THE REPORT WAS DRAWN UP
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FOR NORDIC & BALTIC MARKETS
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One small glass fibre thread – endless possibilities for mankind
Glass fibre is versatile and unique material that contributes significantly to the functionality of a variety of everyday materials and devices – cell phones, computers, kitchen appliances, cars, buildings, ships and even aircrafts. Wherever you go, you are likely to be surrounded by glass fibre. It is everywhere, even if it is not always seen. Glass fibre is a part of something bigger. It is everywhere: from cutting-edge IT technologies to the most daring discoveries in space.

Glass fibre is a natural, environmentally friendly material harmless to human health. It is made from the most common rock found in topsoil. We get valuable glass fibre from quartz sand, which is more than 25 million years old, by melting it together with other raw materials in a furnace at 1580 °C.

A glass fibre thread is fine yet strong, versatile and flexible: in short, it can do wonders. Possibilities provided by this material are unlimited and unique: it has high mechanical, thermal and moisture resistance, is resistant to chemical and biological exposure, does not burn and has high bending, tensile and pressure resistance. Unique properties of glass fibre make it indispensable.

Glass fibre is an excellent material for making electrical and heat insulation fabric, heat and sound insulation, in machine building, aviation, construction, the production of household appliances, sports equipment and numerous other important parts and innovations so that all of us can enjoy life more. With glass fibre, we protect people from fire, make heavy objects fly, build structures that last forever and allow to explore the Earth and the depths of our oceans. It is strength and reliability is the same in every corner of the world. Its potential is unlimited and modern science continues to discover new glass fibre application for a more sustainable and brighter future of humanity. We simply cannot imagine what is yet to be invented in the future and what unimaginable horizons it will bring to the world of glass fibre.

Getting inspiration for tomorrow and relying on more than 55 years of knowledge, ambition, passion and innovation, we will not stop at what we have achieved and will continue looking for new opportunities and expanding glass fibre boundaries. We are crafting the impossible. We make the impossible possible and with our products we improve quality of life for millions of people every day.

Please make yourself acquainted with the 2019 sustainable non-financial report of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiaries united under the name of VALMIERA GLASS GROUP.
OUR COMPANY

We are a vertically integrated company, covering all production stages of glass fibre starting from glass fibre yarn production to finished products. This enables us to offer our customers a broad range of products for an array of industries worldwide, including further processing, technical and thermal insulation, fire safety, aviation, machine building, construction and other industries.
1500+ employees take care of glass fibre and glass fibre products manufacturing

119.5M EUR net turnover in 2019

250M EUR in investments in various companies of the GROUP during the past 20 years

~730 customers all over the world in various industries

56 countries received products manufactured by the GROUP in 2019

10 newly developed or upgraded products for a variety of applications

56 more than 55 years experience & knowledge

ISO 9001 All the companies of the VALMIERA GLASS GROUP operate in accordance with the ISO 9001:2015 Quality Management Systems standard
MAJOR EVENTS OF 2019

- On February 28 VALMIERAS STIKLA ŠĶIEDRA AS announces to raise additional share capital through a follow-on public offering (FPO) and plans to move Company’s shares to the Nasdaq Baltic Main List. Diverse activities and events are organized to attract investors. Later, on April 25, the implementation of the FPO is postponed due to the delay in the publication of the audited consolidated financial statements.

- P-D VALMIERA GLASS USA Corp. faces significant unexpected losses due to the extended preparation phase. AS VALMIERAS STIKLA ŠĶIEDRA is looking for an external investor.

- P-D VALMIERA GLASS USA Corp. increases share capital by issuing new shares. Lamtec Corporation becomes P-D VALMIERA GLASS USA Corp. shareholder acquiring 10% of P-D VALMIERA GLASS USA Corp. total share amount.

- Efforts to find an external investor for Phase II have not been successful until now. On June 17, the US subsidiary of VALMIERAS STIKLA ŠĶIEDRA AS suspends Phase II operations. The US subsidiary filed a voluntary petition for relief under Chapter 11 in the United States Bankruptcy Court for the Northern District of Georgia. The Phase I Needle Mat division continues operations in the ordinary course of business.

- On June 17 AS VALMIERAS STIKLA ŠĶIEDRA files for legal protection proceedings to ensure sustainable continuation of Group-level operations. The next day Court approves the application of AS VALMIERAS STIKLA ŠĶIEDRA and initiates legal protection proceedings case.

- On June 28 Supervisory board of AS VALMIERAS STIKLA ŠĶIEDRA elected as follows: Heinz-Jürgen Preiss-Daimler, Stefan Alexander Preiss-Daimler, Andris Oskars Brutāns, Ainārs Ozols un Theis Klauberg.

- On August 1 Ingo Bleier is elected to the Management Board of AS VALMIERAS STIKLA ŠĶIEDRA.

- On October 18, Vidzeme District Court adopts a decision to approve AS VALMIERAS STIKLA ŠĶIEDRA legal protection proceedings plan and the respective process implementation. Implementation period: 2 years.

- **Net sales of the GROUP in 2019 reach 119.5 million EUR with losses of 6.8 million EUR.** Negative financial results were due to challenges to ensure full P-D VALMIERA GLASS USA Corp. production, thus not achieving the initially forecasted production volume and increase of net sales. In terms of the year, GROUP companies in Latvia and UK achieved their planned profit levels, but that could not cover the losses caused by the launch of the US subsidiary.

- On December 17 AS VALMIERAS STIKLA ŠĶIEDRA and Latvian Industrial Workers Trade Union sign glass fibre industry general agreement and commit to working together to deliver improvements for companies and workers in the industry.

- Following the reconstruction of the high silica glass melting furnace at AS VALMIERAS STIKLA ŠĶIEDRA, furnace reaches 100% of its daily production capacity on December 25. E-glass melting furnaces ensure stable production volumes and operate according to the planned production capacity.
MILESTONES

AS VALMIERAS STIKLA ŠĶIEDRA started its work in 1963 as a local-scale manufacturer, but over the years grew into a global, innovative company with ambitious goals. Decades of valuable experience accumulated in Latvia, the UK and the collective knowledge of our largest shareholders have made us a leader in glass fibre and textile production. Nonetheless, despite our rich history, we find our future much more important.

1963
18 July 1963 is VALMIERAS STIKLA ŠĶIEDRA’s birthday. On that day, the first glass fibre thread was drawn in the electric furnace room. Originally the company was a Latvian Soviet Socialist Republic enterprise called Valmiera Glass Fibre Plant.

1970
In 1972, decorative textile department began its work. We have a very high culture of production. Our products are certified and bear the State Quality Mark. The number of people working at the plant is nearing 3.5 thousand.

1980
We started deployment of an automated control system. We make a wide range of consumer goods, including laminated glass fibre skis and tennis rackets.

1993
A year of crisis following the collapse of the Soviet Union. We started looking for investors in the Western markets.

1996
Foundation of joint stock company VALMIERAS STIKLA ŠĶIEDRA at a shareholder meeting on 7 December 1996. The company becomes a part of the German glass fibre manufacturer Glasseiden GmbH Oschatz. Jürgen Preiss-Daimler, the owner of Glasseiden GmbH Oschatz, becomes the strategic investor of the company. Thanks to investments, production was growing rapidly and the experience of our German partner helped us adapt to market conditions and requirements.

1997
As 24 February 1997, of AS VALMIERAS STIKLA ŠĶIEDRA shares are listed on the Nasdaq Riga. Price of one share on the first day of listing was LVL 2.20 (today EUR 3.13).

2001
In September 2001, a modern single-step glass fibre production plant was put into operation at AS VALMIERAS STIKLA ŠĶIEDRA.

2006
AS VALMIERAS STIKLA ŠĶIEDRA opens a new glass fibre production plant. The area of the new plant is about 19,000 m2.

2012
A new glass melting furnace was erected at AS VALMIERAS STIKLA ŠĶIEDRA increasing its production capacity and expanding product diversity. The company was named one of the best employers and the most sustainable companies in Latvia.

2013
AS VALMIERAS STIKLA ŠĶIEDRA acquired P-D Interglas Technologies Ltd. in the United Kingdom, which became a subsidiary of the company and got a new name: VALMIERA GLASS UK Ltd. This subsidiary makes glass fibre for aviation, heat insulation and architectural sectors. With the acquisition of the company, we expanded our product portfolio and target market.

2014
To maintain long-term growth and expand its presence in the global market, in 2014 the company founded P-D VALMIERA GLASS USA Corp. production plant in the USA, which is the second largest export market for the company and the fastest growing market in the world. The first phase of the US plant construction was launched.

2015
At the beginning of 2015, the first phase of construction of the US plant with a total area of 7.4 thousand sq. m was completed and the production of one glass fibre product, i.e. mats, was launched. On 26 March the plant was officially opened.

2018
The second phase of the US plant expansion was completed and on 30 January the first glass fibre thread was drawn. The new glass fibre production and processing plant officially opened on 11 April.

2019
AS VALMIERAS STIKLA ŠĶIEDRA implements measures of the legal protection proceedings plan. Successful reconstruction of a high silica glass melting furnace.

P-D VALMIERA GLASS USA Corp. suspends production of Phase II action filed a voluntary petition for relief under Chapter 11.
One of the leading glass fibre manufacturers with a stable position in Europe and more than 55 years of experience.
ONE OF THE LEADING GLASS FIBRE MANUFACTURERS

AS VALMIERAS STIKLA ŠĶIEDRA is one of the leading manufacturers of glass fibre and its products with a stable position in Europe and more than 55 years of experience. Over the years, the company has changed and grown to be the global VALMIERA GLASS GROUP with subsidiary companies in the UK and the US.

We cover all stages of glass fibre production, from melting glass and making fibre to the production of end glass fibre products, development and sales, which enables us to offer our customers broad and top quality product range for an array of industries worldwide, including further processing, technical and thermal insulation, aviation, protection from smoke and fire, machine building, construction and other industries.

In 2019 VALMIERA GLASS GROUP (hereinafter also referred to as the GROUP) consists of the parent company AS VALMIERAS STIKLA ŠĶIEDRA with its headquarters in Valmiera, Latvia, and 3 subsidiary companies abroad.

The parent company AS VALMIERAS STIKLA ŠĶIEDRA now owns the following subsidiary companies:

• VALMIERA GLASS UK Ltd. (Sherborne, UK), 100% fixed capital shares
• P-D VALMIERA GLASS USA Corp. (Dublin, USA), 52% fixed capital shares;
• VALMIERA GLASS USA Trading Corp. (Dublin, USA), 100% fixed capital shares (dormant company)

The core business areas of the GROUP are glass fibre research, glass fibre product development, production, trade and distribution.

