.145, decrease of 1.1% YoY.
- COVID-19 related cost ISK 394 m. in salaries and other operating expenses.
- EBITDA ISK 7,057 m. in 2020, decrease of 7.2% YoY.





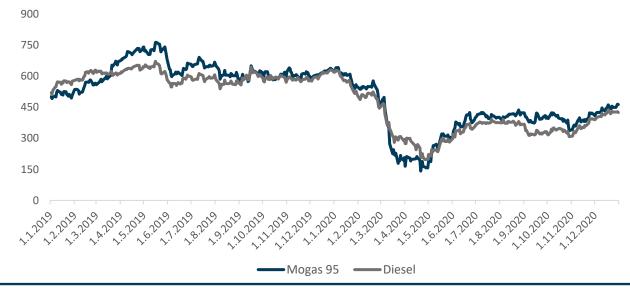
# HIGHLIGHTS Q4



- Volatility in USD/ISK and EUR/ISK
- USD/ISK decreased by 7.9% and the difference between highest and lowest exchange rate in Q4 is 12.8%
- EUR/ISK decreased by 3.8% and the difference between the highest and lowest exchange rate in Q4 is 8.7%
- The Q4 2020 average price of diesel fuel was 369.4
   USD, compared to an average of 592.7 USD in Q4
   2019, a decrease of 37.7%.
- The Q4 2020 average price of gasoline was 407.4 USD, compared to an average of 606.7 USD in Q4 2019, a decrease of 35.2%.
- The Q4 2020 average price of USD/ISK was 134.6 compared to 123.5 in Q4 2019, an increase of 9.0%









## N1 HIGHLIGHTS Q4



- Revenue was ISK 7,399 m. a decrease of 17.6% YoY
- Sales of grocery and convenience goods decreased by 4% YoY
- 24% decrease in road fuel quantity compared to Q4 2019
- Sales of other goods increased by 2,6% YoY.
- EBITDA was ISK 567 m., decrease of 32.4% YoY.
- Included is revenue of Íslensk Orkumiðlun from June 1<sup>st</sup> of ISK 1,012 m. and EBITDA of 58 m.
- Business mix ratio between fuel and electricity in energy units (Mega Joules) was 83/17 for 2020
- As a whole, negative impact was significant with the turmoil in global oil markets and COVID-19 restrictions during the quarter.

Amounts are in ISK million	Q4 2020	Q4 2019	Change	%Change
Total segment revenue	7,399	8,981	-1,582	-17.6%
Total operating expenses of segments	-6,832	-8,142	1,310	-16.1%
Segment EBITDA	567	839	-272	-32.4%
Segment depreciation and amortisation	-594	-324	-271	83.7%
Operating result of segments	-27	515	-542	-105.2%
Financial expenses	-287	-262	-25	9.6%
Income tax expense	65	-53	118	-221.6%
Profit	-250	200	-450	-224.6%
Segment assets	28,890	15,816	13,074	82.7%
Segment capital expenditure	910	522	387	74.1%
Segment liabilities	15,371	5,494	9,877	179.8%



# KRÓNAN HIGHLIGHTS Q4



- Revenue was ISK 12,134 m., increase of 32.4% YoY
- Sales exceeded expectations
- Margins were in line with expectations
- Increased cost relating to COVID-19 with extra staff and increased in-store activity
- EBITDA ISK 890 m., increase of 41.3% YoY
- New stores in Norðurhella and Austurver opened in October
- Smart online store receiving great feedback from customers

Q4 2020	Q4 2019	Change	%Change
12,134	9,165	2,969	32.4%
-11,244	-8,536	-2,709	31.7%
890	630	260	41.3%
-377	-333	-44	13.2%
513	297	216	72.8%
-116	-90	-25	28.1%
-79	-19	-60	322.0%
318	188	130	69.4%
15,664	17,593	-1,930	-11.0%
1,418	634	784	123.7%
13,760	7,706	6,054	78.6%
	12,134  -11,244  890  -377  513  -116  -79  318  15,664  1,418	12,134       9,165         -11,244       -8,536         890       630         -377       -333         513       297         -116       -90         -79       -19         318       188         15,664       17,593         1,418       634	12,134       9,165       2,969         -11,244       -8,536       -2,709         890       630       260         -377       -333       -44         513       297       216         -116       -90       -25         -79       -19       -60         318       188       130         15,664       17,593       -1,930         1,418       634       784



