### **Consolidated Income statement**

for the year ended 31 December

In € thousands	2019	2018
Gross revenues	3,473,370	3,255,574
Materials, services of third parties and subcontractors	(896,768)	(815,651)
Net revenues <sup>1</sup>	2,576,602	2,439,923
Personnel costs	(1,995,787)	(1,886,914)
Other operational costs	(281,168)	(354,686)
Depreciation and amortization	(116,641)	(42,600)
Amortization other intangible assets	(16,609)	(22,721)
Impairment charges	-	(40,386)
Other income	9,053	5,777
Total Operational costs	(2,401,152)	(2,341,530)
Operating income	175,450	98,393
Finance income	5,306	14,059
Finance expenses	(47,740)	(42,090)
Fair value change of derivatives	2,914	920
Net finance expense	(39,520)	(27,111)
Expected Credit Loss on shareholder loans and corporate guarantees	(82,431)	(53,925)
Result from investments accounted for using the equity method	1,251	(12,692)
Profit before income tax	54,750	4,665
Income taxes	(39,898)	(30,413)
Result for the period	14,852	(25,748)
Result attributable to:		
Equity holders of the Company (net income)	12,302	(26,701)
Non-controlling interests	2,550	953
Result for the period	14,852	(25,748)
Earnings per share (in €)		
Basic earnings per share	0.14	(0.31)
Diluted earnings per share	0.14	(0.31)
Non-GAAP performance measure		

The 2019 figures in these Consolidated statements are based on IFRS 16. The modified retrospective approach has been applied and accordingly the 2018 comparative figures have not been restated.

## **Consolidated Statement of comprehensive income**

for the year ended 31 December

In € thousands	2019	2018
Other comprehensive income, net of income tax		
Result for the period	14,852	(25,748)
Items that may be subsequently reclassified to profit or loss:		
Exchange rate differences for foreign operations	34,143	7,256
Exchange rate differences for equity accounted investees	(1,215)	(468)
Effective portion of changes in fair value of cash flow hedges	886	94
Items that will not be reclassified to profit or loss:		
Changes related to post-employment benefit obligations	(3,354)	4,858
Other comprehensive income, net of income tax	30,460	11,740
Total Comprehensive income for the period	45,312	(14,008)

#### Total comprehensive income attributable to:

Total Comprehensive income for the period	45,312	(14,008)
Non-controlling interests	2,534	874
Equity holders of the Company	42,778	(14,882)

### Non-GAAP performance measure

In € thousands	2019	2018
Net income from operations <sup>1</sup>		
Result for the period attributable to equity holders (net income)	12,302	(26,701)
Amortization identifiable intangible assets, net of taxes	13,950	17,769
Goodwill impairment charges, net of taxes	-	40,386
Valuation changes of acquisition-related provisions, net of taxes	(364)	(4,754)
M&A&D costs	10,159	1,000
Expected Credit loss on shareholder loans and corporate guarantees	82,431	53,925
One-off pension cost	-	4,242
Lovinklaan employee share purchase plan <sup>2</sup>	1,303	1,724
Net income from operations	119,781	87,591

#### Net income from operations per share<sup>1</sup> (in €)

Basic earnings per share	1.36	1.01
Diluted earnings per share	1.34	1.01

<sup>1</sup> Non-GAAP performance measure, to provide transparency on the underlying performance of our business

<sup>2</sup> The Lovinklaan employee share purchase plan is controlled by the Lovinklaan Foundation, and the Company has no influence on this scheme. Accordingly, the Company treats the related share-based expense as non-operational

### **Consolidated Balance sheet**

as at 31 December

**Total Assets** 

In € thousands	2019	2018
Assets		
Non-current assets		
Intangible assets and goodwill	1,079,793	1,054,246
Property, plant & equipment	100,735	103,578
Right-of-use assets	266,769	-
Investments accounted for using the equity method	7,528	7,756
Other investments	2,280	637
Deferred tax assets	22,892	36,261
Pension assets for funded schemes in surplus	3,706	2,040
Derivatives	1,240	1,637
Other non-current assets	27,595	26,548
Total Non-current assets	1,512,538	1,232,703
Current assets		
Inventories	201	217
Derivatives	6,252	10,058
Trade receivables	602,900	583,740
Contract assets (unbilled receivables)	669,849	545,492
Corporate tax receivables	23,189	31,095
Other current assets	51,453	64,055
Assets classified as held for sale	_	377
Cash and cash equivalents	296,895	240,815
Total Current assets	1,650,739	1,475,849

3,163,277

2,708,552

	2019	2018
Equity and liabilities		
Shareholders' equity		
Total equity attributable to equity holders of the Company	962,511	941,920
Non-controlling interests	2,876	2,199
Total Equity	965,387	944,119
Non-current liabilities		
Provisions for employee benefits	49,493	45,848
Provisions for other liabilities and charges	23,057	21,743
Deferred tax liabilities	39,386	66,393
Loans and borrowings	460,583	385,961
Lease liabilities	215,461	100
Derivatives	822	1,115
Total Non-current liabilities	788,802	521,160
Current liabilities		
Contract liabilities (billing in excess of revenue)	285,044	255,581
Provision for onerous contracts (loss provisions)	90,545	115,643
Current portion of provisions	23,306	14,955
Corporate tax liabilities	42,349	35,925
Current portion of loans and short-term borrowings	150,206	202,163
Current portion of lease liabilities	75,661	-
Derivatives	4,657	9,614
Bank overdrafts	472	135
Accounts payable, accrued expenses and other current liabilities	736,848	609,257
Total Current liabilities	1,409,088	1,243,273
Total Liabilities	2,197,890	1,764,433
Total Equity and liabilities	3,163,277	2,708,552