VALMIERA GLASS UK Ltd. is a high performance glass fibre product manufacturer with long history dating all the way back to 1887. The company specialises in premium glass fibre products for the aviation industry, thermal insulation and architecture and offers its products on the global market. VALMIERA GLASS UK Ltd. is a certified supplier of aviation industries with more than 40 years of experience in that area, as well as for the machine building and smoke & fire protection markets.

P-D VALMIERA GLASS USA Corp. is a modern glass fibre non woven materials manufacturer in the USA.

VALMIERA GLASS GROUP is the only group in the world with a vertically integrated structure and a wide range of glass fibre products for the thermal insulation market, with temperature resistance up to 1250 °C.

The joint effort of the aforementioned companies expands the range of products offered by the GROUP, customer base and geographical coverage, as well as strengthens our ability to create and improve new products. As a result, the GROUP is more prepared and capable to satisfy the needs of our customers and partners today and in the future.

PRODUCTS FOR GLOBAL MARKETS

Every day our team of more than 1,515 people take care of glass fibre and glass fibre products manufacturing. The GROUP’S products have been sold in 56 countries providing a wide range of products for more than 730 customers worldwide and making the presence of the GROUP truly global. The largest market for our products is in the European Union 68% of total production amount) and North America (21% of total production amount).

INVESTMENT IN DEVELOPMENT

Every year we invest millions of euros to expand our global presence, upgrade technologies and develop new, innovative products. We invest, develop and improve to boost out production capacity in all our three countries: Latvia, UK and USA. Over the past 20 years, over EUR 250 million has been invested in the production and development of the GROUP. By developing new products and improving existing ones, we have all the prerequisites to expand our markets outside the UK and Europe, especially in the United States and Asia.

CLOSE COOPERATION WITH CUSTOMERS AND PRODUCT DEVELOPMENT

Thanks to steady investments in the development of our products and technologies, our customer can benefit from more than 500 glass fibre products from the GROUP’s range, which are made from various glass fibre yarns, including fabric variation and versatile finishing, coating and lamination options. Each year we create new or modified products for different applications. In 2019, we developed about 10 new or modified products for various applications.
In 2020, we intend to continue developing products and the main focus is on following projects:

- Development of the modified sizing that can be used for all types of yarn and new textured fabrics produced by the company;
- Increasing the product portfolio to higher added value products by extension for spooled yarns and texturized yarns;
- The revision of all types of the sizing and in collaboration with our customers we will start to qualify higher added value yarns, such as 68tex and 34tex and texturized yarns with new or modified sizing systems.
- Development of multi-fiber product family and related processes.
- Increase of high silica content product range concentrating on yarns and broadening fabric construction options and overall product range.
- Needle mat improvements related to hybrid systems with high temperature material mixes such as ECR (HR) and silica, lamination improvements for thermal insulation and smoke and fire protection business.
- Review of the fabric constructions in order to improve insulation performances in the turbine automotive and smoke & fire curtain market.

Continuous product development and improvement at each stage allows us to respond to the market trends and our customer needs. Our strategic focus will remain on cost efficient advancement in our chosen glass fibre product application niche, which has positive growth prospects.

ACTIVE PARTICIPATION IN THE DEVELOPMENT OF THE INDUSTRY

Company membership in national and international professional organizations and associations ensures the representation and further development of the company and industry interests. In 2019 the company implemented activities and took part in the following professional organizations:

- Tech-Fab Europe – European Association of Technical Fabrics producers
- Latvian Chamber of Commerce and Industry
- The Association of the Latvian Chemical and Pharmaceutical Industry
- German-Baltic Chamber of Commerce
- Building Materials Manufacturers Association
- Light Industry Association

EVALUATION AND ACHIEVEMENTS

Within the years we have received many regional and national level awards.

2016:
In the awards ceremony for the TOP 500 largest and most successful companies in Latvia, AS VALMIERAS STIKLA ŠĶIEDRA was named a TOP 500 Regional Company 2015.
P-D VALMIERA GLASS USA Corp. received the Georgia State award Business Deal 2016. AS VALMIERAS STIKLA ŠĶIEDRA was named 36th most valuable company in Latvia and the 4th most valuable in the processing industry’s industrial goods sector (ref. Prudentia & Nasdaq Riga).

2017:
VALBARR® trademark received 3rd place in the nomination Trademark of the Year (ref. Patent Office of the Republic of Latvia, the Latvian Chamber of Commerce and Industry and the Latvian Designers’ Society). AS VALMIERAS STIKLA ŠĶIEDRA received a TOP Employer 2017 diploma taking the second place among Vidzeme companies in the annual employee survey conducted by CV Online Latvia.

2018:
AS VALMIERAS STIKLA ŠĶIEDRA received an award from the State Revenue Service as the largest labour tax payer in Vidzeme Planning Region in 2017 in the large taxpayer group.

AS VALMIERAS STIKLA ŠĶIEDRA received the Business Award of the Valmiera City Municipality and the Latvian Chamber of Commerce and Industry in the Investment of the Year category.

AS VALMIERAS STIKLA ŠĶIEDRA was named as a bicycle-friendly employer in Valmiera in 2018 by the Valmiera City Municipality.

Among the largest companies in Latvia AS VALMIERAS STIKLA ŠĶIEDRA was in the 58th place by net sales with the 1st place in the textile industry. AS VALMIERAS STIKLA ŠĶIEDRA was awarded the second place in the TOP Employer 2018 nomination in Vidzeme region (ref. TOP Employer 2018, CV Online).

AS VALMIERAS STIKLA ŠĶIEDRA named 36th most valuable company in Latvia and the 4th most valuable in the processing industry’s industrial goods sector (ref. Prudentia & Nasdaq Riga).

2019:
AS VALMIERAS STIKLA ŠĶIEDRA was awarded the third place in the TOP Employer nomination in Vidzeme region (ref. TOP Employer 2019, CV Online).

Received the gratitude and award of Valmiera City Council and Latvian Chamber of Commerce and Industry for 35 years of cooperation and contribution to the growth of the industry and the city.

AS VALMIERAS STIKLA ŠĶIEDRA was named as a bicycle-friendly employer in Valmiera in 2019 by the Valmiera City Municipality.
UZŅĒMUMS UN TĀ MEITASUZŅĒMUMI
PRODUCTS AND THEIR PERFORMANCE

We create products that serve and protect people, as well as make the impossible possible and improve the quality of life for millions of people. This makes us leaders in the industry, and with our help fire, water and space can be conquered.
INVISIBLE FORCE THAT PROTECTS & IMPROVES THE QUALITY OF LIFE

AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiaries offer their clients high quality glass fibre products that provide added value to the products in other sectors and enhance their performance. Overall, our products help improve quality of life, ensure energy efficiency and fire safety thus creating a safer and more environmentally-friendly world.

We are leaders in the chosen market niches offering high product quality, responsive customer service and flexibility. It is ensured by our integrated production process from making a glass fibre thread to finishing fabric.

BROAD PRODUCT RANGE
We specialise in production of 3 different types of glass fibre (E-glass with heat resistance up to 600 °C, HR-glass with heat resistance up to 800 °C glass with high SiO2 content with heat resistance 1000+ °C) and glass fibre products, which allows us offering our clients a range of glass fibre products with heat resistance all the way up to 1250 °C.

The main product groups are chopped glass fibre, spooled & textured yarns, technical & textured & coated & laminated fabrics, composite materials, netting, mats and Atex products. Our quality management system complies with strict requirements of various sectors: composite materials, thermal and technical insulation, construction and textile architecture.

WE IMPROVE QUALITY OF LIFE
Our products affect many aspects of our everyday lives. When we say ‘sustainability’ we are in fact thinking about glass fibre, as this product application has a positive impact on development in the future. Glass fibre is an excellent material for making electrical and heat insulation fabric, heat and sound insulation, in machine building, aviation, construction, production of household appliances, sports equipment and numerous other important parts and innovations to improve quality of life for all of us. Using glass fibre we protect people from fire, create structures that will last forever, make heavy objects move and explore depths of the Earth and its oceans.

WE PROTECT FROM HEAT, FIRE AND NOISE
Glass fibre products are used in equipment, structures and environments where temperature fluctuations or heat dissipation is not allowed and vibration and noise levels are limited. Glass fibre products used in industrial technical and heat insulation on land, in air and in sea help save energy, reduce heat, fire and noise and protect people from those. Protection from fire and smoke provided by glass fibre fabric in fire curtains and personal protection equipment ensures safety in schools, on trains, at underground stations, in supermarkets, concert halls, hotels, etc. And, which is the most important, it helps save human lives!

WE ENSURE ENERGY EFFICIENCY
Our products help save energy and cut energy costs while reducing impact on the environment and climate. By insulating buildings using our construction netting, energy efficiency is improved reducing heat losses by up to 75% and increasing useful life of the building. Improvements in the energy efficiency of buildings, including insulation, are laid down by the Paris Agreement on Climate Change, namely, that by 2030 the construction industry should improve its energy intensity per square metre by 30%.

WE HELP HEAVY OBJECTS MOVE
Glass fibre products have found their way into the market thanks to possessing all of the following physical properties: durability, light weight and high heat resistance. It is very useful for making complex structures in aviation, maritime and automotive sectors. For example, light body panels made of composite glass fibre fabric allow building high-performance cars with high mechanical strength and heat resistance while ensuring higher speed thanks to light weight of the structure. From residential houses to skyscrapers, from industrial buildings to schools and hospitals, glass fibre properties help create safe and sustainable cities. Glass fibre products have allowed improving comfort in people’s everyday lives and take further steps towards industrial efficiency, safety and development. These products have changed many engineering sectors and solutions and have gained popularity thanks to their unique properties: high mechanical strength, heat and moisture resistance, chemical and biological resistance, inflammability and high bending, tensile and compressive strength.
MARKET AND TRENDS

European leader in glass fibre fabrics production for composite materials. Certified by all major customers including an independent audit by Airbus Industries.
DRIVING TRENDS
WE GROW WITH OUR CLIENTS

Our customers are representatives of various global industries. Mainly the products that we make and deliver play a significant role in their end products: cars, aircrafts, structures, household appliances, etc. Glass fibre applications are numerous and versatile and our products can be used in various industries: electronics, aviation and space, boat and ship building, energy production, renovation and construction of buildings, chemical and metal industry, household appliances, medical equipment, leisure and sports equipment, fire protection clothing, architecture and others.