# ELKO HIGHLIGHTS Q4



- Revenue was ISK 4,240 m., increase of 20.7% YoY
- Sales and margins exceeded expectations
- Congregation ban had a positive impact on sales, more people working from home.
- Cost of operations increased as the result of increased home delivery, personnel cost and COVID-19 restrictions in stores.
- EBITDA was ISK 406 m., increase of 24.1% YoY.
- New store in Akureyri opened end of November.

Amounts are in ISK million	Q4 2020	Q4 2019	Change	%Change
Total segment revenue	4,240	3,514	726	20.7%
Total operating expenses of segments	-3,834	-3,187	-647	20.3%
Segment EBITDA	406	327	79	24.1%
Segment depreciation and amortisation	-119	-69	-49	71.6%
Operating result of segments	287	258	29	11.3%
Financial expenses	-43	-24	-19	79.4%
Income tax expense	-49	-36	-13	36.7%
Profit	195	198	-3	-1.6%
Segment assets	4,971	6,165	-1,194	-19.4%
Segment capital expenditure	314	126	188	149.6%
Segment liabilities	3,753	4,356	-603	-13.8%

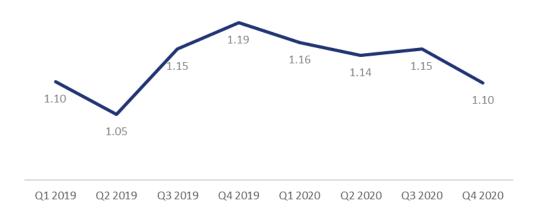


## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

Amounts are in ISK million	31.12.2020	31.12.2019	Change	% Chg.
Goodwill	14,668	14,070	598	4.2%
Other Intangible assets	4,971	4,650	321	6.9%
Property and equipment	32,297	31,434	864	2.7%
Leased assets	5,420	3,862	1,557	40.3%
Investment properties	7,467	7,354	113	1.5%
Shares in associates	2,150	1,952	197	10.1%
Securities	13	109	-96	-88.3%
Long-term receivables	272	272	0	-0.1%
Non-current assets	67,258	63,704	3,554	5.6%
Inventories	7,668	7,678	-10	-0.1%
Trade receivables	4,924	3,756	1,167	31.1%
Other short-term receivables	952	737	215	29.2%
Cash and cash equivalents	2,563	5,369	-2,806	-52.3%
Current assets	16,107	17,540	-1,433	-8.2%
Total assets	83,365	81,244	2,120	2.6%

- Strong balance sheet
- Increase in goodwill and other intangible assets because of purchase of shares in Íslensk orkumiðlun and purchase of Krónan Hallveigarstígur
- Increase in leased assets because of new and renewed leases
- Increase in trade receivables because of new contract with credit card acquirer
- Decrease in cash because of repayment of long-term loans, investments, dividend payment and buy-back of own shares.

#### Current ratio



#### Inventory turnover



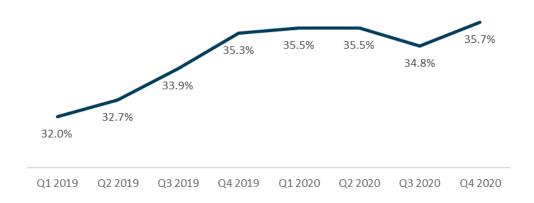


### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

Amounts are in ISK million	31.12.2020	31.12.2019	Change	% Chg.
Equity	29,784	28,688	1,095	3.8%
Payable to credit institutions	29,075	29,942	-868	-2.9%
Lease liabilities	5,181	3,586	1,595	44.5%
Deferred tax liabilities	4,664	4,271	393	9.2%
Non-current liabilities	38,919	37,799	1,120	3.0%
Payable to credit institutions	3,474	3,438	36	1.0%
Lease liabilites	430	378	52	13.9%
Trade payables	7,019	6,803	216	3.2%
Other short-term liabilities	3,739	4,138	-399	-9.6%
Current liabilities	14,662	14,757	-95	-0.6%
Total equity and liabilities	83,365	81,244	2,120	2.6%

- Equity ratio of 35.7%
- Net interest bearing liabilities without lease liabilities is ISK 29,986 m., increase of 7% YoY.
- Current capital structure is in line with company strategy and well within the covenant agreements with credit institutions.

