



# 9M 2019 Financial Results



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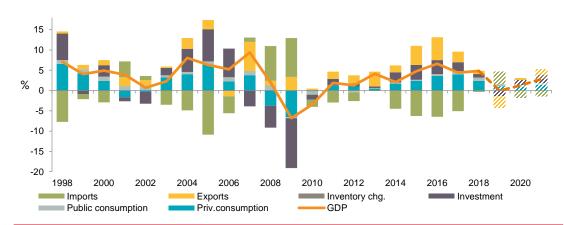
- 1. 9M 2019 highlights
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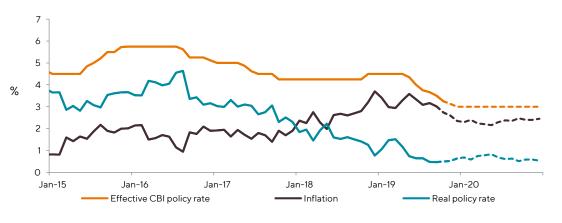
# 1. 9M 2019 highlights

The decade ends with a period of consolidation after a long and prosperous upswing

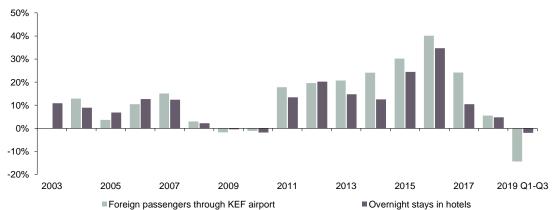
#### GDP growth takes a breather in 2019 due to contraction in tourism...



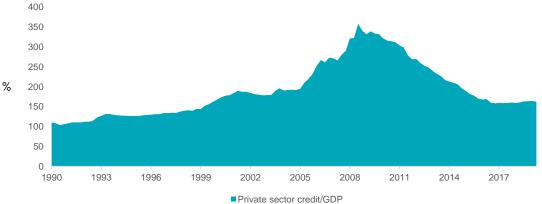
#### Cooler economy and declining inflation has led to lower interest rates...



#### ...although revenues in the sector are holding up better than expected



## ...and less economy-wide leverage has increased economic resilience





## **Overview** Key figures & ratios

		9M19	9M18	3Q19	3Q18	2018
PROFITABILITY	ROE 16% CET1 (regular operations) <sup>1</sup>	7.3%	9.0%	7.9%	8.1%	8.0%
	ROE (after tax)	5.1%	7.1%	4.7%	4.9%	6.1%
	Net interest margin (of total assets)	2.8%	2.9%	2.7%	3.0%	2.9%
	Cost to income ratio <sup>2</sup>	61.3%	65.6%	59.7%	62.1%	66.3%
	After tax profit, ISK m	6,795	9,241	2,086	2,111	10,645
	Earnings from regular operations, ISK m³	8,692	8,979	2,986	2,928	12,042
		30.9.2019	30.6.2019	31.3.2019	31.12.2018	30.9.2018
BALANCE SHEET	Total assets, ISK m	1,233,855	1,229,976	1,205,228	1,130,403	1,162,639
	Loans to customers, ISK m	909,175	894,446	873,530	846,599	835,582
	Deposits from customers, ISK m	610,281	615,869	611,303	578,959	608,646
	Customer deposit / customer loan ratio	67.1%	68.9%	70.0%	68.4%	72.8%
CAPITAL	Total equity, ISK m	177,984	175,784	173,621	176,313	174,630
	Tier 1 capital ratio	19.0%	18.8%	19.1%	20.3%	19.9%
	Total capital ratio	21.4%	21.4%	20.9%	22.2%	21.7%
	Leverage ratio	13.6%	13.4%	13.5%	14.6%	14.0%

<sup>1.</sup> Return from regular operations and corresponding ratios on normalized CET1 of 16%. adjusted for risk free interest on excess capital.

<sup>2.</sup> Calculated as (Administrative expenses + Contribution to the Depositors' and Investors' Guarantee Fund – One off items) / (Total operating income – one off items).

<sup>3.</sup> Earnings from regular operations is defined as earnings excluding one-off items e.g. bank tax, one-off costs and income. As the future level of bank tax is unclear, it is regarded as a one-off item in these calculations.

## This is Íslandsbanki

A leader in financial services in Iceland with a clear vision to be #1 for service

Moving Iceland forward by empowering our customers to succeed articulates the Bank's role in shaping and progressing society. Driven by the vision to be #1 for service. the Bank provides services to its customer through three business divisions that manage and build relationships with customers

#### Universal banking







#### Awards



Leading the Icelandic Customer Satisfaction Index for six consecutive years Credit ratings

**S&P Global** Ratings

BBB+/A-2
Negative outlook

#### 9M19 Key figures for the Group

ROE (Regular operations) 7.3%

Cost to income ratio 61.3%

Total Capital Ratio 21.4%

Total Assets ISK 1.234bn

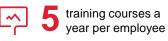
#### **Employees of the Bank**



**784** 

Number of **FTE's** for parent company at end of 3Q19





#### Market share 1



31% Individuals

**37%** SMEs

Large companies and investors

#### Ways to bank



14 Branches

**92.000** Total app users

113.000 Online banking users



## **Ongoing societal impact work**

A strong commitment to the implementation of four of the United Nations' sustainable development goals (SDGs) continued in the third quarter of 2019

#### Nordic CEOs for a sustainable future

An alliance of the leaders of the Nordic region's leading businesses, including Íslandsbanki, met with the Prime Ministers of the five Nordic countries in Iceland in August

The CEOs presented their vision for achieving the United Nations' SDGs through greater public-private sector collaboration and the transition to purposedriven business practices. The alliance will initially focus on climate action, and diversity and inclusion in the workplace

## **600** guests attended the Bank's retirement conference

The chairman of the Icelandic association of senior citizens and the CEO of the Social Insurance Administration were among speakers at the Bank's retirement conference at Harpa conference centre

600 guests attended the meeting bringing the total number of guests at Íslandsbanki's retirement events over 10,000 in the past nine years, during which over 100 events have been held at various locations around the country



#### **Grants awarded to entrepreneurs**

A total of ISK 30.5m in grants was awarded from the Íslandsbanki Entrepreneur fund to entrepreneurs and startups



140 applications were received and 9 selected

Special consideration is paid to projects which promote the four UN global compact initiatives the bank has decided to implement in its strategy. Those are quality education, gender equality, climate action and innovation and infrastructure



#### Responsible investing

IS Funds, a subsidiary of Íslandsbanki, manages funds and assets according to responsible investing principles



Special consideration is made to environmental factors, social factors and governance

IS Funds helps its clients to achieve their financial goals in a responsible way



# 2. Income statement



## **Income statement**

#### Negative net impairments main cause for lower profits between years

ISKm	9M19	9M18	Δ	3Q19	3Q18	Δ
Net interest income	25,190	23,643	1,547	8,412	8,301	111
Net fee and commission income	9,713	8,749	964	3,090	2,939	151
Net financial income (expense)	23	(325)	348	(598)	(420)	(178)
Net foreign exchange gain (loss)	46	(75)	121	147	(8)	155
Other operating income	1,217	1,664	(447)	44	64	(20)
Total operating income	36,189	33,656	2,533	11,095	10,876	219
Salaries and related expenses	(12,083)	(11,453)	(630)	(3,720)	(3,501)	(219)
Other operating expenses	(8,698)	(8,732)	34	(2,698)	(2,962)	264
Administrative expenses	(20,781)	(20,185)	(596)	(6,418)	(6,463)	45
Contribution to the Depositor's and Investors' Guarantee Fund	(720)	(874)	154	(210)	(295)	85
Bank tax	(2,714)	(2,541)	(173)	(900)	(944)	44
Total operating expenses	(24,215)	(23,600)	(615)	(7,528)	(7,702)	174
Profit before net impairment on financial assets	11,974	10,056	1,918	3,567	3,174	393
Net impairment on financial assets	(2,078)	1,881	(3,959)	(230)	(53)	(177)
Profit before tax	9,896	11,937	(2,041)	3,337	3,121	216
Income tax expense	(3,071)	(3,616)	545	(1,292)	(1,136)	(156)
Profit for the period from continuing operations	6,825	8,321	(1,496)	2,045	1,985	60
Discontinued operations, net of income tax	(30)	920	(950)	41	126	(85)
Profit for the period	6,795	9,241	(2,446)	2,086	2,111	(25)