Glass fibre market trends in Europe and in the world:
Currently, global and European markets are experiencing uncertainty and limited projections with coronavirus starting in early 2020 (COVID-19). In the long term, the stability of the world glass fiber market is expected to increase in the coming years. In the long-term global glass fibre glass market is expected to demonstrate steady growth in the coming years. By 2027 the global glass fibre market is expected to reach 11.9 billion USD, while in period from 2019 until 2027 grow by 4.7%.

Although companies in the industry (automotive, aviation, construction) were temporarily suspended in the first quarter of the year, demand for products created by these industries is expected to remain stable in the long term. The global glass fibre market is moving towards the growing use of glass fibre products in automotive, aircraft and aviation industries, as well as energy, electronics, manufacture of pipes and tanks, construction, infrastructure and transport industries.

Previously estimated that the European glass fibre market is expected to reach about 2.1 billion USD in value by 2023. The future of the European glass fibre market is very promising as well with opportunities in transport, construction, power and electronics, manufacture of pipes and tanks, wind energy and consumer product industries.

A European Green Deal. The European Union has set itself the goal of becoming climate neutral by 2050, promoting resource efficiency and pollution reduction. Glass fibre products are widely used in environmentally friendly green courses and solutions - glass fibre mesh for building insulation systems, non-woven materials and fabrics for thermal insulation, various materials for lighter and more resource efficient constructions.

Although glass fibre products are used in numerous industries, we have defined product distribution by product function or application in primary markets: 1) raw materials, 2) construction, 3) technical and thermal insulation, industry, 4) composite materials. These segments (and hence also our opportunities) show promising growth.
Urbanisation has driven the demand for homes, infrastructure and commercial properties. The Paris Agreement of climate change drives the demand for energy efficient homes. About 97% of buildings in the European Union, which is more than 30 billion m², are not considered energy efficient and 75 to 85% of them will be still in use in 2050.

This means that in the coming years energy efficiency and useful life of those building will need to be improved by installing heat insulation.

**EXAMPLES OF OUR PRODUCT APPLICATION:**

- Use of spooled yarn in the production of technical and electrical insulation fabric.
- Use of textured yarn to make special RECO fabric, which is used in the production of tiles, wallpaper and decorative fabrics.
- Use of direct roving in various textile processing technologies, multiaxial fabrics, etc.

Glass fibre yarn is used as raw material in further processing for manufacturing of other products. World markets show a high demand for glass fibre materials in various market segments, driven by versatile and multiple applications due to unique properties of the material.

**RAW MATERIALS**

Glass fibre yarn is used as raw material in further processing for manufacturing of other products. World markets show a high demand for glass fibre materials in various market segments, driven by versatile and multiple applications due to unique properties of the material.

**CONSTRUCTION**

Construction netting/mesh as a reinforcement material is used for insulation systems in outer walls, fortification of interior plasterwork and to ensure high mechanical strength.

Textile membranes are used in roofing, canopies, building facade walls, ceiling panels, interior design, etc. Atex (Architectural Textile) membrane is an exceptionally strong, light, fireproof textile product with silicone coating for architectural applications. From this fabric very lightweight membranes are made that serves perfect for ceilings, facades, shades etc. Atex materials are available in a wide range of colours, are easy to maintain and provide longevity of more than 25 years.
The demand for composite materials is driven by economic activity, namely, replacement of traditional materials, such as aluminium, wood or steel, with composites.

In daily life we come across composite materials everywhere; they are used in the production of finished products, such as sports equipment, cars, interior and exterior design elements, utility and household items, vehicles, etc. Nowadays, composites have proven their value and secured their place in many uses.

Aviation is one of the most important of our composite material markets. The aviation industry is expected to continue its growth. Despite the uncertainty in the global economy, the global population and need for mobility are expected to grow, which will boost demand in the automotive and aviation industries. Between 2015 and 2050, passenger mobility is projected to triple (from 44 to 122 trillion passenger kilometers) and also triple for freight traffic.

**EXAMPLES OF OUR PRODUCT APPLICATION:**

- Use of composite materials in complex exterior and interior constructions for the needs of maritime and automotive industries.

- Various composite materials on flight control dashboards, landing gear doors, cabin floor supports and boards, vertical and horizontal support structures in baggage compartments, etc.

**COMPOSITE MATERIALS**

The global market poses demand for various consumer and industrial goods, which affects such sectors as automotive and machine building, chemical and energy sectors, fire protection from smoke and flame, household appliance sector, petrochemical and many other industries.

In addition, fire safety requirements for protection from smoke and flame, which is ensured by glass fibre products, are getting stricter every day. Current trends show that in the coming years there will be more focus on fire safety, especially in large public buildings like schools, train and underground stations, supermarkets, concert halls, hotels, etc.

**EXAMPLES OF OUR PRODUCT APPLICATION:**

- Coated and laminated fabrics are used for turbine, pipeline, tank and cable insulation.

- Mats are used for various industrial equipment, industrial filtering of high-temperature chemical gases, filling of industrial sound barriers, insulation of catalysts, compressors and exhaust units, thermal insulation of kitchen appliances and other solutions. Mats are used in cars (in engine compartments, sound and thermal insulation of exhaust pipes, floors), railway carriages (pipe insulation) and shipbuilding (in walls, ceilings, pipe insulation) and are the most popular choice in petrochemical industry.

- Technical fabrics are used as thermal and sound insulation in the automotive industry, machine building, etc.

- Technical, coated and laminated fabrics are used for thermal insulation and protection from fire and smoke, e.g. for the production of fire curtains and personal fire protection equipment, flame resistant clothing for firefighters and other rescue services, fire blankets, etc.

**THERMAL INSULATION**

The global market poses demand for various consumer and industrial goods, which affects such sectors as automotive and machine building, chemical and energy sectors, fire protection from smoke and flame, household appliance sector, petrochemical and many other industries.

The examples include technical fabrics, coated and laminated fabrics, and mats. Technical fabrics are used as thermal and sound insulation in the automotive industry and machine building, etc. Coated and laminated fabrics are used for various industrial equipment, industrial filtering of high-temperature chemical gases, filling of industrial sound barriers, insulation of catalysts, compressors and exhaust units, thermal insulation of kitchen appliances and other solutions. Mats are used in cars (in engine compartments, sound and thermal insulation of exhaust pipes, floors), railway carriages (pipe insulation) and shipbuilding (in walls, ceilings, pipe insulation) and are the most popular choice in petrochemical industry.
Our mission is to craft the impossible and make the impossible possible, as well as to push back the frontiers with the help of our products, both as a company and as people, improving the quality of life for millions of people and helping humanity go beyond the imaginable.
OUR STRATEGIC GOALS

The overall strategic goal of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiaries is to achieve sustainable and profitable growth in the chosen global glass fibre application niches with positive growth prospects.

Our mission is to craft the impossible and make the impossible possible, as well as to push back the frontiers with of our products, both as a company and as people, improving the quality of life for millions of people and helping the humanity go beyond the imaginable.

Our vision is to become the market leader of industrial glass fibre in Europe.

OUR VALUES:

AMBITION
We are never content with our achievements. We always seek to push the limits of our abilities as a manufacturer, a company and human beings.

INGENUITY
Our competence lies in our ability to use existing resources dealing with the challenge of creating something new, innovative and yet unseen.

INNOVATION
We cannot afford to follow others, we need to find and choose an unusual path, a new way of shaping the glass fibre industry.

STRATEGIC DIRECTION/GOALS:

• To achieve sustainable and cost-effective growth in the chosen glass fibre products application market niches where there are good prospects of growth.

• To ensure a high level of customer service based on/supported by modern technologies, strong know-how and high quality products with added value.

• To develop customised solutions in the insulating product offer to cover all clients’ needs and satisfy the global market demand in the long term.

• Treat our employees, customers, suppliers, shareholders and the local community in which we operate with a high degree of responsibility and sustainability ensuring profitable growth for the company.
We are focused on satisfying each customer's needs: we are ready to redefine our productivity standards and able to implement innovative solutions while maintaining environmental responsibility.
The companies of the GROUP have introduced a waste sorting system. 3,837 tonnes of materials sent for recycling in 2019. 2,850 tonnes of waste generated by auxiliary processes sold to other companies to use as raw materials in 2019.

Reduction in CO₂ emissions per unit of output in the past 14 years at AS VALMIERAS STIKLA ŠĶIEDRA: 56%.

Reduction in power consumption per unit of output at AS VALMIERAS STIKLA ŠĶIEDRA in the past 23 years: 57%.

Reduction in newly bought resources in 2019: 60%.

Reduction in heat energy generated by the company’s boiler station and necessary for the operation of AS VALMIERAS STIKLA ŠĶIEDRA per unit of output in the past 23 years: 91%.

The ability of AS VALMIERAS STIKLA ŠĶIEDRA to improve and increase its environmental contribution is supported by our ISO 14001:2015 certified environmental management system.

AS VALMIERAS STIKLA ŠĶIEDRA uses an energy management system complying with international energy management standard ISO 50001:2012.

Since 2001, glass yarn has been manufactured using a single-stage process, which currently is the best method available in the world. It dramatically reduces energy consumption and thus the impact on the environment.

Some of the production waste, or soft waste, is recycled into a product demanded on the market, i.e. non-woven materials, which is used in technical and thermal insulation.
CARING ABOUT THE ENVIRONMENT

We understand the potential impact of our business on the environment and know that the quality of the environment is a value. In order to balance our production and protection of the environment and ensure future of our business and jobs, the GROUP has set forth the following leading principles for our environmental management: innovative, socially and environmentally sustainable solutions implemented by a knowledgeable, responsible team and caring, rational and economical use of resources.

ENVIRONMENTAL POLICY AND MANAGEMENT

We at VALMIERA GLASS GROUP understand the importance of protecting the environment for the sustainable development of the companies in the GROUP and have created environmental protection principles in all our companies in accordance with their jurisdiction.

A separate environmental policy document has been developed for the VALMIERA GLASS GROUP parent company AS VALMIERAS STIKLA ŠĶIEDRA (revision approved on 26 August 2015). Subsidiary companies do not have a formal, written environmental policy, but they adhere to their local laws and act in accordance with the quality policy of the GROUP, which has environmental protection as its integral part.

In addition, all the companies of the VALMIERA GLASS GROUP operate in accordance with the ISO 9001:2015 Quality Management System.

AS VALMIERAS STIKLA ŠĶIEDRA environmental policy is defined by three main goals:

- rational use of nature and energy resources;
- reduction and elimination of environmental pollution;
- preventive identification and management of environmental risks.

