



Quadiant Announces Roll-out of a Large Parcel Locker Network Available to Carriers and Retailers Across the UK

- Building upon a successful experience in Japan and the US, carrier-agnostic Parcel Pending by Quadiant parcel lockers will be installed in 5,000 locations across the United Kingdom
- First lockers already installed with over 500 planned by the end of 2022

Paris, June 24, 2022

[Quadiant](#) (Euronext Paris: QDT), a major global parcel locker operator and leading customer communications technology provider, announced today it will install carrier-agnostic parcel lockers at large scale in the UK. Over 500 parcel lockers this year, and 5,000 in the coming years, will be made available to all UK carriers and retailers to offer convenient parcel pickup and drop-off locations and an exceptional shopping experience to their customers, with a flexible choice of pickup times and locations.

Quadiant teams have ensured technical integration with the systems of key carriers in the UK and have secured hundreds of prime locations for locker units to quickly scale. Quadiant's ambition is to establish a dense, large and scalable network to consolidate first and last mile deliveries, especially in urban areas where there is medium to high delivery density. Having readily available open access to a large parcel delivery network alleviates the mounting pressure experienced by carriers and retailers to scale to increasing demand and parcel volumes.

Geoffrey Godet, chief executive officer at Quadiant, said: *"We believe that building and growing a large, dense, and open intelligent locker network with an agnostic approach is the best way forward to address the challenges of large and growing e-commerce markets such as the UK, the third largest global e-commerce market. Our approach is to offer a common infrastructure available to any carrier or retailer for a volume-based fee, ensuring it is financially viable for all parties. Building upon our extensive experience managing large open networks, particularly in Japan, we are confident that customer adoption and usage will increase rapidly as we work with our partners to grow our footprint, enabling us to deliver the service in a profitable and sustainable manner."*

"We are creating the most compelling out-of-home delivery offer for the UK market, and we have already secured the commitment of one strategic partner, kicking-off the 500 first installations to be completed by the end of 2022. With our proven experience, our scale in the parcel locker business globally, and with the support of a strong team in the UK, we are ready to onboard other major market players in the coming months as our network grows."

Quadiant's carrier-agnostic [Parcel Pending by Quadiant](#) intelligent locker network will significantly contribute to reducing stops and missed deliveries, achieving cost savings, and consolidating drop-offs, returns and pickups to one stop via secure, 24/7 accessible lockers. Maintaining clear and transparent chain of custody is ensured thanks to a secure and centralized tracking and parcel management system. The lockers also offer the capacity to manage returns and Consumer to Consumer (C2C) parcels, helping retailers and carriers to address the increasing customer demand for simplicity and convenience when shipping, returning or picking up their online shopping.

"Our main focus is on convenience and cost-effectiveness, making sure that each unit in the field is in the right place for easy access and has the right capacity based on our partner carriers' data and experience," said **Duncan Groom, chief operating officer for DACH, Italy, UK & Ireland at Quadiant**. *"Quadiant's Parcel Pending technology is modular and scalable, capable of adapting to customer requirements and evolving while volume grows. With limited space available in urban areas, not only it is important to preserve public space from multiple proprietary parcel locker networks, we also believe that consumers should be able to receive their parcels in their preferred*



PRESS RELEASE

PARCEL LOCKER SOLUTIONS

quadient
Because connections matter.

location, regardless of the retailer or carrier they choose. We absolutely trust that making our solution available to all retailers, carriers and users will accelerate parcel locker adoption and contribute to reducing environmental impact, while providing the peace of mind of 24/7 parcel pick-up and drop-off.”

About Quadient®

Quadient is the driving force behind the world’s most meaningful customer experiences. By focusing on three key solution areas, Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and is part of the SBF 120®, CAC® Mid 60 and EnterNext® Tech 40 indices.

For more information about Quadient, visit www.quadient.com.

Contacts

Joe Scolaro, Quadient

Global Press Relations Manager

+1 203-301-3673

j.scolaro@quadient.com

Sandy Armstrong, Sterling Kilgore

Director of Media & Communications

+1-630-964-8500

sarmstrong@sterlingkilgore.com