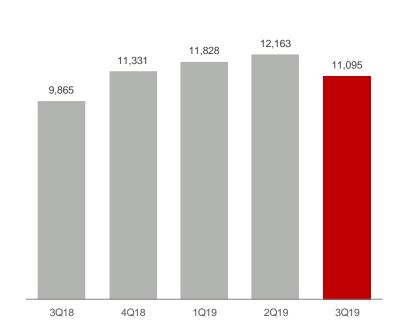
#### **Highlights**

- Total income amounted to ISK 36.2bn in 9M19, an increase of 7.5% between years as a result of strong interest and fee income
- Positive changes in the CPI index and continuous loan growth contribute to higher net interest income
- Overall net fee income showed a 11% increase year on year
- Other operating income is ISK 1.2bn, a result from settlement with old Byr bank and the Icelandic Government
- Administrative expenses increase by 3.0% which can be attributed to employment terminations, collective wage increases and higher depreciations due to heavy investment in the core banking system
- Profit for the period is ISK 6.8bn which is a decrease of 26.5% from 9M18
  - Largely caused by negative net impairment of ISK 2.1bn compared to positive impairment of ISK 1.9bn for the same period in 2018

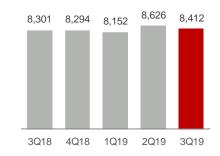
## **Operating income**

Net fee and commission up by 5.1% and net interest income up by 1.3% compared to 3Q18

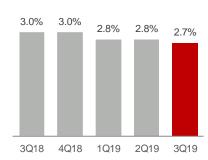
## Total operating income<sup>1</sup> ISKm



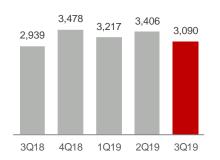
## Net interest income ISKm



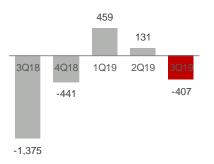
## Net interest margin %



## **Net fee and commission income** ISKm



#### Other income<sup>1</sup> ISKm





## Net interest income and net fee and commission income

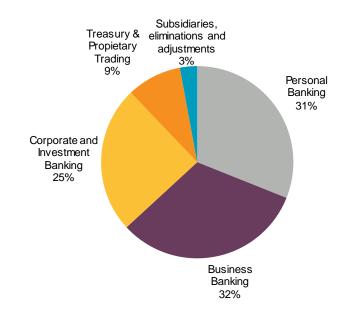
#### Breakdown by segments

#### **Highlights**

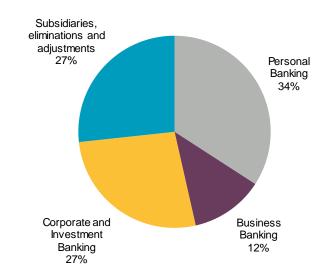
- Net interest income was ISK 25.2bn, an increase of 6.5% between years and the net interest margin was 2.8% compared to 2.9% in 9M18.
- Decrease in NIM is due to lower interest rate environment
- Net interest income evenly distributed between the three business divisions
- Net fee and commission income was ISK 9.7bn (9M18: ISK 8.7bn) an increase of 11% between years
- Personal Banking was the main contributor to net fee and commission income

#### Net interest income

%



## Net fee and commission income %





## **Earnings from regular operations**

Excludes one-off items and ROE calculation is adjusted to normalised CET1 of 16%

#### **ROE** from regular operations

9M19	9M18	Δ	3Q19	3Q18	Δ
6,795	9,241	(2,447)	2,086	2,111	(25)
(1,103)	(2,546)	1,443	-	-	0
-	-	-	-	-	0
2,714	2,541	173	900	944	(44)
287	662	(375)	-	-	0
8,692	9,899	(1,206)	2,986	2,928	58
7.3%	9.0%		7.9%	8.1%	
1.0%	1.2%		1.0%	1.0%	
2.7%	2.7%		2.6%	2.8%	
62.8%	68.0%		61.4%	64.3%	
	6,795 (1,103) - 2,714 287 8,692 7.3% 1.0% 2.7%	6,795 9,241 (1,103) (2,546)	6,795 9,241 (2,447) (1,103) (2,546) 1,443	6,795       9,241       (2,447)       2,086         (1,103)       (2,546)       1,443       -         -       -       -       -         2,714       2,541       173       900         287       662       (375)       -         8,692       9,899       (1,206)       2,986         7.3%       9.0%       7.9%         1.0%       1.2%       1.0%         2.7%       2.7%       2.6%	6,795       9,241       (2,447)       2,086       2,111         (1,103)       (2,546)       1,443       -       -         2,714       2,541       173       900       944         287       662       (375)       -       -         8,692       9,899       (1,206)       2,986       2,928         7.3%       9.0%       7.9%       8.1%         1.0%       1.2%       1.0%       1.0%         2.7%       2.7%       2.6%       2.8%

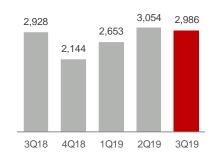
#### **Earnings from regular operations**

- The Bank recently revised its long term minimum capital target to 16% (CET1 16%)
- Lower earnings from regular operations largely explained by negative changes in net impairments

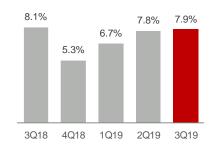
#### One off items 2019

- ISK 1.1bn from an agreement with Old Byr on the settlement of the dispute deriving from the acquisition with Byr savings bank in 2011
- As the future level of bank tax is unclear, it is regarded as a one-off item in these calculations.

## **Earnings from regular operations** ISKm



ROE reg. operations CET1 16% %



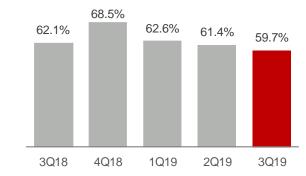
<sup>1.</sup> Earnings from regular operations is defined as earnings excluding one-off items e.g. bank tax.

<sup>2.</sup> Return from regular operations and corresponding ratios on normalised CET1 of 16%. adjusted for risk free interest on excess capital.