In order to achieve environmental policy goals, plans are being developed and deadlines and responsibility defined. Progress is assessed at least once a quarter and is linked to the unit of product output.

Measures taken in the Latvian parent company of the GROUP AS VALMIERAS STIKLA ŠĶIEDRA in 2019 helped reduce our impact on the environment: water and power consumption, greenhouse gas emissions and generated waste were reduced while heat energy consumption and emissions to wastewater did not significantly increase per unit of output and in relation to the set goal. Employee training and infrastructure improvement enabled us to avoid any environmental incompliance or emergencies.

After analysing the company’s work in the long term, we have achieved a significant reduction of our impact on the environment in multiple aspects. We should highlight AS VALMIERAS STIKLA ŠĶIEDRA achievements in environmental management:

- over 14 years CO2 emissions per unit of glass fibre output reduced by 56%;
- over 23 years heat energy generated by the company’s boiler station and necessary for the operation of the company per unit of glass fibre output reduced by 91%;
- over 23 years power consumed by the company per unit of glass fibre output reduced by 57%.

In 2019, the contribution of the AS VALMIERAS STIKLA ŠĶIEDRA environmental policy was improved by the following:

- upgrade of a waste sorting system that allows to forward waste to recycling, found solutions for byproducts created in the production process to be used as resources in the other sectors of economy;
- special focus on employee training in environmental protection matters. As a result, our employees are handling chemicals, which are our main hazard factor, more responsibly and waste sorting has significantly improved;
- significant improvement of the waste sorting system.

In 2020, the parent company of the GROUP plans to implement innovative solutions in the wastewater treatment system and continue employee training in all aspects of environmental protection. UK company will carry on working on its energy research.

REGULATORY DOCUMENTS AND CERTIFICATION

In environmental aspects, AS VALMIERAS STIKLA ŠĶIEDRA work is governed by A Category Polluting Activity Permit No. VA12IA0001 and Greenhouse Gas Emissions Permit No. VA12SG0004 valid until 31 December 2020. The company must comply with
environmental statutory regulations of the European Union and the Republic of Latvia.

To have the right to operate in Latvia, AS VALMIERAS STIKLA ŠĶIEDRA must: 1) introduce the best available process for glass fibre production in the world; 2) comply with the limits for water consumption and emission of pollutants into the air, water and soil; 3) comply with requirements for environmental monitoring and environmental information exchange. The company has already received its third A category permit. This is an unlimited duration permit and its conditions are revised once every 7 years or more frequently in case of any significant changes in the company’s operations.

The ability of the parent company of the GROUP to improve and increase its environmental contribution is supported by our ISO 14001 certified environmental management system. It means that the company focuses on reduction of its impact on the environment. In 2018, the internationally renowned audit company SIA Latvijas Rūpnieku Tehniskās Drošības Ekspertu Apvienība – TUV Rheinland Group carried out re-certification of the company’s environmental management system to 2015 revision of the ISO 14001. It is confirmed by certificate No. 10.16.-17.12/02 valid from 23/08/2018 to 24/09/2021 (the initial approval date: 25/09/2015).

Our US subsidiary company ensures environmental protection in accordance with the US laws, permits and regulations, including Storm Water Pollution Prevention Plan, Spill Prevention, Control and Countermeasure Plan, Groundwater Withdrawal Permit, Air Quality Permit, Tier II (Emergency and Hazardous Chemical Inventory), TRI Report (Toxic Release Inventory report).

In 2019 our UK subsidiary company complied with the environmental regulations of the European Union and the United Kingdom.

GREENHOUSE GAS EMISSION CONTROL E1 | E2

Climate change caused by greenhouse gases is one of the biggest global environmental issues. It has become a growing concern for the entire world, including VALMIERA GLASS GROUP. Replacing old, inefficient equipment with alternatives that enable best practices is an important contribution to climate change mitigation and towards environmental goals of the GROUP.

Global climate change policy goals are very high and binding for AS VALMIERAS STIKLA ŠĶIEDRA.

In accordance with law, AS VALMIERAS STIKLA ŠĶIEDRA is a mandatory member of the European Union Emission Trading System (ETS) because the company’s production process uses glass melting plants with capacity exceeding 20 tonnes a day and boiler stations with more than 20 MW furnaces. Therefore, the company complies with the EU requirements for reduction of greenhouse gas emissions, conditions of its monitoring and information exchange and receives a certain amount of free emission quotas.

To be eligible to run business that creates greenhouse gas emissions, on 28 December 2012 the GROUP’S parent company obtained its third Greenhouse Gas Emissions Permits No. VA12SG00004 valid until 31 December 2020.

Data related to raw materials generating greenhouse gas and CO2 emissions are recorded in accordance with the GROUP’S parent company’s environmental management system procedures and responsibilities. Internal control is ensured by the Environmental Protection Department and the external control is provided by an independent audit company.

In the last 14 years, the company managed to reduce its CO2 emissions by 56% per unit of output.

The GROUP’S parent company AS VALMIERAS STIKLA ŠĶIEDRA takes measures, which in accordance with the EU regulations are included in the mandatory Emission Trading System (ETS). Participation in that system requires systematic and detailed greenhouse gas emission (GGE) monitoring, which is being done by the company. Our UK Company does not have any operations that would require participation in the ETS and mandatory GGE monitoring, so it does not perform any GGE monitoring. Although currently US laws do not require GGE monitoring, our company in the USA performs the GGE monitoring.

WASTE AND WATER MANAGEMENT E7 | E8

Our waste and water management comply with the procedures of the company’s quality and environmental management system with cooperation of all the departments of the company. We aim to use water resources as rationally as possible, minimise generation of waste, sort waste and send it for recycling.

Water resources are mainly used for our production process. Relatively small amount of water is used for utility needs.

In 2019, the total water amount consumed by the GROUP was 0.93 million m3, most of which was consumed by the GROUP’s parent company.

The companies of the GROUP have introduced a waste sorting system. In 2019, the companies of the GROUP sent 3,837 tonnes of waste for recycling.

One of the daily priorities of our environment policy in all companies of the GROUP is to reduce waste from both production, which generates the largest share, and all supporting processes (used packaging, wastewater sludge, filter dust, utility, construction, large size and biodegradable waste).
Some of the production waste, or soft waste, is recycled into a product demanded on the market, i.e. non-woven materials, which are used in technical and thermal insulation.

The GROUP’s parent company and the US subsidiary pass over by-products generated by auxiliary processes to other companies to use as a raw material. In 2019, the amount of such waste reached 2,850 tonnes.

By introducing innovative environmental processes and investing about 2 million EUR in industrial wastewater treatment infrastructure, our Latvian production facility managed to reduce its impact on the environment in the long term.

The amount of procured new resources was reduced by 60% and steady quality of effluent discharged into the environment with generation of by-product, i.e. gypsum, which is sold to construction companies as a material, was facilitated. Our main product packaging (such as cardboard boxes) is made of recyclable materials.

ENERGY POLICY AND MANAGEMENT

Effective energy management and reduction of energy consumption bring multiple benefits, e.g. less greenhouse gas emissions, better energy availability and lower production costs.

AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiaries are energy intensive companies that is why we focus on efficiency of our production and use of resources. Energy management is carried out in accordance with the company’s quality and energy management system.

AS VALMIERAS STIKLA ŠĶIEDRA, the parent company of the GROUP, has developed a separate energy policy (revision approved on 18 December 2018) defining three main goals:

- to boost global competitive position of the company by reducing its energy consumption per unit of output;
- to become an example/leader in implementation of energy efficiency best practices by ensuring responsible procurement of energy, goods and services;
- to ensure consistent energy management in all structural units by educating and bringing the participants together and through teamwork.

AS VALMIERAS STIKLA ŠĶIEDRA uses an energy management system complying with international energy management standard ISO 50001.

Energy management standard ISO 50001 sets forth guidelines for rational and efficient use of energy and confirms compliance of the company’s activities with the requirements of the standard. Thus, the company strengthens its competitive position, increases trust among its partners, reduced energy consumption, total energy costs and greenhouse gas emissions and may qualify for reduced mandatory procurement component and easier compliance with directives and regulations.

In 2018, an internationally renowned company SIA Bureau Veritas Latvia performed certification of the Latvian company’s energy management system to ISO 50001, revision of 2012. It is confirmed by certificate No. LVRIG1018A/18E valid from 22/12/2018 to 21/08/2021. (the initial approval date: 22/12/2015).

Every year the companies of the GROUP prepare their production development plans including analysing and planning measures to improve their energy efficiency.

One of the AS VALMIERAS STIKLA ŠĶIEDRA long-term energy efficiency measures that brings positive effect every year is building insulation using its own funds and CCFI project financing to reduce greenhouse gas emissions.

Overall, 1.031 million EUR were invested in CCFI projects, of which CCFI support amounted to EUR 300,000. The projects included restoration and insulation of the buildings of the Finishing and Texturing Unit of our Latvian company. Results of the energy audit of the buildings showed that CO2 emissions were reduced by 577 tonnes annually. In 2015, the Texturing Unit building was named the Most Energy Efficient Industrial Building 2015.

The company takes regular energy efficiency measures to minimise production costs and its impact on the environment.

Since 2001, glass yarn has been manufactured using a single-stage process, which currently is the best method available in the world. It dramatically reduces energy consumption and thus the impact on the environment.

For glass melting furnaces, the most environmentally friendly fossil fuel is used, i.e. natural gas burned with oxygen. Heat recovered from combustion gases is used for water heating. As a result, both fuel consumption and polluting emissions to the atmosphere have been significantly reduced. The use of oxygen reduces NOx emissions by ~ 70% compared to combustion of fuel with air.

For all lighting, the company uses energy-efficient bulbs. As far as possible, natural light is used ensuring efficient light transmission through the windows and reflecting light from the interior walls.
AS VALMIERAS STIKLA ŠĶIEDRA efficiency measures in the past 23 years allowed us to reduce electrical energy per unit of output glass fibre product by 57% and to reduce heat energy generated by the company’s boiler station and necessary for the operations of the company by 91%. In 2019, active efforts were made to educate employees about energy saving measures and their significance.

In 2019, 12 internal and 6 external energy audits were performed.

All facilities of the GROUP use two energy resources, electricity and natural gas. Unlike in Latvia and US, primary energy resource for the UK facility is electricity, wheras natural gas consumption is very small.