#### Equity ratio



Net interest bearing liabilities without lease liabilities

Net interest bearing liabilities without lease liabilities / EBITDA

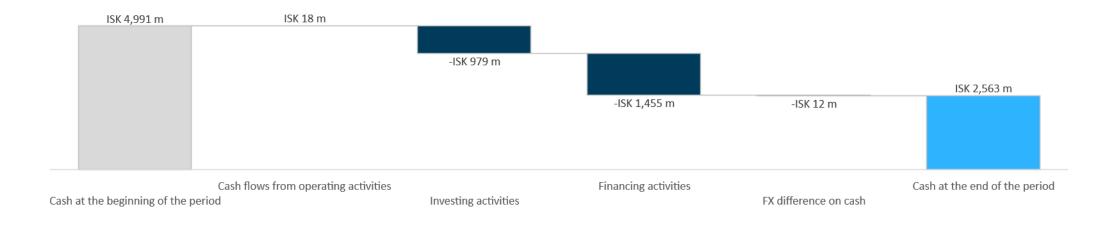




# CONSOLIDATED STATEMENT OF CASH FLOWS Q4

Amounts are in ISK million	Q4 2020	Q4 2019	Change	% Chg.
Cash at the beginning of the period	4,991	6,839	-1,848	-27.0%
Cash flows from operating activities	18	1,279	-1,261	-98.6%
Investing activities	-979	-865	-113	13.1%
Financing activities	-1,455	-1,888	433	-22.9%
FX difference on cash	-12	4	-17	-378.9%
Cash at the end of the period	2,563	5,369	-2,806	-52.3%

- Decrease in cash from operating activities YoY, ISK 1,261 m.
- Effect from increased trade receivables at end of 2020 has onetime negative impact of ISK 1,100 m. on cash from operating activities.
- Capex was ISK 1,258 m., increase of ISK 497 m. YoY with two new stores opened for Krónan and one for ELKO.
- Buy back of own shares ISK 600 m.
- Repayment of loans from credit institutions ISK 748 m.
- Decrease in cash in Q4 2020 was ISK 2,428 m

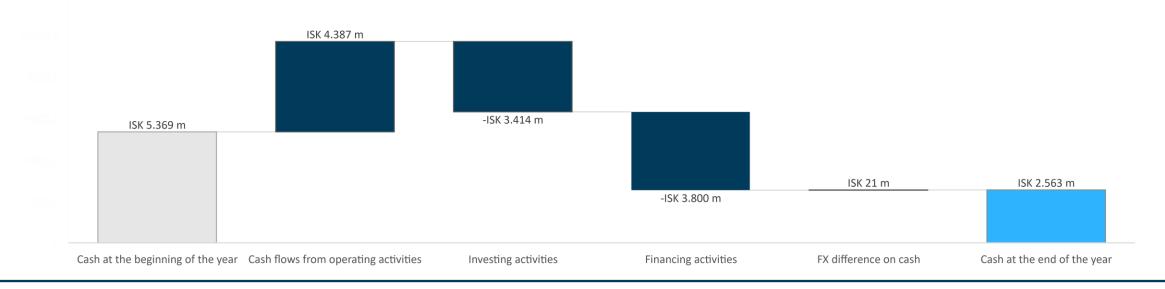




### CONSOLIDATED STATEMENT OF CASH FLOWS 12M

Amounts are in ISK million	12M 2020	12M 2019	Change	% Chg.
Cash at the beginning of the year	5,369	4,267	1,102	25.8%
Cash flows from operating activities	4,387	5,556	-1,170	-21.1%
Investing activities	-3,414	478	-3,891	-814.6%
Financing activities	-3,800	-4,961	1,161	-23.4%
FX difference on cash	21	29	-8	-26.3%
Cash at the end of the year	2,563	5,369	-2,806	-52.3%