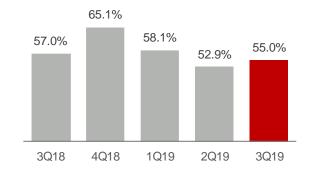
## **Administrative expenses**

Cost to income ratio on the decline with parent company at 55% target

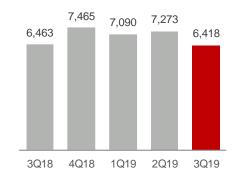
## Efficiency – Cost to income ratio<sup>1</sup> Group



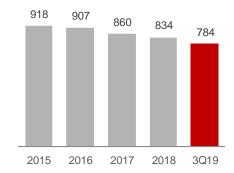
Efficiency – Cost to income ratio<sup>1</sup>
Parent



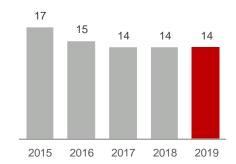
**Administrative expenses** ISK m



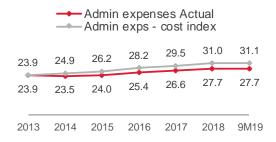
Period end FTE numbers<sup>2</sup>
Parent



**Branch network** 



Annualised admin. exp. vs cost index<sup>3</sup> ISK bn, excl. one-off cost, parent company



- 1. The cost to ncome ratio excludes bank tax and one-off cost and revenue items.
- 2. FTE numbers exclude seasonal employees.
- 3. Administrative expense cost index is calculated as 40% inflation and 60% salary index excluding one-off items.



# 3. Balance sheet



## **Assets**

#### Total assets are 9.2% up from year-end 2018

Assets, ISK m	30.9.2019	31.12.2018	Δ
Cash and balances with Central Bank	129,115	135,056	(5,941)
Loans to credit institutions	66,409	41,577	24,832
Bonds and debt instruments	73,899	69,415	4,484
Derivatives	5,438	4,550	888
Loans to customers	909,175	846,599	62,576
Shares and equity instruments	19,200	13,074	6,126
Investment in associates	687	682	5
Property and equipment	9,442	5,271	4,171
Intangible assets	4,709	5,002	(293)
Other assets	15,781	9,177	6,604
Total Assets	1,233,855	1,130,403	103,452

#### **Highlights**

#### Liquid assets

- The Bank lowered its cash level with the Central Bank by ISK 6.9bn from year-end 2018 largely due to the March 2019 ISK 5.3bn dividend pay-out
- Three line items cash and balances with the Central Bank, loans to credit institutions and bonds and debt instruments – amount to about ISK 269bn of which ISK 230bn are liquid assets

#### Loans to customers

 Net increase in loan portfolio amounted to ISK 62.6bn since year-end 2018, an increase of 7.4%

#### **Property and equipment**

On transition to IFRS 16, the Group recognised ISK 4,505 million of right-of-use assets and the same amount in lease liabilities. The Group's lease liabilities and right-of-use assets at transition and throughout the third quarter 2019 are mostly derived from CPI-linked real estate lease commitments for offices, branches and storage but a small minority stems from lease commitments for land.

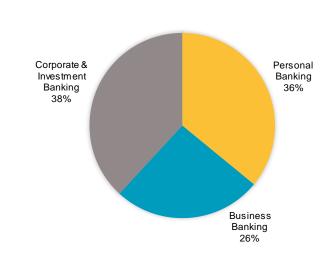
#### Asset encumbrance

 The Bank's asset encumbrance ratio was 17.6% at end of 9M19 compared to 18.0% at end 2018

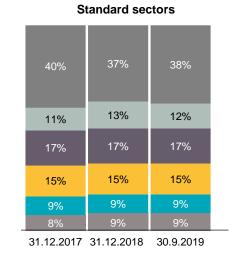
## **Diversified loan portfolio**

Loans to customers grew by 7.4% in 9M2019, growth rate not expected to continue in Q4

#### **Loan portfolio broken down by business divisions** Consolidated



## **Loans to customers**By sector, consolidated

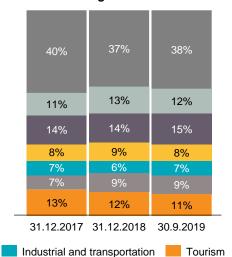


Real estate

Commerce and services Other

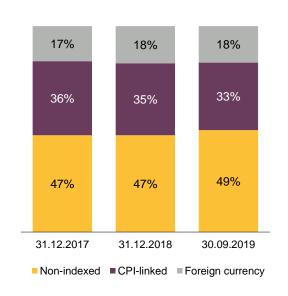
Seafood

#### Including tourism



#### Loans to customers

% of loans by currency type, consolidated



#### **Highlights**

- Strong demand for loans across all sectors in first 9M of 2019
- The mortgage portfolio increased by 10% since year-end 2018
- Exposure to tourism is 11% of loans to customers, slightly decreasing from year-end 2018
- Real estate (hotels), commerce & services (car rentals, restaurants, tour operators) and industrials and transportation are the largest underlying sectors in tourism

- Loan portfolio evenly spread out by the three business divisions although CIB is the largest
- The ratio of non-indexed loans has increased in 9M 2019
- Annualised growth of the Bank's loan book slowed down from 1Q19 (12.7%) highs to 9.6% in 2Q19 and 6.4% in 3Q19.

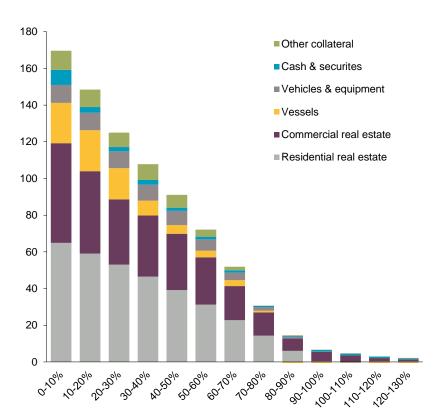
## LTV distribution of loan portfolio

Loans generally well covered by stable collateral, majority in residential and commercial real estate

#### **Highlights**

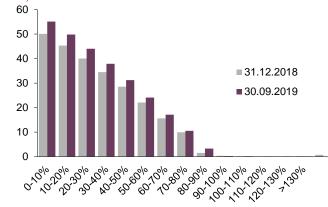
- Most of the Bank's collateral is in the form of residential and commercial real estate
- The second most important collateral type is vessels, mostly fishing vessels
- For seasoned mortgages, the LTV distribution is calculated from tax value of properties, which is published annually in June, but for newly granted mortgages the purchase price of the property is used as a valuation while it is considered more accurate

**LTV distribution by underlying asset class** ISK bn, by type of underlying asset, as of 30.09.2019

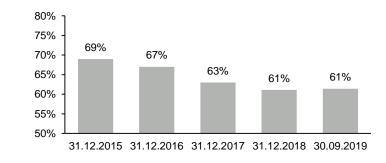


#### LTV distribution of mortgages to individuals





## **Average LTV of mortgages to individuals**<sup>1</sup> Development of average LTV



<sup>1.</sup> The average LTV can be calculated in many different ways and therefore the definition is important for comparison to other banks. The weight is Íslandsbanki's total amount outstanding on the property and the LTV used is the maximum LTV of all Íslandsbanki's loans of the property.