In 2019, the total consumption of the GROUP was 132.2 GWh. The lowest consumption is at our UK company, 18.58 GWh. This is because there are no glass melting and glass fibre drawing operations there. Last year, Latvian facility with four working glass melting furnaces consumed 80.1GWh.

In 2020, the GROUP undertook to implement the following energy efficiency measures:

- continue to inform heads of units and employees of the GROUP about energy saving measures and their importance and help find energy efficient technical solutions;

- include power metering and emergency tripping in the power supply network at the Latvian facility in the remote data reading system to receive comprehensive and easily traceable data;

- continue to work on electrical measurements at the Latvian plant in accordance with the Non-conformance Act drawn up by SFRS and Cabinet of Ministers Regulation No. 238 "Fire Safety Regulations";

- continue energy research work at the UK facility.

ENVIRONMENTAL RISK MANAGEMENT AND MONITORING

Environmental risk management and internal monitoring are implemented in accordance with the environmental management system and through cooperation of all company units.

AS VALMIERAS STIKLA ŠĶIEDRA has an industrial accident risk prevention programme.

The programme is an outline of an integrated environmental management system demonstrating that the company’s approach means preventive risk acknowledgement, determination of severity, development and implementation of risk prevention plans, assessment of risk prevention effectiveness and planning new improvements to ensure more efficient protection of people and the environment. External environmental risk monitoring is performed by authorities and independent audit companies.

Based on inspection results in 2019 supervising authorities did not give any significant criticism or impose any sanctions related to the work of the companies of the GROUP.

Photo: In 2019 as well, for the fifth consecutive year AS VALMIERAS STIKLA ŠĶIEDRA team participated in the all-Latvian cleanup initiative “Lielā Talka” meanwhile joining in on #TrashTagChallenge.
In addition to achieving their goals, companies of the GROUP strive to create added value for people inside and outside of our organisation. To support and make a positive contribution to our employees, community and the region.
1515 average number of employees in the GROUP in 2019

802 trainings in the companies of the GROUP with total attendance rate reaching 2,552 employees in 2019

9.8 h average number of training hours per employee in the GROUP in 2019

913 trainings with total attendance rate reaching 1,209 employees in the companies of the GROUP had occupational safety training in 2019

81 fire safety trainings in the companies of the GROUP in 2019

867 027 € AS VALMIERAS STIKA ŠĶIEDRA financial investments in employees providing additional benefits.

17 prospective professionals gained experience by having internship at VALMIERAS STIKA ŠĶIEDRA

12 groups schoolchildren and students had a tour of AS VALMIERAS STIKA ŠĶIEDRA to become acquainted with the company and the nature of its operations
SOCIAL RESPONSIBILITY

HR POLICY AND PRINCIPLES
The purpose of the HR policy of the GROUP is to recruit employees who will contribute to the strategic goals and performance of the GROUP and to offer its employees opportunities of work and development, as well as motivation.

Our HR policy is based on the principle of fair, just and equal treatment and rights in employment relations with our employees embodying the values of the GROUP – ambition, ingenuity and innovation. In order to support recruitment of employees corresponding to the values of the GROUP, the companies of the GROUP have adopted a competitive remuneration and benefits system, created safe working conditions and ensured social security of our employees.

The HR policy of the GROUP includes the following HR management stages: (1) employee recruitment, (2) employee appraisal, (3) training and qualification advancement, (4) remuneration and (5) employee health and welfare.

DOCUMENTS GOVERNING HR MANAGEMENT
HR management in all the companies of the GROUP complies with labour and occupational safety regulations in their respective jurisdictions.

The Latvian company has a separate HR policy document that sets forth key principles at all the HR management stages. In the US company, HR management matters are described in the Employee Handbook. Our UK company uses the HR management policies such as Equal Opportunities Policy, Flexi Time Policy, Health & Safety Policy, Maternity Policy, Medical & Dental Policy, Parental Leave Policy, Retirement Policy, Stress Policy, Education Policy, Attendance Policy, Alcohol & Drug Policy, etc.

PEOPLE IN NUMBERS

S3 | S4 | S5

In 2019, the average number of employees in the GROUP was 1,515 of which 1,120 people (61% men and 39% women) work at AS VALMIERAS STIKLA ŠĶIEDRA. VALMERA GLASS UK Ltd. on the average had 134 employees (83% men, 17% women) and P-D VALMIERA GLASS USA Corp., USA, 261 employees (64% men, 36% women).

There is a large share of male employees in the HR structure of the GROUP: about 64% of the employees are men and 36% are women. The share of male employees is explained by the nature of the industry and specific requirements for the positions.

In all companies of the GROUP people are 100% full time employed (see Annex).

The average employee turnover in the GROUP companies was as follows: 29.6% in Latvia, 4.5% in the UK and 46% in the USA.

One of the main HR management tasks for 2019 and 2020 is employee retention and employee turnover reduction. To reduce employee turnover we have clearly defined responsibility of the involved colleagues and improved communication, ensured additional benefits. The largest production departments have a Job Mentor responsible for integrating new employees into the workplace and the team.

HR department together with the heads of departments analyse causes of employee turnover and plan measures to improve recruitment (apprentice remuneration, trainings, mentor qualifications), the existing work culture (promoting sense of belonging in the shift/department/company, employee opinion surveys in various matters) and internal communication.

AN IMPORTANT PART OF LOCAL ECONOMY AND COMMUNITY

In addition to achieving their goals, companies of the GROUP strive to create added value for people inside and outside of our organisation. To support and make a positive contribution to our employees, community and the region.
On December 17 AS VALMIERAS STIKLA ŠĶIEDRA and Latvian Industrial Workers Trade Union sign glass fibre industry general agreement to promote mutual collaboration in the development of social dialogue to ensure labour rights, labour protection, labour productivity and favourable social environment for employees and enable sustainable and competitive growth of the glass fibre industry and regulation of the business environment.

TRAINING AND QUALIFICATION ADVANCEMENT

The GROUP is committed to providing its employees with possibilities of professional development through skill improvement, personal development and further education and supporting training and development of its employees.

The companies of the GROUP offer their employees to participate in courses, training, conferences, seminars and experience exchange events relating to advancement of their qualifications and improvement of their work organisation. The companies of the GROUP also organise internal training in safety and occupational safety and other areas and support employee training at educational establishments.

In 2019, a total of 802 trainings were conducted in the companies of the GROUP, the total attendance rate reaching 2,552 employees.

Everyday working environment in the GROUP is created so as to encourage development and professional commitment of its employees. We continuously invest resources in the training of both new and long-term employees encouraging their professional development and career advancement and ensuring the broadest range of skills for our employees to enable them to perform tasks in other structural units where necessary and help each other with their daily duties. This is long-term investment of the GROUP in each employee and it will drive overall achievements of the company. Continuous, purposeful life-long training of our employees will give them the necessary knowledge and maintain and develop their competence and skills.

In 2019, an average of 9.8 hours of training was provided to one employee of the GROUP.

Planning employee succession and recruitment in the longer term, every year the companies of the GROUP offer various work experience opportunities to schoolchildren and students. This is a great opportunity for future professionals to see the nuts and bolts of their chosen profession, receive support and feedback from their internship supervisors and share their knowledge and experience.

In 2019, 17 schoolchildren and students gained work experience at the companies of the GROUP.

HEALTH AND SAFETY OF OUR EMPLOYEES

In their work, the companies of the GROUP comply with all health and working environment requirements and set forth safety, occupational safety and environmental protection regulations for their employees and any persons involved in the operation of the companies.

Our employees are provided with workplaces with the appropriate working environment, personal protective equipment and technical resources and regularly attend occupational safety training.

In 2019, the companies of the GROUP had 913 occupational safety training sessions with attendance rate reaching 1,209 employees.

Anyone entering employment and/or other legal relations with the companies of the GROUP receive initial training in environmental protection and occupational safety, fire safety and safe practice.

At our Latvian company, all employees receive annually conducted occupational and fire safety training (once every month for those in high risk jobs or working with dangerous equipment) and practical exercises in fire safety and procedure in case of emergency. At our UK company, refresher training in all working instructions takes place every 5 years, unless more frequent training is required.

In 2019, the companies of the GROUP had 81 fire safety training sessions.

In 2019, 6 external and 91 internal health and working environment audits were performed in order to improve compliance with occupational safety, working environment and fire safety requirements.

Carrying out internal supervision of the working environment and ensuring compliance with statutory regulations, once a year AS VALMIERAS STIKLA ŠĶIEDRA organises comprehensive safety audits with the participation of occupational safety, environmental protection, company security and
technical department specialists. In addition, a couple of times a year extraordinary occupational safety audits and regular checks of our production facilities are carried out focusing on compliance with occupational safety requirements.

In 2019, there were 114 accidents in the companies of the GROUP (22% less vs 2018). All accidents are recorded and investigated in accordance with local statutory regulations. In the reporting period, there were no work-related fatal accidents in the companies of the GROUP.

To minimise the number of injuries and accidents, in 2020 the GROUP will continue assessing work risks, organise repeat employee training, improve qualifications of its occupational safety specialists and keep working closely with supervising bodies.

To boost employees’ understanding or preventive protection, the GROUP regularly informs its employees about any accidents and their circumstances. We are confident that information exchange, education, promoting right attitude and case studies are good methods to protect the employees and foster a sense of responsibility for their own safety.

WELFARE OF OUR EMPLOYEES

Depending on their local regulations, the companies of the GROUP have different approaches to social security of their employees.

Social security programme of AS VALMIERAS ŠKIEDRA is set out in the collective employment contract.

The main purpose of the collective employment contract is to create long-term cooperation based on the principles of equality, promote stability and loyalty to the company and create better working conditions and environment than it is required by the national statutory regulations. The collective employment contract sets forth the nature of legal employment relationship, remuneration, health and safety procedures, establishment and termination of employment relations, employee qualification advancement, as well as working procedure, social security and other matters relating to the legal employment relations and certain mutual rights and obligations.

AS VALMIERAS ŠKIEDRA cares about the health of its employees (health and accident insurance), provides financial support to employees’ families (birth of a child, marriage, loss of a relative, employees’ children starting school, etc.), gives additional days off, supports employee events and other activities that contribute to team building (e.g. Christmas party for preschool children, sports events, free ice skating, football, volleyball and activities within departments).

In 2019 AS VALMIERAS ŠKIEDRA invested 867,027 EUR in additional employee benefits.

Our US and UK companies also offer additional benefits within their capacity. The USA company offers health insurance while the UK company provides health insurance, apprenticeships and organises family days and team building events.