- Cash from operating activities was ISK 4,387 m., a decrease of ISK 1,170 m. YoY.
- Effect from increased trade receivables at end of 2020 has onetime negative impact of ISK 1,100 m. on cash from operating activities.
- Capex in 12M 2020 was ISK 3,842 m. an increase of ISK 1,585 m YoY.
- Three new stores for Krónan, 1 for ELKO and 1 for N1 opened.
- Dividend payment ISK 648 m, purchase of own shares ISK 1,144 m and repayment of loans from credit institutions ISK 1,615 m.
- Decrease of cash in 2020 was ISK 2,806 m.

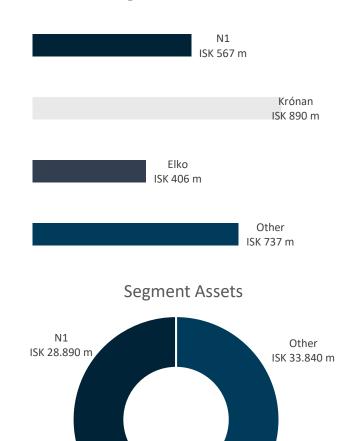




# OPERATING SEGMENTS OF THE GROUP – Q4 2020

Amounts are in ISK million	N1	Krónan	Elko	Other	Total
Total segment revenue	7.399	12.134	4.240	1.704	25.477
Total operating expenses of segments	-6.832	-11.244	-3.834	-967	-22.878
Segment EBITDA	567	890	406	737	2.599
Segment depreciation and amortisation	-594	-377	-119	64	-1.026
Fair value changes of investment properties	0	0	0	181	181
Operating result of segments	-27	513	287	981	1.754
Financial expenses	-287	-116	-43	-472	-918
Share of profit from associates	0	0	0	30	30
Income tax expense	65	-79	-49	-97	-161
Profit	-250	318	195	442	705
Segment assets	28.890	15.664	4.971	33.840	83.365
Segment capital expenditure	910	1.418	314	1.201	3.842
Segment liabilities	15.371	13.760	3.753	20.697	53.581

### Segment EBITDA



Krónan

ISK 15.664 m



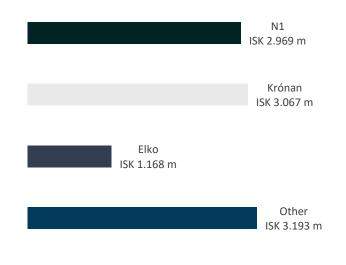
Elko

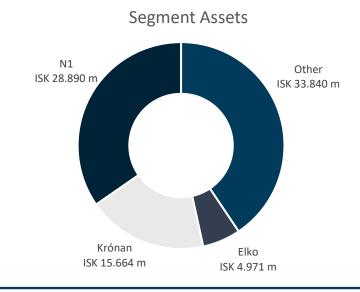
ISK 4.971 m

# OPERATING SEGMENTS OF THE GROUP – 12M 2020

Amounts are in ISK million	N1	Krónan	Elko	Other	Total
Total segment revenue	31,099	43,115	13,112	6,693	94,020
Total operating expenses of segments	-28,131	-40,048	-11,945	-3,500	-83,624
Segment EBITDA	2,969	3,067	1,168	3,193	10,396
Segment depreciation and amortisation	-2,317	-1,464	-383	-1,029	-5,192
Fair value changes of investment properties	0	0	0	240	240
Operating result of segments	652	1,603	785	2,404	5,444
Financial expenses	-926	-462	-103	-2,029	-3,520
Share of profit from associates	0	0	0	268	268
Income tax expense	54	-239	-138	-72	-394
Profit	-220	903	543	572	1,797
Segment assets	28,890	15,664	4,971	33,840	83,365
Segment capital expenditure	910	1,418	314	1,201	3,842
Segment liabilities	15,371	13,760	3,753	20,697	53,581