## **Asset quality**

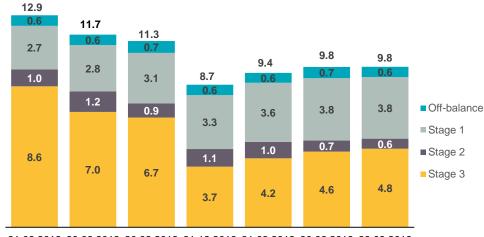
Asset quality stable with increased impairment allowance due to economic environment

#### **Highlights**

- In 9M2019, the impairment allowance increased due to less favourable economic environment
- According to the forward-looking impairment model of IFRS 9 which is based on a probability-weighted average over several scenarios, it can be expected that such uncertainty will lead to an increase in the impairment allowance
- The gross carrying amount of loans in Stage 2 decreased in the first 9M, in part due to deterioration of credit quality to Stage 3 that in turn increased from ISK 17bn (2.0%) to 26bn (2.8%)
- Using the European Banking Authority's definition of NPL, which does not only include loans to customers but also loans and advances to central banks and credit institutions, the Bank's NPL ratio was 2.3% at the end of Q3 2019, compared to 3.0% average for European banks¹

## Loans to customers & off-balance sheet items: impairment allowance account

Development of allowance account, ISK bn



31.03.2018 30.06.2018 30.09.2018 31.12.2018 31.03.2019 30.06.2019 30.09.2019

## Loans to customers: Stage 2 and 3

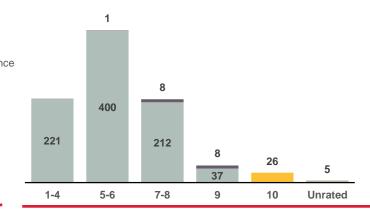
Development of gross carrying amount, ISK bn



31.03.2018 30.06.2018 30.09.2018 31.12.2018 31.03.2019 30.06.2019 30.09.2019

#### Loans to customers: gross carrying amount

Risk class and impairment stage, ISK bn



#### Loans to customers: credit quality

Break-down of loans to customers

	Gross carrying Impairment allowance amount			llowance	Net carrying amount		
	(ISK bn)	% of total	(ISK bn)	RCR	(ISK bn)	% of total	
Stage 1	875	95.3%	3.8	0.4%	871	95.8%	
Stage 2	17	1.9%	0.6	3.5%	17	1.8%	
Stage 3	26	2.8%	4.8	18.3%	21	2.3%	
Total	918	100.0%	9.2	1.0%	909	100.0%	

<sup>1.</sup> Source European Banking Authority, data as of Q2 2019.



## Liabilities

#### Diversified funding strategy

30.9.2019	31.12.2018	Δ
31,808	15,619	16,189
610,281	578,959	31,322
7,910	5,521	2,389
331,938	300,976	30,962
21,993	16,216	5,777
10,127	7,150	2,977
41,814	29,649	12,165
1,055,871	954,090	101,781
177,984	176,313	1,671
1,233,855	1,130,403	103,452
	31,808 610,281 7,910 331,938 21,993 10,127 41,814 1,055,871 177,984	31,808       15,619         610,281       578,959         7,910       5,521         331,938       300,976         21,993       16,216         10,127       7,150         41,814       29,649         1,055,871       954,090         177,984       176,313

#### **Highlights**

#### Deposits

- Customer deposits increased by
   5.4% in the period
  - The increase in deposits was mainly from domestic financial entities
  - The customer deposit to customer loan ratio was 67.1% at end of 9M19

#### Debt issued and other borrowed funds

- The Bank continued to have good access to capital markets and issued ISK 29bn in covered bonds in 2019 and about ISK 69bn in foreign currency denominated senior unsecured debt
- In June. the Bank issued a SEK 500m Tier 2 bond. which was the Bank's third Tier 2 transaction

#### **Equity**

At the March 2019 AGM, it was approved that ISK 5.3bn was to be paid in dividends to shareholders for the 2018 financial year. The dividend corresponded to about 50% of after tax profits for 2018, and was consistent with the Bank's dividend payout ratio target of 40-50%



## Deposits remain the main source of funding

Core deposits continue to be stable

#### **Highlights**

#### Stable core deposit base

- Deposits remain the main funding source for the Bank and the deposit to loan ratio remains high
- At the end of the period, 71% of the deposits were in non-indexed ISK, 15% CPI linked and 14% in foreign currencies

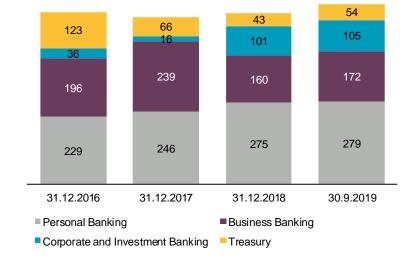
#### **Deposits concentration stable**

- 16% of the Bank's deposits belonged to the 10 largest depositors and 31% belonged to the 100 largest depositors at the end of September 2019, compared to 15% and 37% respectively for year-end 2018
- Total increase in deposits is 48bn since year-end 2018. Increase in all customer groups, but mostly in domestic financial entities

Customer and credit institutions deposits by LCR category 30.09.2019 compared with year end-2018, ISK bn, consolidated

Customer type	Less stable	Δ	Stable	Δ	Term deposits	Δ	Total deposits	Δ
Retail	224	8	81	(0)	78	(0)	383	7
Operational relationship	3	1	-	-	-	-	3	1
Corporations	70	6	0	0	24	2	95	8
Sovereigns, central-banks and public sector entities	11	4	0	0	1	0	12	4
Pension funds	36	5	-	-	25	(2)	61	3
Domestic financial entities	29	1	-	-	45	20	74	22
Foreign financial entities	4	1	-	-	10	2	14	2
Total deposits	378	26	81	(0)	183	22	642	48

Breakdown of deposits from customers by divisions ISK bn, consolidated





## **Borrowings**

#### Successful international and domestic market transactions

#### **Highlights**

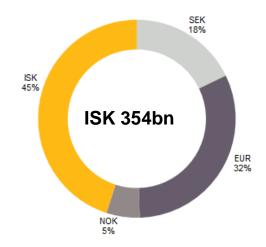
- Íslandsbanki has issued ISK 29bn of covered bonds in 2019
- Successful refinancing in April, the Bank issued a new public 3yr EUR 300m bond and bought back EUR 300m of the EUR 500m bond maturing in 2020 through a public tender
  - Thus reducing the 2020 maturity by approximately ISK 41 bn
- With an issuance of SEK 500m 10NC5 Tier 2 in June the Bank reached its Tier 2 target which is an important milestone in optimizing the Bank's long-term capital composition

Maturity profile of long-term debt and **Borrowing sources** repayment of long term debt as percentage Book value, ISK bn of balance sheet1 30.09.2019, Nominal value, ISK bn



**Currency split of market borrowing** sources

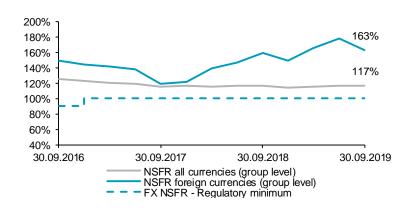
30.09.2019, Nominal value, ISK bn



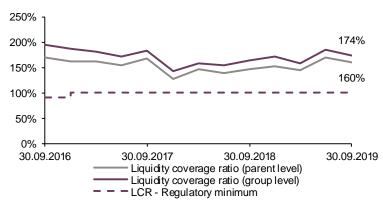
## Sound management of liquidity

Liquid assets of ISK 230bn are prudently managed

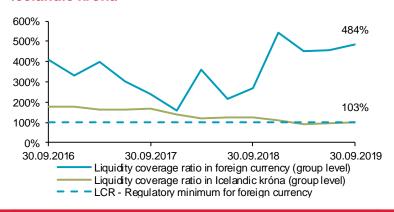
#### Net stable funding ratio (NSFR)



#### Liquidity coverage ratio (LCR)



## Liquidity coverage ratio – foreign currencies and Icelandic króna



#### **Highlights**

- All liquidity measures well above regulatory requirements
- FX liquid assets are composed of government bonds that have a minimum requirement of AA rating and cash placed with highly rated correspondent banks
- Stress testing of liquidity position is an integrated part of the annual ICAAP/ILAAP process as well the annual regulatory stress test
- Liquidity Contingency Plan is in place and is tested regularly