The companies in the US and UK have no collective union agreements in place for employees but do officially recognise industrial unions who can represent their employees.

WELLBEING OF OUR EMPLOYEES

The companies of the GROUP pay special attention to safe working processes complying with all quality requirements and non-harmful working environment.

Caring about health of its employees, AS VALMIERAS ŠKIEDRA has outpatient care nurse who provides first aid and helps return to work after a long illness. To ensure convenience for employees’ mandatory health checks are arranged at company’s premises. The company also has a canteen, well equipped and comfortable utility, sanitary, recreation and other rooms for the convenience of the employees.

The GROUP management is always ready to talk and open for constructive cooperation with employees, employee initiative groups and employee representatives in all HR and working environment matters.
SOCIAL RESPONSIBILITY

HUMAN RIGHTS AND NON-DISCRIMINATION

The HR policy of the GROUP prohibits any discrimination in the workplace and ensures respect for human rights.

The GROUP does not endorse any illegal employment. In all our areas of business, we respect all fundamental human rights. Our working environment and processes have been created to rule out the possibility of interference with or violation of human rights of employees of the GROUP insofar as it is within the control of the GROUP.

There were no complaints or decision in respect of any improper influence on people in the reporting period.

REMUERATION POLICY PRINCIPLES

The remuneration policy in each company of the GROUP is based on fair, comprehensible and clear payment decisions creating balance between the fixed and variable parts of the remuneration taking into account employees’ objective performance.

Our remuneration system consists of:

• fixed part (monthly salary or hourly wages) in accordance with position;

• variable part (bonuses) related to the nature of work or measurable performance;

• social guarantees (financial benefits, health insurance) and additional time off.

The total remuneration system also includes additional payment-related benefits:

• partial or full payment for employee training;

• paid time off;

• financial support to employees or their families;

• staff events (e.g. department or company events).

COMMUNITY SUPPORT

The GROUP has been providing financial and practical support for the development of local community for many years.

In 2019 in accordance with court’s approved legal protections proceedings plan GROUP’S capability to support projects is limited. Despite the current position company continues collaboration with basketball club VALMIERA GLASS/ViA and will continue to support projects that are relevant to local community as soon it’s possible.

The company is open to interested people, and it opens its doors to professionals and officials every year, as well as to students and young people interested in the company and business.

In 2019, 12 groups of schoolchildren and students visited AS VALMIERAS STIKLA ŠĶIEDRA and got acquainted with the company and the nature of its operations. Several students gained knowledge about company by being shadows of our specialists on project Shadow day (Ēnu diena).
CORPORATE GOVERNANCE

23 years at Nasdaq Riga – since 24 February 1997 AS VALMIERAS STIKLA ŠĶIEDRA shares have been listed on the Nasdaq Riga ensuring compliance of corporate management of the company with the requirements of the regulated market.
22 YEARS ON NASDAQ RIGA STOCK EXCHANGE

Since 24 February 1997, AS VALMIERAS STIKLA ŠĶIEDRA shares have been listed on the Baltic Secondary List of Nasdaq Riga ensuring compliance of the corporate management of the company with the regulated market requirements.

AS VALMIERAS STIKLA ŠĶIEDRA management is organised in accordance with the AS Nasdaq Riga Corporate Governance Principles and recommendations described in detail in the corporate management report of the company and published with the audited separate and consolidated financial report for 2018.

CORPORATE MANAGEMENT STRUCTURE
The management structure of the company is formed by the Shareholders’ Meeting, the Council and the Management Board. The Management Board is responsible for daily hands-on management of the company, including its property, and use of the company’s funds in accordance with laws, articles of association and decisions of the Shareholders’ Meeting. The Council represents shareholders’ interests between the Meetings, supervises the Management Board and compliance of any planned or current activities to the further development of the company in accordance with statutory regulations and the articles of association.

SHAREHOLDERS

AUDIT BOARD

GENERAL SHAREHOLDERS’ MEETING

SWORN AUDITOR

COUNCIL

MANAGEMENT BOARD

SHARES AND SHAREHOLDERS
Shares of the company are listed on the Baltic Secondary List of Nasdaq Riga. All shares give equal rights to dividends and liquidation quotas and equal voting rights at shareholders’ meetings. There are 23,903,205 shares issued. According to the information provided by Nasdaq CSD and shareholders, the largest shareholders are P-D Glasseiden GmbH Oschatz, P-D Management Industries-Technologies GmbH and P-D Aircraft Composites GmbH.

Trading code: VSS1R
ISIN: LV0000100485
CORPORATE GOVERNANCE

SHAREHOLDERS WITH OVER 5% OF THE TOTAL CAPITAL AS ON 31 DECEMBER 2019:

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<th>Shareholding</th>
<th>% of Total Shares</th>
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<tr>
<td>P-D Glasseiden GmbH Oschatz</td>
<td>26.07%</td>
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<tr>
<td>P-D Management Industries-Technologies GmbH</td>
<td>23.93%</td>
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<tr>
<td>P-D Aircraft Composites GmbH</td>
<td>22.82%</td>
</tr>
<tr>
<td>Beatrix Preiss-Daimler</td>
<td>9.49%</td>
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<tr>
<td>Corvalis GmbH</td>
<td>7.98%</td>
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Shareholders exercise their rights to participate in the AS VALMIERAS STIKLA ŠĶIEDRA governance at shareholders’ meetings. Regular AS VALMIERAS STIKLA ŠĶIEDRA shareholders’ meetings are convened at least once a year and extraordinary meetings as necessary.

In 2019, two shareholders’ meetings took place: on June 28 and December 20. Decisions made in the meetings in detail are available at Company’s official web page at section: For investors/ Shareholders’ meetings.

The company is committed to equal treatment of all owners of the shares. All shareholders have equal rights to participate in the shareholders’ meetings and receive information necessary to the shareholders to take their decisions.

Information is provided to the shareholders in a timely manner and its public availability is ensured with translation to at least one foreign language. Shareholders’ meetings are conducted in accordance with the meeting agenda, draft of which is prepared before the meeting and approved at the meeting. Profit distribution goes in accordance with a draft prepared by the Management Board (taking into account financial situation and planned investments), considered by the Council and approved by the shareholders.

The main responsibilities of the AS VALMIERAS STIKLA ŠĶIEDRA General Shareholders’ Meeting are:

- to approve Annual Reports and decide on distribution of profit for the preceding year;
- to elect and recall members of the Council and the Audit Board, to determine their remuneration;
- to elect the Auditor and determine Auditor’s remuneration.

COUNCIL

The Council works in accordance with the Articles of Association of AS VALMIERAS STIKLA ŠĶIEDRA, statutory regulations and decisions of shareholders’ meetings. The Council represents shareholder’s interests between the shareholders’ meetings and supervises the work of the Management Board. In 2019, 7 meetings of the Council were held with 97.6% attendance.

Shareholders elect the Council at shareholders’ meetings for three years based on their qualifications, experience and competence. On 25 May 2018 the Council was re-elected with the term of office beginning as of 25 May 2018.

In 2019, the following business experts with substantial experience in international business act as members of the Council of AS VALMIERAS STIKLA ŠĶIEDRA: Heinz-Jürgen Preiss-Daimler, Peter Theis Klauberg (from 28.06.2019.), Stefan Alexander Preiss-Daimler, Andris Oskars Brutâns, Jöran Pfuhl (until 22.03.2019.) un Ainārs Ozols (from 28.06.2019.).

The Council of the company is formed by Chairperson of the Council and four Members of the Council. There are 5 men and 0 women on the Council; gender distribution: 100% men, 0% women.

Changes in the Council after the reporting period: as of 1 January 2019 Peter Hans Cordts resigned from his position as a Member of the Council, on 22 March 2019 Member of the Council Jöran Pfuhl handed in his letter of resignation from the Council due to becoming a Member of the Management Board at P-D VALMIERA GLASS USA Corp.

Changes in the composition of the Council after the reporting period: Heinz-Jürgen Preiss-Daimler passed away on 4 February 2020 and Stefan Alexander Preiss-Daimler was elected Chairman of the Supervisory Board on 6 March 2020.
**JÜRGEN HEINZ PREISS-DAIMLER**  
Chairman of the Council

**PETER THEIS KLAUBERG**  
Deputy Chairman of the Council / Member of the Council

**JÖRAN PFUHL**  
Member of the Council

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</thead>
<tbody>
<tr>
<td>25.05.2018.- 25.05.2021</td>
<td>25.05.2018.- 25.05.2021</td>
<td>31.05.2015.-25.05.2018.</td>
<td>25.05.2018.-25.05.2021.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PARTICIPATION IN COMMITTEES:</th>
<th>-</th>
<th>-</th>
<th>-</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>PREVIOUS EXPERIENCE:</th>
<th>Since 1999 lawyer in the baltic states;</th>
<th>Executive director at P-D GLASSEIDEN GMBH OSCHATZ;</th>
<th>Sales director at P-D FIBREGLASS;</th>
</tr>
</thead>
<tbody>
<tr>
<td>P-D MANAGEMENT INDUSTRIES-TECHNOLOGIES GMBH shareholder and manager</td>
<td></td>
<td>Board member at P-D TATNEFT-ALABUGA FIBERGLASS, LLC;</td>
<td>Council member at ARVIND PD COMPOSITE LTD.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EDUCATION:</th>
<th>1997 master’s degree in law 2007 MASTER OF BUSINESS ADMINISTRATION EMBA, BALTIC MANAGEMENT INSTITUTE (VILNUS)</th>
<th>09/1993 – 01/1999 University of Potsdam, law</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logistics specialist education</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMBER OF SHARES HELD AT AS VALMIERAS ŠĶIEDRA BY PRIVATE INDIVIDUAL (31 DECEMBER 2019):</th>
<th>800 000</th>
<th>0</th>
<th>0</th>
</tr>
</thead>
</table>

**STEFAN ALEXANDER PREISS-DAIMLER**  
Member of the Council

**ANDRIS OSKARS BRUTĀNS**  
Member of the Council

**AINĀRS OZOLS**  
Member of the Council

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>25.05.2018.- 25.05.2021</td>
<td>25.05.2018.- 25.05.2021</td>
<td>31.05.2015.-25.05.2018.</td>
<td>25.05.2018.-25.05.2021.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PARTICIPATION IN COMMITTEES:</th>
<th>-</th>
<th>Member of the audit board</th>
<th>-</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Head of P-D Management Industries-Technologies GmbH;</td>
<td>Head of P-D Refractories GmbH;</td>
<td>Head of P-D Management Holding GmbH &amp;Co.KG;</td>
</tr>
<tr>
<td>Head of P-D Refractories GmbH;</td>
<td>Head of P-D Industriegesellschaft mbH;</td>
<td>Head of P-D refractories CZ a.s.</td>
</tr>
<tr>
<td>Head of P-D Industriegesellschaft mbH;</td>
<td>Head of P-D Management Holding GmbH &amp;Co.KG;</td>
<td>Member of Ti council of P-D Valmiera Glass USA Corp.</td>
</tr>
<tr>
<td>Head of P-D refractories CZ a.s.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2009-2011 Master in business administration (MBA), HDU DEGGENDORF (GERMANY)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMBER OF SHARES HELD AT AS VALMIERAS ŠĶIEDRA BY PRIVATE INDIVIDUAL (31 DECEMBER 2019):</th>
<th>0</th>
<th>1825</th>
<th>0</th>
</tr>
</thead>
</table>

* Changes in the Council: As of March 2, 2019 Jöran Pfuhl leaves the council.
AUDIT BOARD

AS VALMIERAS STIKLA ŠĶIEDRA has an independent Audit Board reporting to the Shareholders’ Meeting. Based on the necessary competence, professional experience and compliance with the Financial Instruments Law, the Shareholders’ Meeting of AS VALMIERAS STIKLA ŠĶIEDRA elect 3 members of the Audit Board with the term of office of three years. On 26 May 2017, Philipp Kšgel, Andris Oskars Brutāns and Aivars Lošmanis were elected to the Council; gender distribution: 100% men, 0% women.