### Segment EBITDA

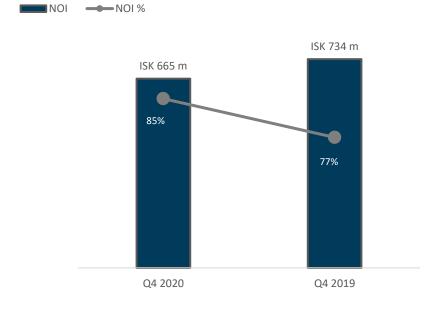






# REAL ESTATE OPERATIONS OF THE GROUP

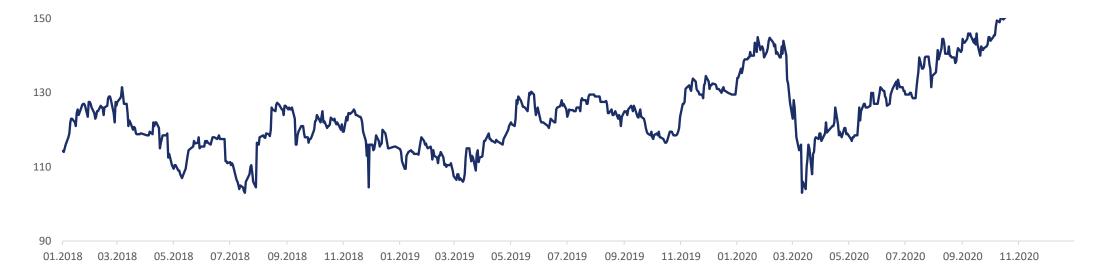
Properties, key figures	Q4 2020	Q4 2019
NOI*	ISK 665 m	ISK 734 m
NOI ratio	85%	77%
Utization ratio	97%	97%
LTV**	61%	64%
Number of Festi's properties	93	90
Total square meters	106 thousand m <sup>2</sup>	112 thousand m <sup>2</sup>
Own use	85%	83%
Leased to third parties	15%	17%



<sup>\*</sup> Net operating income \*\* Loan-to-value ratio



## SHARE PRICE DEVELOPMENT



Shareholders (10 largest)	%
Lífeyrissjóður verslunarmanna	11,5
Lífeyrissjóður starfsmanna ríkisins A-, B- og S-deild	10,5
Gildi - lífeyrissjóður	10,1
Stefnir - ÍS 5, ÍS 15	6,8
Stapi lífeyrissjóður	6,7
Birta lífeyrissjóður	5,9
Almenni lífeyrissjóðurinn	4,9
Frjálsi lífeyrissjóðurinn	3,6
Festa - lífeyrissjóður	3,5
Brú Lífeyrissjóður starfsmanna sveitafélaga	3,2

#### **Market information**

Issued shares	323 m.
Market cap at the end of dec 2020	ISK 57.391 M
Market cap at the end of dec 2019	ISK 42.680 M
Number of shareholders	880







# POSITION AND OUTLOOK



### POSITION AND OUTLOOK FOR 2021

#### **Financial forecast**

• EBITDA guidance is updated, in range of ISK 7,500 – 7,900 m. for 2021.

#### **Assumptions:**

- Uncertainties related to COVID-19, the ongoing congregation ban and further social restrictions.
- Increased activity in seafood sector due to capelin qoutas.
- Tourism expected to start again from mid year and gradually increase.
- Turmoil in the oil market and ISK exchange rate can lead to fluctuations of gross margin and working capital.
- Devaluation of ISK will have negative effect on margins

#### Highlights:

- Krónan sales up 32,4% YoY.
- ELKO sales up 20,7% YoY.
- Cost from COVID-19 restrictions was ISK 394 m.
- Ongoing work on decreasing operating expenses.

#### **Investments:**

- Investments are expected ISK 2,800 m. in 2021
- Thereof ISK 2,000 in maintenance CAPEX



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