## Sound capital position

#### The capital ratio exceeds target

#### **Highlights**

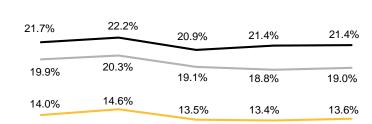
#### **Capital ratios**

- The capital base was ISK 196bn at end Q3 compared to ISK 188bn at year-end 2018
- The increase in the capital base is due to a subordinated loan issuance in June 2019
- The CET1 capital was ISK 174bn at the end of September compared to 171bn at year-end 2018 where the retained earnings for the period are offset by a ISK 5.3bn dividend payment in March 2019

#### Risk exposure amount (REA)

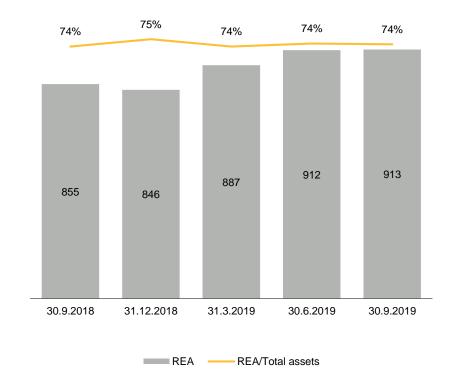
- The REA growth is mainly due to increase in loans to customers during the period
- The implementation of IFRS 16, where the right-of-use assets is capitalised. contributes to an ISK 4.3bn increase of REA
- The ratio of REA of total assets remains fairly stable at 74%

#### Capital and leverage ratios





## Risk exposure amount (REA) ISK bn

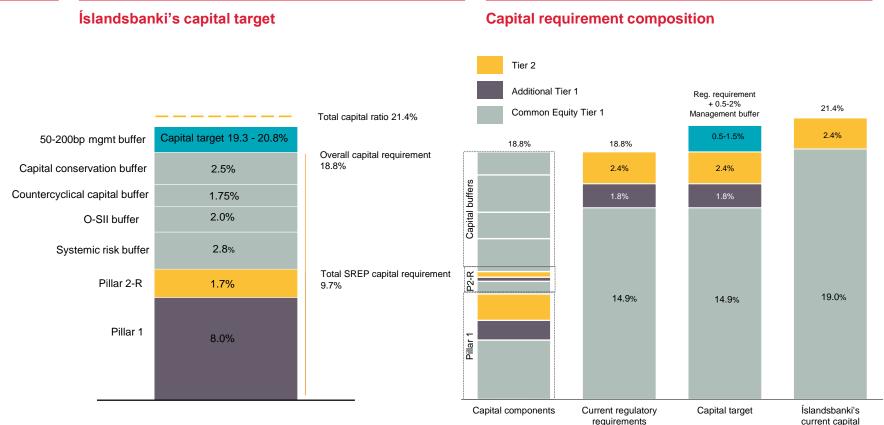




Based on the regulatory requirement and 50 – 200bp management buffer

#### Íslandsbanki's capital target

- The sum of Pillar 1, Pillar 2-R and the combined capital buffers form the overall regulatory capital requirement
- Based on the SREP 2019 results, published in October 2019, the overall capital requirement for Íslandsbanki is 18.8% of risk exposure amount (REA)
- This is a decrease of 0.5% in Pillar 2-R between years, mostly due to lower risk profile.
- The countercyclical capital buffer increased from 1.25% to 1.75%.
   effective May 2019 and will increase again by 0.25% in February 2020
- Íslandsbanki's total capital target ratio is based on the overall regulatory requirement in addition to a 50-200bp management buffer
- The size of the management buffer is based on factors such as volatility in the capital ratios due to currency fluctuations, volatility in earnings and REA and uncertainties in the regulatory or operating environment





#### Íslandsbanki

	S&P
Long-term	BBB+
Short-term	A-2
Outlook	Negative
Rating action	Jul 19

#### **Icelandic sovereign**

	S&P	FITCH	MOODY'S
Long-term	Α	А	А3
Short-term	A-1	F1	-
Outlook	Stable	Stable	Positive
Rating action	May 19	Dec 18	Jul 18

## Íslandsbanki credit ratings

Ratings affirmed from S&P in July 2019

#### S&P BBB+/A-2 Negative Outlook

Press Release 23 July 2019

In July, S&P Global Ratings **affirmed** Íslandsbanki's ratings of **BBB+/A-2** but changed the outlook from **stable to negative** along with three other Icelandic financial institutions. S&P had in October 2017 upgraded the Bank to this rating.

In its press release, S&P refers to Íslandsbanki's **stable domestic market position** and acknowledges the Bank's **success in introducing new digital products and improving its IT infrastructure**, placing it well ahead of many other European banks. S&P also notes the Bank's **exceptional capitalisation**, **strong liquidity levels and robust asset quality**.

S&P's rational for **the change to negative outlook** is mostly derived from its view that Iceland's **operating environment will remain challenging**. affected by the 2019 economic recession, declining interest rates, still-high taxation, and stiff competition from pension funds in mortgage lending, and thus contributing to the declining profitability of the Bank.



# 4. Financial targets and next steps



## **Financial targets**

Medium and long term strategies structured around achieving key financial targets

	Target	9M19	2018	2017	Guidance
ROE regular operations <sup>1</sup>	8-10%	7.3%	<b>✓</b> 8.0%	<b>✓</b> 9.9%	<ul> <li>Target of 4-6% on top of risk free rate. Risk free rate expected to be at around 4% in the medium to long term and is currently 3.0% and 3.9% on average for 9M19</li> <li>As the Bank retains substantive liquid assets. interest rate levels in Iceland and aborad can have a substantial impact on ROE</li> <li>The bank tax, excluded from target returns, will have an impact on profitability if kept at current high levels</li> <li>ROE target will be challenging to reach in the near term in a slowing economy and before a full realisation of the Bank's planned efficiency gains</li> </ul>
Cost/ Income ratio <sup>2</sup>	<55%	61.3%	66.3%	62.5%	<ul> <li>This is a medium to long term target. C/I ratio can be expected to be higher than target in the near term</li> <li>Headcount and non-headcount related cost control programmes in place</li> <li>Lower C/I on parent company basis than on a consolidated basis (55.3% at 9M19)</li> </ul>
CET1	>16% LT	<b>1</b> 9.0%	<b>✓</b> 20.3%	<b>✓</b> 22.6%	— Long term CET1 target is 16%
Total capital ratio	> 19.3 – 20.8%	<b>✓</b> 21.4%	<b>✓</b> 22.2%	<b>✓</b> 24.1%	<ul> <li>Based on the regulatory capital requirement with a 50 – 200 bp management buffer</li> <li>Current capital requirement is 18.8% including recently increased countercyclical capital buffer</li> </ul>
Dividend payout ratio	40-50%	<b>✓</b> %	<b>✓</b> 50%	<b>✓</b> 100%	<ul> <li>Dividend pay-out ability will be impacted if the bank tax will be kept at current high levels</li> <li>The BoD agreed to pay out ISK 5.3 billion in dividend for the 2018 financial year which is in line with the Bank's dividend pay out target</li> </ul>

<sup>1.</sup> Return from regular operations and corresponding ratios on normalised CET1 of 16%. adjusted for risk free interest on excess capital.

<sup>2.</sup> Calculated as (Administrative expenses + Contribution to the Depositors' and Investors' Guarantee Fund – One off items) / (Total operating income – one-off items).