The main tasks of the Audit Board are:

- to supervise preparation of consolidated annual report of the partnership and issue recommendations to the management board of the partnership to ensure reliability and impartiality of the annual report and the consolidated annual report;

- to supervise efficiency of the internal control, risk management and internal audit system insofar it is related to ensuring reliability and impartiality of the annual report and issue recommendations to remedy any shortcomings in the system;

- to supervise the progress of the audit (inspection) of the consolidated annual report of the partnership and monitor whether the sworn auditor appointed by the partnership complies with independence and impartiality requirement of the Audit Services Law and other statutory regulations before the beginning of and during the audit (inspection) of the consolidated annual report of the partnership;

- to inform the council of the partnership about conclusions made by the sworn auditor during the audit (inspection) of the consolidated annual report of the partnership and give his/her opinion whether the audit (inspection) has improved the reliability and impartiality of the annual report of the partnership and consolidated annual report, as well as inform about the role of the Audit Board in that process;

- to select candidates for the position of sworn auditor in the partnership.

MANAGEMENT BOARD

The Management Board is responsible for management of company’s activities, including responsibility for achieving AS VALMIERAS STIKLA ŠĶIEDRA goals, implementation of strategies and achieved results. The Management Board reports to the Council and the Shareholders’ Meeting. Performing their duties, members of the Management Board should take decisions based on interests of all shareholders and avoid risks of conflicts of interests. The Management Board is responsible for compliance with all statutory regulations binding for the shareholders, risk management and financial activities of AS VALMIERAS STIKLA ŠĶIEDRA. In 2019, 10 meetings of the Management Board were held with 95% attendance.

AS VALMIERAS STIKLA ŠĶIEDRA Management Board is elected for three years. Members of the Management Board are nominated and elected in accordance with the statutory regulations taking into account their experience, suitability for the position and other aspects. The information about newly elected members of the Management Board and their professional experience is published on Nasdaq Baltic website and Official System for Central Storage of the Regulated Information of the Financial and Capital Market Commission at www.oricgs.lv.

During 2019 daily operations of AS VALMIERAS STIKLA ŠĶIEDRA are being organised by the Management Board consisting of: Stefan Jugel (Chairman), Girts Vēveris, Ingo Bleier (from 01/08/2019), Andre Heinz Schwiontek (until 01/08/2019) and Doloresa Volkopa (until 01/06/2019).

*Changes in the Management Board after the end of the reporting period: As of June 1, 2019 Doloresa Volkopa will resign from her position as a Member of the Management Board. As of August 1, 2019 Andre Heinz Schwiontek resigns from his position as a Member of the Management Board.
### STEFAN JUGEL
Chairperson of the Management Board

**Authorisation Period:**
- 29.05.2018.-29.05.2021.

**Involvement in the Executive Branch of the Company:**
- Responsible for and supervises finances, environmental matters, quality and logistics.

**Previous Experience:**
- Jan 2008 – Currently, Member of the Council VALMIERA GLASS UK Ltd.
- May 2009 – Currently, Member of the Council P-D Tatneft Alabuga Glasfaser GmbH.
- May 2018 – Currently, Member of the Council P-D Valmiera Glass USA Corp.

**Education:**

**Number of Shares Held at AS VALMIERAS STIKLA ŠĶIEDRA by Private Individual (31 December 2019):**
- 0

### ĢIRTS VĒVERIS
Member of the Management Board

**Authorisation Period:**
- 29.05.2018.-29.05.2021.

**Involvement in the Executive Branch of the Company:**
- Responsible for and supervises production.

**Previous Experience:**
- Since 1997 has taken various positions in the company.
- VALMIERA GLASS GRUPA, head of the research and development sector 08/2016 – 07/2019.

**Education:**

**Number of Shares Held at AS VALMIERAS STIKLA ŠĶIEDRA by Private Individual (31 December 2019):**
- 0

### INGO BLEIER
Member of the Management Board

**Authorisation Period:**
- 01.08.2019.-29.05.2021.

**Involvement in the Executive Branch of the Company:**
- Responsible for and supervises sales, procurements and product management.

**Previous Experience:**
- Jul 2014 – Aug 2019, President P-D Valmiera Glass USA Corp.
- Mar 2014 – Aug 2019, Member of the council. Sherborne /UK VALMIERA GLASS UK Ltd.; Sherborne/UK.

**Education:**
- June 1993 – March 1998, Anhalt University of Applied Sciences (Fachhochschule Anhalt), Germany. Bachelor’s degree in Business Administration.
- 1996-2000, Germany. Higher professional education, Social Tutor (with specialisation in project management).

**Number of Shares Held at AS VALMIERAS STIKLA ŠĶIEDRA by Private Individual (31 December 2019):**
- 0

### ANDRE H. SCHWIONTEK
Member of the Management Board

**Authorisation Period:**
- 29.05.2018.-29.05.2021.

**Involvement in the Executive Branch of the Company:**
- Responsible for and supervises sales, procurements and product management.

**Previous Experience:**
- Jul 2014 – Aug 2019, President P-D Valmiera Glass USA Corp.
- Mar 2014 – Aug 2019, Member of the council. Sherborne /UK VALMIERA GLASS UK Ltd.; Sherborne/UK.

**Education:**
- June 1993 – March 1998, Anhalt University of Applied Sciences (Fachhochschule Anhalt), Germany. Bachelor’s degree in Business Administration.
- 1996-2000, Germany. Higher professional education, Social Tutor (with specialisation in project management).

**Number of Shares Held at AS VALMIERAS STIKLA ŠĶIEDRA by Private Individual (31 December 2019):**
- 2794

### DOLORESA VOLKOPA
Member of the Management Board

**Authorisation Period:**
- 01.06.2015.-28.05.2018.

**Involvement in the Executive Branch of the Company:**
- Responsible for and supervises human resources, health and occupational safety.

**Previous Experience:**
- Since 2010, Head of Personnel Department, since 2015 – also Member of the Management Board. Positions held until June 1, 2019.

**Education:**
- June 1993 – March 1998, Anhalt University of Applied Sciences (Fachhochschule Anhalt), Germany. Bachelor’s degree in Business Administration.
- 1996-2000, Germany. Higher professional education, Social Tutor (with specialisation in project management).

**Number of Shares Held at AS VALMIERAS STIKLA ŠĶIEDRA by Private Individual (31 December 2019):**
- 0
OPENNESS AND TRANSPARENCY  

Openness of financial and business results and transparency of management of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiary companies are ensured through publishing various financial and non-financial information both on the company’s website and external websites, such as Nasdaq Baltic website.

- Our annual reports with independent auditors’ statements are published once a year. Annual reports are drawn up in accordance with the International Financial Reporting Standards. Annual reports of the company since 1999 are available on the Nasdaq Baltic website.

- Once every quarter financial reports of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiaries are drawn up and published in accordance with requirements of the Law on Financial Instrument Market to issuers of securities.

- Every year, AS VALMIERAS STIKLA ŠĶIEDRA issues a corporate management report in accordance with AS Nasdaq Riga Corporate Governance Principles, as well as Sustainability Non-Financial Report.

- Information about current activities of the company is made available.

Financial reports and other information important for investors and partners is published on AS VALMIERAS STIKLA ŠĶIEDRA website in For investors section.

BUSINESS ETHICS  

Business ethics is one of the most important aspects of long-term achievements. VALMIERA GLASS GROUP has set forth 12 business ethics principles (human rights; law; bribes; encouraging payments; competition; fraud; conflict of interests; product quality; transparent financial accounting and reporting; environment, health and safety; gifts, meals and entertainment; confidentiality) to help deal with various ethical dilemmas at work, mutual contacts and in relations with authorities, non-governmental organisations and business partners.

Business Ethics Code of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiary companies stipulates that management structures of the company should work adhering to the highest professional ethics principles and complying with statutory regulations. The GROUP is committed to fair practices and fair competition and does not enter any competition limiting, corruptive or discriminating deals.

In accordance with the company’s Business Ethics Code, good corporate management principles should apply to all employees of AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiary companies to prevent their involvement in any activities that may create a conflict between their personal interests and AS VALMIERAS STIKLA ŠĶIEDRA business interests. Our employees should always make their decisions in the interests of VALMiera GLASS GROUP. For more information on business ethics, please see our website section Social responsibility / Business and working environment.

PREVENTION OF CONFLICTS OF INTEREST  

In their activities, all employees of AS VALMIERAS STIKLA ŠĶIEDRA or any its subsidiary must prevent creation of any, even seeming, conflict of interests. In their decisions, all employees of VALMiera GLASS GROUP must follow interests of the company and never use any business proposals made to their own advantage. AS VALMIERAS STIKLA ŠĶIEDRA employees do not participate in any decision that may create a conflict of interests.

Business Ethics Code of VALMiera GLASS GROUP prohibits fraud and corruption and does not allow conflicts of interests. Partners of the GROUP are encouraged to adhere to similar ethics principles and, when signing an agreement with us, are asked to confirm that our relations will be based on fair business principles. VALMiera GLASS GROUP adheres to business ethics principles and applicable statutory regulations and in 2019 there were no corruption incidents in VALMiera GLASS GROUP.

