

AI in practice

Shaping the future of healthcare now

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Global research

Artificial intelligence (AI) is already delivering measurable value in healthcare. Adoption among care teams is moving quickly, but effective use depends on how well health systems can adapt.

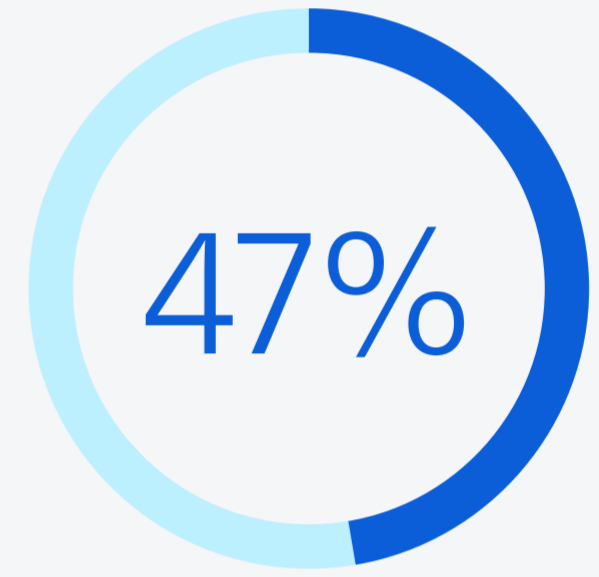
In the largest global survey of its kind, the Future Health Index 2026 reveals the real-world impact of AI, identified by 2,000 healthcare professionals and 20,000 patients, and uncovers what is needed to scale these gains.

AI is delivering value

AI is expanding capacity, saving time, strengthening clinical decision-making and improving work-life balance for many clinicians. 62% of healthcare leaders say the benefits of investment are meeting or exceeding costs.



of healthcare professionals say AI has increased their capacity to see more patients



of healthcare professionals do less overtime/bring less work home due to AI

Adoption is outpacing healthcare systems

AI adoption is accelerating across healthcare, driven by strong clinician demand and the potential to improve care. Although AI-enabled tools are increasingly moving into clinical workflows, AI in healthcare is not yet consistent, with uneven use and maturity levels.



64%

of healthcare professionals globally turn to their own personal AI tools when workplace options don't meet their needs



82%

of healthcare professionals expect their role to be more focused on higher-value clinical work

AI is moving from tool to teammate

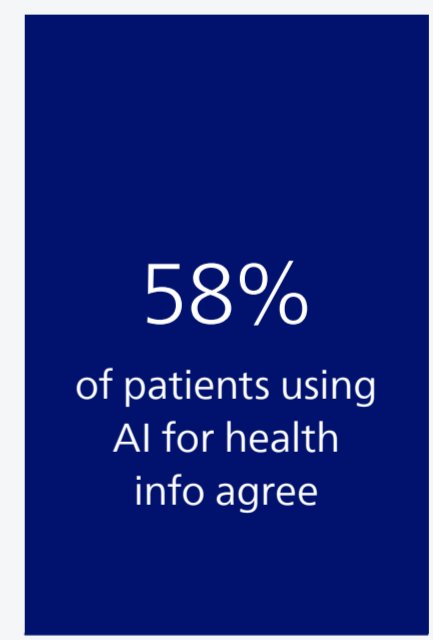
AI is starting to reshape how care teams operate. Clinicians expect AI to take on more tasks – but not more control. As AI becomes more useful in clinical settings, it will function more like a team member providing support for clinicians as they deliver patient care.



AI agents will support aspects of clinical reasoning and decision-making



more informed patients will be an integral part of care teams in the future



generative AI helped them feel more prepared for healthcare appointments

Download the full global report

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The Future Health Index is commissioned by Philips

To see the full report visit www.philips.com/futurehealthindex-2026

For this year's Future Health Index, we conducted proprietary quantitative research involving over 2,000 healthcare professionals and over 20,000 patients across 10 countries (Brazil, China, France, Germany, India, Indonesia, the Netherlands, Saudi Arabia, the United Kingdom and the United States). Two quantitative surveys were carried out by Vitreous World employing a methodology of online (CAWI) surveying. The surveys were conducted from February 2026 to April 2026.

For a full methodology and list of sources: www.philips.com/a-w/about/news/future-health-index/research-methodology