## Key takeaways

Íslandsbanki is well positioned to succeed in a slowing but stabilising Icelandic economy

#### Stabilising economy

- GDP growth expected to take a breather in 2019 due to contraction in tourism although revenues in the sector are holding up better than expected
- Cooler economy and declining inflation has led to lower interest rates
- Less economy-wide leverage has increased economic resilience

#### 2 Digitalisation in full force

- Substantial IT investments, including a new core payment and deposit system
- Recent roll out of impressive new digital customer solutions in apps and online banking such as new digital mortgage credit assessment
- Already resulting in enhanced customer satisfaction and more automatisation

#### 3 Growth in core earnings and cost cutting

- Earnings from regular operations in line with long term targets
- Cost to income ratio for parent company now at 55% target ratio
- Digitalisation and IT investments expected to generate more cost savings going forward

#### 4 Strong credit quality

- Stable asset quality with increased impairment allowance due to economic environment
- NPL ratio 2.3% at 9M2019, compared to 3.0% average for European banks using the EBA's NPL definition
- Robust risk management practices and conservative lending policies in place
- Exposure to tourism now a smaller proportion of loan portfolio than at year-end 2018

#### 5 Exceptional capitalisation

- Capital ratio at 21.4% in line with Bank's long term target
- Regulator lowered the Bank's total capital requirement in October 2019 from 19.3% to 18.8%
- Risk exposure amount to total assets at 74%
   capitalisation considered exceptionally
   high in international comparisons

#### **6** Funding success and high liquidity ratios

- Leading issuer of covered bonds in Iceland
- Successful FX funding activities throughout the year
- Focus on stable deposit growth
- Strong liquidity position with liquidity ratios above internal targets and regulatory requirements



# 5. Annex – Icelandic economy update

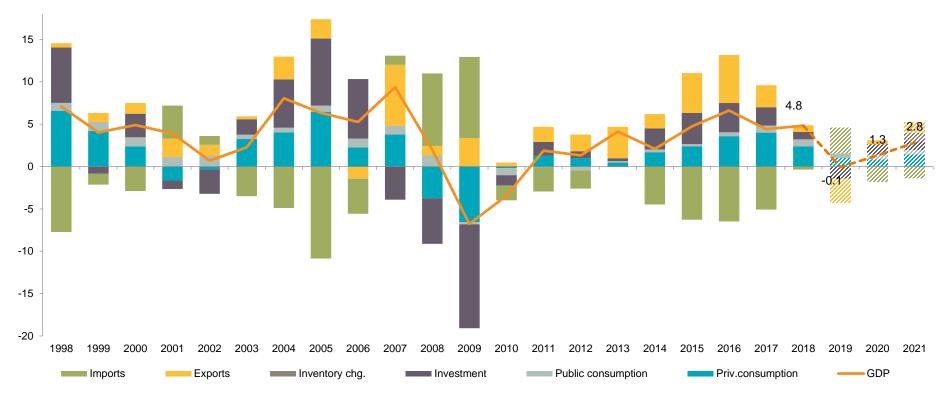


## **Economic growth takes a breather in 2019**

Economy more resilient to tourism setbacks in H1 2019 than many feared

- A long period of continuous upswing in the Icelandic economy appears to be at an end
- A similar growth rate in 2017 and 2018 masks significantly different growth drivers between 2017 and 2018
- Figures for H1/2019 indicate clearly that the economy is cooling. GDP growth measured 0.9% as 2.4% contraction in national expenditure was offset, however, albeit offset by an unusually favourable contribution from net trade
- The outlook is for GDP to contract by 0.1% in 2019. A sharp contraction in business investment and services exports counterbalances consumption growth, increasing investment in residential housing and infrastructure and a strong contraction in imports
- For 2020, ISB Research expects
  relatively slow growth of about 1.3%,
  driven by modest growth in domestic
  demand. GDP growth is then expected to
  pick up to about 2.8% in 2021, as private
  consumption and exports regain
  momentum



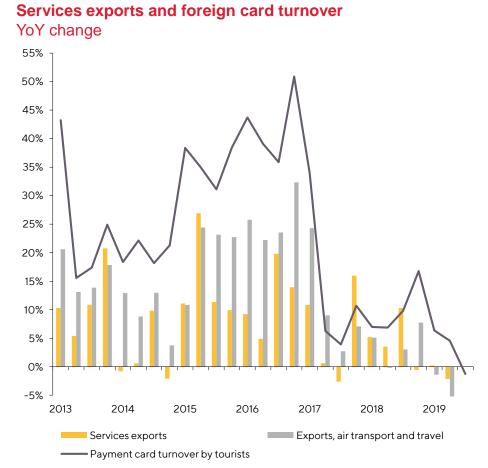


## Tourism sector faces headwinds after rapid growth

Largest export sector set to contract significantly in 2019 but more added value per head helps

- Following rapid expansion throughout most of the decade, the tourism sector has entered a phase of consolidation
- In the first nine months of 2019, tourist arrivals were down 14% year-on-year
- Tourist numbers had already begun to fall in Q1/2019 and the decline accelerated after WOW Air went out of business towards the end of March
- The outlook is for the number of passengers to decline by around 15% YoY in 2019. Still, the number of visitors will exceed all previous years except 2017 and 2018
- Spending per tourist is up, however, mitigating the impact of reduced visitor numbers. The average length of stay has increased, and payment card turnover figures suggest a steep rise in turnover per tourist in ISK terms
- Tourism is likely to return to moderate growth in the coming term as airlines gradually fill the supply gap left by Wow air and Icelandair's fleet becomes fully operational once more



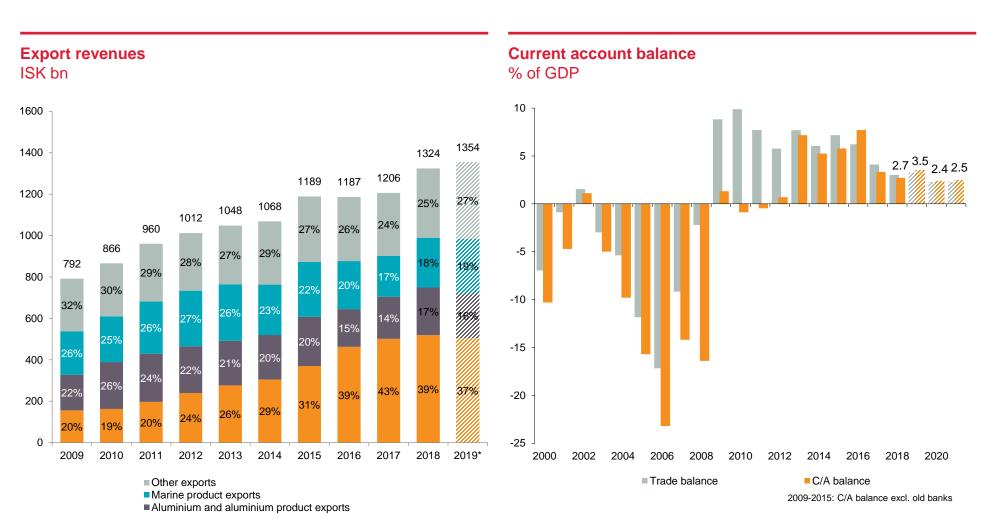




## **Current account outlook benign**

#### Strong net external position increases resilience

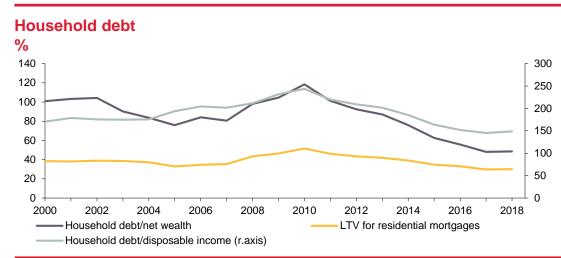
- The surplus on goods and services trade was sizeable in H1 2019, in spite of reduced tourist numbers and the failure of the capelin catch
- For 2019 as a whole, the outlook is for a marked contraction in both import and export volumes
- On the imports side, the contraction is due to reduced importation of investment and consumer goods, as well as a reduction in aircraft leasing expenses and other services imports
- On the exports side, a moderate contraction to goods exports adds to the impact of contraction in the tourist sector
- A current account surplus of 3.5% of GDP forecast for this year, followed by roughly 2.5% surplus in 2020 and 2021
- Iceland's net international investment position will remain positive, with external assets exceeding external liabilities by a full 1/5 of GDP as of end-June 2019