TAX POLICY TRANSPARENCY  

Although AS VALMIERAS STIKLA ŠĶIEDRA does not have an official, written tax strategy policy, we strictly adhere to laws and regulations applicable to AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiary company jurisdictions.
SUSTAINABILITY REPORT

In accordance with statutory regulations of the Republic of Latvia, for the second year running, together with its audited 2018 Financial Report and Corporate Governance Report, AS VALMIERAS STIKLA ŠĶIEDRA provides its consolidated Sustainability Non-Financial Report to ensure availability and openness of its environmental, employee and working environment, social and corporate management information.

For the first time the Sustainability Non-Financial Report is based on the Nasdaq ESG Reporting Guide for Nordic & Baltic Markets

The 2018 Sustainability Non-Financial Report has been drawn up as a separated report based on Nasdaq ESG Reporting Guide for Nordic & Baltic Markets thus providing interested parties with detailed information on environmental, employee and working environment, social and corporate management in that particular reporting period.

THIRD PARTY ASSESSMENT

AS VALMIERAS STIKLA ŠĶIEDRA and its subsidiary companies adhere to and work in accordance with internationally accepted, independently audited standards that support sustainable development. Quality management systems in all companies of the Group are certified to ISO 9001:2015. In addition, the parent company of the GROUP, AS VALMIERAS STIKLA ŠĶIEDRA has certified environmental management system (ISO 14001:2015) and energy management system (ISO 50001:2012).

Individual and consolidated financial annual reports are drawn in accordance with the International Financial Reporting Standards accepted in the European Union and contain an independent auditors’ report that have audited and given conclusions on financial results to any interested parties. In 2019, the audit company SIA KPMG Baltics was selected to audit the AS VALMIERAS STIKLA ŠĶIEDRA 2019 Annual report.

Transparency of the companies of the GROUP, especially the Latvian company, and openness of their business have been recognised with many prestigious state and regional awards and commendations from third parties.

Corporate management for successful achievement of goals
### ENVIRONMENTAL (E)

<table>
<thead>
<tr>
<th>ESG Metric</th>
<th>Indicator Description</th>
<th>Unit</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Environmental policy</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E9</td>
<td>Environmental policy</td>
<td>Reference: from p.21 Environment and sustainable development.</td>
<td></td>
</tr>
<tr>
<td><strong>Environmental laws and regulations</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E9</td>
<td>Factories certified to ISO 14001</td>
<td>Number</td>
<td>1: ISO 14001:2015 (LV)</td>
</tr>
<tr>
<td>ESG E9</td>
<td>Factories certified to ISO 50001</td>
<td>Number</td>
<td>1: ISO 50001:2012 (LV)</td>
</tr>
<tr>
<td><strong>Greenhouse gas emissions</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E1</td>
<td>Total direct greenhouse gas emissions</td>
<td>t CO₂.e</td>
<td>30092 (LV); 26319 (US); NR (UK)</td>
</tr>
<tr>
<td>ESG E1</td>
<td>Total indirect greenhouse gas emissions</td>
<td>t CO₂.e</td>
<td>NA*</td>
</tr>
<tr>
<td>ESG E2</td>
<td>Total direct CO2 emissions per tonne glass fibre</td>
<td>t CO₂/t</td>
<td>0.82 (LV); 0.92 (US); NR (UK)</td>
</tr>
<tr>
<td><strong>Energy</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E3</td>
<td>Electric energy consumption</td>
<td>GWh</td>
<td>80.15 (LV); 18.58 (UK); 33.45 (US)</td>
</tr>
<tr>
<td>ESG E4</td>
<td>Electric energy per tonne glass fibre</td>
<td>MWh/t</td>
<td>3.09 (LV); 0.32 (UK); 0.45 (US)</td>
</tr>
<tr>
<td>ESG E5</td>
<td>Primary Energy Source (natural gas)</td>
<td>m³</td>
<td>16217626 (LV); 1450978 (UK); 9562780 (US)</td>
</tr>
<tr>
<td>ESG E6</td>
<td>Renewable Energy Intensity</td>
<td>NA (LV); NA (UK); NA (US)**</td>
<td></td>
</tr>
<tr>
<td><strong>Water</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E7</td>
<td>Water consumption total</td>
<td>t m³</td>
<td>760856 (LV); 26488 (UK); 145856 (US)</td>
</tr>
<tr>
<td>ESG E7</td>
<td>Water consumption per tonne glass fibre</td>
<td>m³/t</td>
<td>22.9 (LV); 0.15 (UK); 27.36 (US)</td>
</tr>
<tr>
<td><strong>Waste &amp; Recycling</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E8</td>
<td>Total waste generated</td>
<td>t</td>
<td>11473.36 (LV); 124.0 (UK); 8025.3 (US)</td>
</tr>
<tr>
<td>ESG E8</td>
<td>Total waste for external recycling</td>
<td>t</td>
<td>2716.36 (LV); 86.0 (UK); 1035 (US)</td>
</tr>
<tr>
<td>ESG E8</td>
<td>Total waste per tonne glass fibre</td>
<td>t/t</td>
<td>0.31 (LV); 0.13 (UK); 8.82 (US)</td>
</tr>
<tr>
<td><strong>Management and monitoring of environmental risks</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESG E10</td>
<td>Audits for environment - internal</td>
<td>Number</td>
<td>12 (LV); 0 (UK); 0 (US)</td>
</tr>
<tr>
<td>ESG E10</td>
<td>Audits for environment - external</td>
<td>Number</td>
<td>4 (LV); 0 (UK); 2 (US)</td>
</tr>
<tr>
<td>ESG E10</td>
<td>Fines</td>
<td>Number</td>
<td>0 (LV); 0 (UK); 0 (US)</td>
</tr>
</tbody>
</table>

### SOCIAL (S)

<table>
<thead>
<tr>
<th>ESG Metric</th>
<th>Indicator Description</th>
<th>Unit</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HR data</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total number of employees on average in 2019</td>
<td>Number</td>
<td>1120 (LV); 134 (UK); 261 (US)</td>
<td></td>
</tr>
<tr>
<td>ESG S3</td>
<td>Employee turnover ratio</td>
<td>%</td>
<td>29.6 (LV); 4.5 (UK); 46 (US)</td>
</tr>
<tr>
<td>ESG S4</td>
<td>Gender diversity: % of female full-time employees, relative to the total company number</td>
<td>%</td>
<td>39 (LV); 17 (UK); 36 (US)</td>
</tr>
<tr>
<td>ESG S5</td>
<td>Temporary Worker Ratio</td>
<td>Full time (F): %; Part time (P): %</td>
<td>F: 100; P: 0 (LV) F: 100; P: 0 (UK) F: 100; P: 0 (US)</td>
</tr>
</tbody>
</table>
**Training and education**

<table>
<thead>
<tr>
<th>Training and education</th>
<th>Committee</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total number of trainings</td>
<td>LV</td>
<td>179</td>
</tr>
<tr>
<td>Total attendance rate of trained employees</td>
<td>LV</td>
<td>1885</td>
</tr>
<tr>
<td>Average hours of training per year per employee</td>
<td>LV</td>
<td>8.3</td>
</tr>
</tbody>
</table>

**Health care and safety of employees**

<table>
<thead>
<tr>
<th>Health care and safety of employees</th>
<th>Committee</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Factories certified to OHSAS 18001</td>
<td>LV</td>
<td>0</td>
</tr>
<tr>
<td>Total number of injuries relative to total workforce</td>
<td>LV</td>
<td>27</td>
</tr>
<tr>
<td>Total number of fatalities relative to total workforce</td>
<td>LV</td>
<td>0</td>
</tr>
<tr>
<td>Audits for health, safety - internal</td>
<td>LV</td>
<td>14</td>
</tr>
<tr>
<td>Total number of work safety trainings</td>
<td>LV</td>
<td>74</td>
</tr>
<tr>
<td>Total number of fire safety trainings</td>
<td>LV</td>
<td>36</td>
</tr>
<tr>
<td>Total attendance rate of trained employees</td>
<td>LV</td>
<td>554</td>
</tr>
<tr>
<td>Total attendance rate of trained employees in work safety</td>
<td>LV</td>
<td>700</td>
</tr>
<tr>
<td>Total attendance rate of trained employees in fire safety</td>
<td>LV</td>
<td>700</td>
</tr>
</tbody>
</table>

**Pay policy principles**

<table>
<thead>
<tr>
<th>Pay policy principles</th>
<th>Committee</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender Pay Ratio: Average Male Salary (X) to Average Female Salary, usually expressed as “X:1”</td>
<td>LV</td>
<td>1:1</td>
</tr>
<tr>
<td>CEO Pay Ratio: CEO Salary &amp; Bonus (X) to Average FTE Salary, usually expressed as “X:1”</td>
<td>LV</td>
<td>15:1</td>
</tr>
</tbody>
</table>

**Community support / Helping community**

<table>
<thead>
<tr>
<th>Community support / Helping community</th>
<th>Committee</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of supported projects / activities</td>
<td>LV</td>
<td>0</td>
</tr>
<tr>
<td>Total financing amount for community support projects</td>
<td>LV</td>
<td>0</td>
</tr>
</tbody>
</table>

**CORPORATE GOVERNANCE (G)**

**Management board**

<table>
<thead>
<tr>
<th>Management board</th>
<th>Committee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board-Diversity</td>
<td>LV</td>
</tr>
<tr>
<td>Board-Separation of Powers</td>
<td>LV</td>
</tr>
<tr>
<td>Board-Transparent Practices</td>
<td>LV</td>
</tr>
</tbody>
</table>

**Transparent tax policy**

<table>
<thead>
<tr>
<th>Transparent tax policy</th>
<th>Committee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tax Transparency provided</td>
<td>LV</td>
</tr>
</tbody>
</table>

**Ethical practice policy and prevention of corruption**

<table>
<thead>
<tr>
<th>Ethical practice policy and prevention of corruption</th>
<th>Committee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethics-Code of Conduct</td>
<td>LV</td>
</tr>
<tr>
<td>Confirmed incidents of corruption and actions taken</td>
<td>LV</td>
</tr>
<tr>
<td>Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations</td>
<td>LV</td>
</tr>
</tbody>
</table>

**Notes:**

* Not applicable; therefore not recorded in all GROUP’s entities.
** No precise information how many of the purchased kWh were produced from renewable resources is available.
ANNEX - FEEDBACK