### **Consolidated Cash flow statement**

for the year ended 31 December

In € thousands	2019	2018
Cash flows from operating activities		
Result for the period	14,852	(25,748)
Adjustments for:		
Depreciation and amortization	116,641	42,600
Amortization other identifiable intangible assets	16,609	22,721
Impairment charges	-	40,386
Income taxes	39,898	30,413
Net finance expense	39,520	27,111
Expected Credit Loss on shareholder loans and corporate guarantees	82,431	53,925
Result from Investments accounted for using the equity method	(1,251)	12,692
Change in Inventories	20	18
Change in Contract assets and liabilities, provision for onerous contracts	(117,482)	31,848
Change in Trade receivables	(5,979)	5,583
Change in Accounts payable	38,016	(6,004)
Change in Net working capital	(85,425)	31,445
Change in Other receivables	1,321	22,111
Change in Current liabilities	35,865	15,617
Change in Other working capital	37,186	37,728
Change in Provisions	3,361	(9,321)
Share-based compensation	11,545	6,686
Gains/losses on derecognition of leases	(96)	-
Change in operational derivatives	16	89
Settlement of operational derivatives	(77)	(10)
Dividend received	1,531	-
Interest received	5,612	15,927
Interest paid	(30,547)	(37,732)
Corporate tax paid	(34,046)	(34,739)
Net cash from operating activities	217,760	214,173

In € thousands	2019	2018
Cash flows from investing activities		
Investments in (in)tangible assets	(48,461)	(68,764)
Proceeds from sale of (in)tangible assets	2,726	3,640
Investments in consolidated companies	(7,299)	(9,964)
Proceeds from sale of consolidated companies	1	37
Investments in/loans to associates and joint ventures	(17,511)	(31,848)
Proceeds from (sale of) associates and joint ventures	-	1,923
Investments in other non-current assets and other investments	(7,000)	(2,640)
Proceeds from (sale of) other non-current assets and other investments	4,714	5,999
Net cash (used in)/from investing activities	(72,830)	(101,617)
Cash flows from financing activities		
Transactions with non-controlling interest	(7,952)	-
Proceeds from exercise of options	10,826	2,793
Proceeds from issuance of shares	-	-
Purchase of own shares	(13,613)	(10,307)
Settlement of financing derivatives	1,487	3,264
New long-term loans and borrowings	265,974	110
Repayment of long-term loans and borrowings	(266,455)	(3,084)
New short-term borrowings	267,000	230,000
Repayment of short-term borrowings	(250,000)	(347,345)
Payment of lease liabilities	(74,808)	-
Dividends paid	(19,019)	(14,290)
Net cash (used in)/from financing activities	(86,560)	(138,859)
Net change in Cash and cash equivalents less Bank overdrafts	58,370	(26,303)
Exchange rate differences	(2,627)	846
Cash and cash equivalents less Bank overdrafts at 1 January	240,680	266,137
Cash and cash equivalents less Bank overdrafts at 31 December	296,423	240,680

# **Segment information**

Amounts in € millions (rounding may impact totals)	IFRS 16 2019	IAS 17 2019	IAS 17 2018
Gross revenues			
Europe & Middle East	1,390	1,390	1,392
Americas	1,394	1,394	1,186
Asia Pacific	388	388	375
CallisonRTKL	301	301	301
Total	3,473	3,473	3,256
Net revenues			
Europe & Middle East	1,145	1,145	1,133
Americas	860	860	755
Asia Pacific	350	350	331
CallisonRTKL	222	222	220
Total	2,577	2,577	2,440
EBITA			
Europe & Middle East	85.0	84.7	68.4
Americas	57.3	56.2	51.7
Asia Pacific	31.5	31.3	24.2
CallisonRTKL	18.3	16.7	17.3
Total EBITA	192.1	188.9	161.5
Non-recurring <sup>1</sup>	20.5	20.5	15.6
Total operating EBITA	212.6	209.4	177.2
Operating EBITA <sup>2</sup>			
Europe & Middle East	87.5	87.0	77.4
Americas	71.4	70.5	54.9
Acia Dacific	2E 1	24.0	25.4

Total	212.6	209.4	177.2
CallisonRTKL	18.6	17.0	19.4
Asia Pacific	35.1	34.9	25.4

<sup>1</sup> Acquisition, restructuring, integration-related costs and changes in acquisition-related litigation provisions

<sup>2</sup> Operating EBITA is EBITA adjusted for non-recurring costs

Amounts in %	IFRS 16 2019	IAS 17 2019	IAS 17 2018
Segment mix (gross revenues)			
Europe & Middle East	40	40	43
Americas	40	40	36
Asia Pacific	11	11	12
CallisonRTKL	9	9	9
Total	100	100	100

Segment mix (net revenues)			
Europe & Middle East	44	44	46
Americas	33	33	31
Asia Pacific	14	14	14
CallisonRTKL	9	9	9
Total	100	100	100

EBITA margin			
Europe & Middle East	7.4%	7.4%	6.0%
Americas	6.7%	6.5%	6.8%
Asia Pacific	9.0%	9.0%	7.3%
CallisonRTKL	8.3%	7.5%	7.9%
Total	7.5%	7.3%	6.6%

Operating EBITA margin			
Europe & Middle East	7.6%	7.6%	6.8%
Americas	8.3%	8.2%	7.3%
Asia Pacific	10.0%	10.0%	7.7%
CallisonRTKL	8.4%	7.6%	8.8%
Total	8.2%	8.1%	7.3%