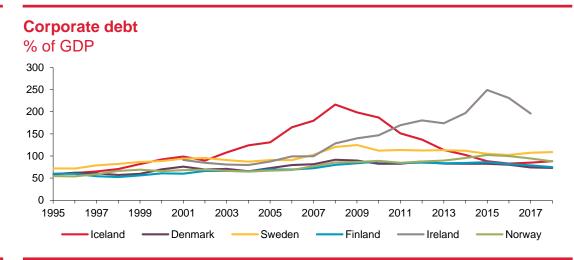


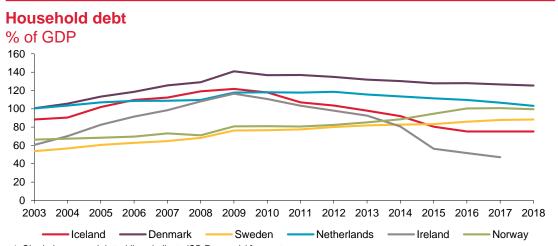
<sup>1.</sup> Shaded areas and dotted lines indicate ISB Research/ forecasts Source: Central bank of Iceland, Statistics Iceland and ISB Research

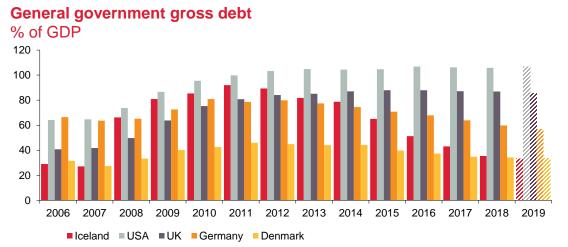
## **Domestic balance sheets strong overall**

Economy-wide leverage moderate in comparison with peers and historical levels









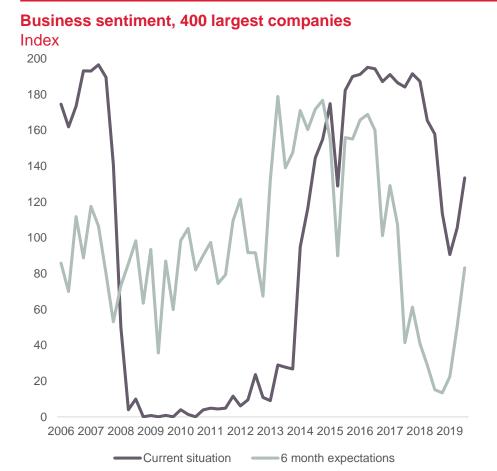
Shaded areas and dotted lines indicate ISB Research/ forecasts
 Source: Central bank of Iceland, Statistics Iceland and ISB Research

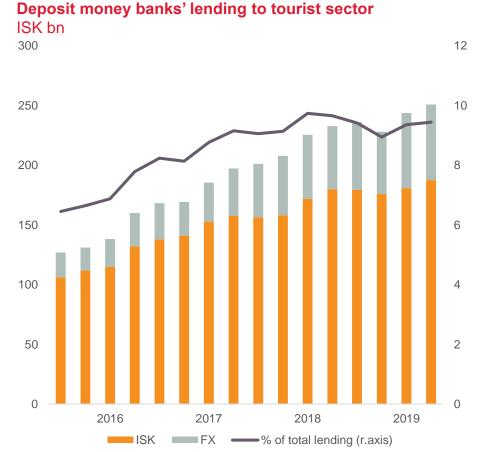


## **Businesses preparing for headwinds**

Lending growth to tourist sector in line with general lending growth

- Following 4 years of robust growth, business investment declined by 4% in 2018 and by 26.5% in H1 2019
- For 2019 as a whole, the outlook is for 16.5% contraction in business investment. In particular, investment in transport equipment and hotels will contract significantly
- After reaching a nadir in early 2019, business sentiment has been improving again as the economy has showed resilience to the tourist sector shock
- Investment in the tourist sector has slowed and lending into the sector has moderated. The share of the tourist sector in total lending seems to have stabilized
- Business investment expected to pick up moderately in the coming year with the pace of growth quickening in 2021
- Investment level to remain robust, at around 22% of GDP in coming years

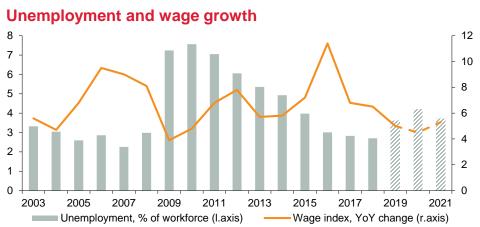




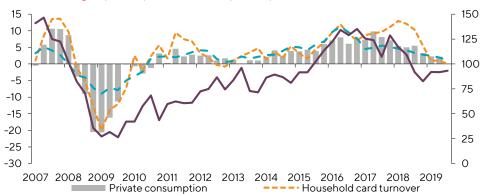
## Household consumption growth tapers off

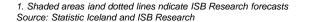
Labour market cooling and real wage growth moderating

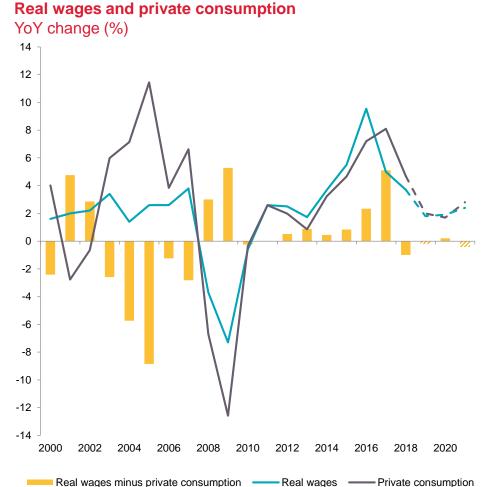
- After peaking at 9.8% in Q2 2017, private consumption growth has eased in the recent term. In Q2/2019, it measured 2.2%, the slowest in five years
- Developments in key indicators suggest a further slowdown ahead.
   Both real wage growth and payment card turnover growth have eased, and households' expectations are more muted
- Tension in the labour market peaked in 2016-2018. In 2016, the wage index rose 11.4%, and in 2018 unemployment bottomed out at 2.7%.
   By now, however, the tension in the market has already begun to ease
- We also expect real wage growth to be considerably weaker than in the recent past
- Icelandic households have responded to slower real wage growth and darkening outlook by consolidating instead of taking on additional debt to finance spending
- Private consumption growth was 4.7% in 2019. ISB Research forecasts private consumption growth at 2.0% in 2019, 1.7% in 2020, and 2.8% in 2021



## **Private consumption and related indicators** YoY change (l.axis) and index (r.axis)

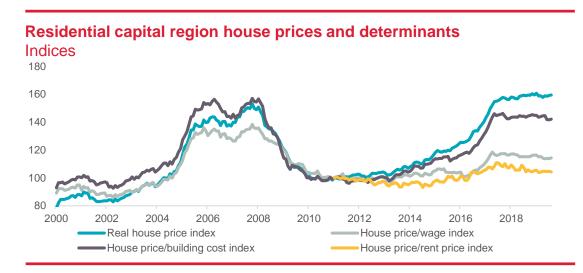


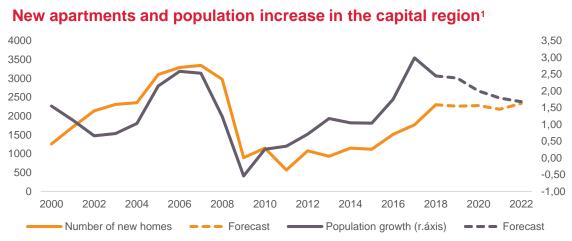




## Real estate market approaching balance

Supply is increasing, demand has been easing and the pace of residential price rises is moderating







### 1. Dotted lines: forecasts by Statistics Iceland and the Federation of Icelandic Industry Source: Statistic Iceland and ISB Research

#### House prices and residential investment

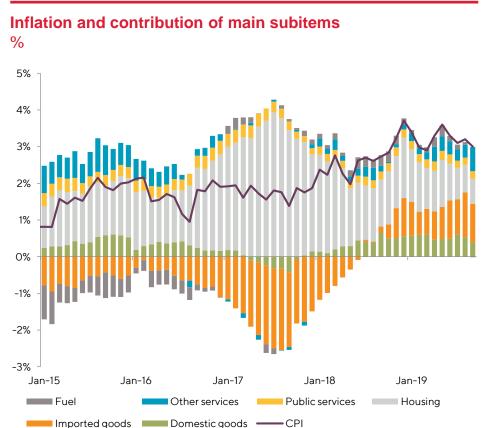


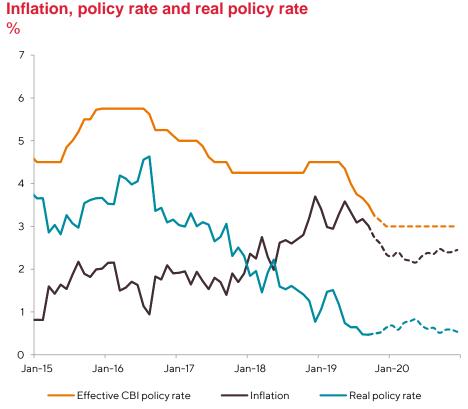


## Inflation approaching target following a mild spike

Policy rate becoming more accommodative as economy cool

- Inflation has begun to taper off again, after a relatively short-lived spike last winter. At year-end 2018, it measured 3.7%, the highest in five years
- By the end of Q3 2019, inflation had fallen to 3.0% as the pass-through from ISK depreciation in late 2018 subsided
- The outlook is for inflation to reach the Central Bank's 2.5% target by year – end, and stay close to target in 2020-2021
- A stable ISK, relatively modest shortterm wage hikes in recent wage agreements and slower housing price rises all contribute to a benign inflation outlook
- The Central Bank of Iceland's policy rate is currently 3.25%, following rate cuts totalling 1.25% in 2019
- Re-anchoring of inflation expectations, a slowdown in domestic demand and improving inflation outlook facilitate a looser monetary policy in the near term
- Policy rate assumed to be lowered to 3.0% before end-2019, then hold at that rate throughout 2020





<sup>1.</sup> Dotted lines indicate ISB Research forecasts Source: Statistic Iceland, the Central Bank of Iceland and ISB Research



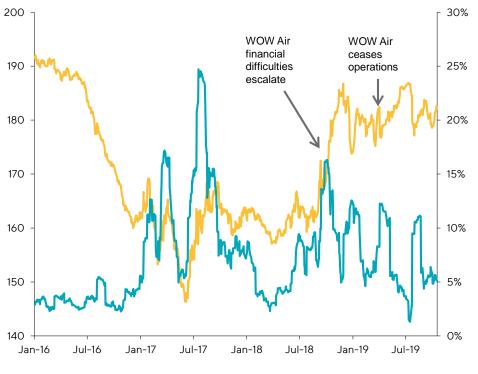
## ISK seems to be close to equilibrium

Real exchange rate likely to remain relatively high in the near term

21d annualized volatility (r.axis)

- The ISK depreciated by 9% in H2/2018, concurrent with the deterioration in the outlook for Iceland's key export sectors.
- In 2019 to date, however, it has held steady within a relatively narrow band
- Export sectors have welcomed the depreciation, as it makes manufacturing sectors' more competitive and makes Icelandic prices more tolerable for foreign tourists
- The current real exchange rate, while somewhat over its historical average, seems to reflect a real exchange rate consistent with a balanced eternal trade
- The uncertainty for the ISK FX rate for the near term is broadly symmetrical. A relatively high real exchange rate is supported by the vast improvement in Iceland's net external position, a combination of ample FX reserves and modest short-term external debt, favourable outlook for the current account and robust medium-term economic prospects





## Real exchange rate indices 110 100 90 80 70 60 1986 1989 1992 1995 1998 2001 2004 2007 2010 2013 2016 2019

Relative prices

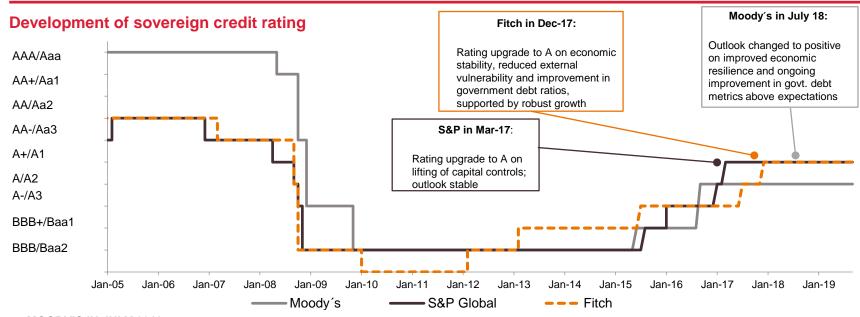
ISK index (I.axis)

Relative wages

<sup>1.</sup> Dotted lines indicate ISB Research forecasts

## Iceland's credit rating has remained stable

Setbacks in the tourist sector has not affected the sovereign ratings



#### **MOODY'S IN JULY 2018**

 The positive outlook also reflects progress made in the past two years on the major preconditions we laid out at the time of the upgrade to A3 in September 2016, including the smooth removal of capital controls and the settlement of the offshore krónur situation

#### **FITCH IN MAY 2019**

- Short-term rating upgraded to F1+
- The A rating balances the economy's high income per capita, strong performance on governance, human development and doing business indicators against its high commodity export dependence, vulnerability to external shocks and experience of macroeconomic and financial volatility

#### **S&P IN MAY 2019**

- S&P Global Ratings affirmed its 'A/A-1' longand short-term foreign and local currency sovereign credit ratings on the Republic of Iceland. The outlook is stable.
- The stable outlook reflects strong fiscal and external buffers, mitigated by risks stemming from the volatility of Iceland's small open economy and a potentially abrupt slowdown in tourism



All information contained in this presentation should be regarded as preliminary and based on company data available. Due care and attention has been used in the preparation of forecast information. However, actual results may vary from their forecasts, and any variation may be materially positive or negative. Forecasts, by their very nature, are subject to uncertainty and contingencies, many of which are outside the control of Íslandsbanki.

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