## S’banken



First quarter 2020

Sbanken group

## Sbanken - the leading digital challenger

Leading digital retail bank in Norway with 470000 customers
$\nearrow$ CAGR loan growth $9.4 \%$ since IPO November 2015

High profitability - average ROE of 12.5 per cent last four years

Most satisfied customers in the last 19 years

ㅁํㅇ
Capitalising on investments made in SME offering and long-term savings


## Developments in the quarter

## Handling of COVID-19 pandemic

- Priority on customers, staff and business continuity
- Fully digital business model supports normal operations
- Taking lead with immediate mortgage price cut to all customers
- Granted 2200 applications for mortgage instalment deferrals


## Strong interest margin - NIM 1.85 \%

## Increased lending growth

- Customer centric approach lead to increased lending growth
- Quarterly growth in home loans $2.5 \%$


## Solid capital position

- CET1 increased to 16.1 \% vs. minimum requirement of 12.5 \%

Increased uncertainty for Norwegian macro outlook

- Underlying loss ratio 0.15 \%, home loans 0.03 \%
- NOK 19.5 m discretionary credit loss provision for COVID-19

Return on Equity* (LTM)


## Conservative lending portfolio



## Financial highlights

|  | Q1-2020 | Q1-2019 | 12 month <br> growth |
| :--- | ---: | ---: | ---: |
| Net interest income (Nok million) | 430.6 | 355.1 | $21.3 \%$ |
| Net fee and commission (nok million) | 48.4 | 47.1 | $2.8 \%$ |
| Profit before loan losses (Nok million) | 290.0 | 242.8 | $19.4 \%$ |
| Net profit (NOK million) | 184.0 | 171.6 | $7.3 \%$ |
| Earning per share (NOK) | 1.63 | 1.54 |  |
| ROE (per cent) | 11.2 | 11.6 |  |
| Cost-to-income (per cent) | 38.8 | 40.1 |  |
| Loan-loss-ratio (per cent) | 0.25 | 0.12 |  |
| NIM (per cent) | 1.85 | 1.57 |  |
| CET1 (per cent) | $16.1^{*}$ | 14.9 |  |

One-off items for Q1 2020 totalling NOK 28.1 million before tax

- 19.5 million credit loss provision relating to outbreak of COVID-19
- 8.6 million in severance pay related to cost-cutting initiatives
- Adjusted ROE 12.5 \% and cost-to-income 37.0 \%


## Profitable growth through scale and diversification



## Revenues

Net interest income


- NIM increase with full loan book repricing effect
- NII expected to weaken in short term due to interest rate cuts

Net fee and commission income


- Positive development in card transaction income compared to 1Q19


## Operating cost



- NOK 8.6 million in severance pay related to cost reduction initiatives
- Reduction in capitalisation of projects
- Reduced marketing towards consumer loans and increased mobile advertising


## Cost and cost-to-income



- Cost-income target of $34 \%$ midterm
- Cost-to-income of $38.8 \%$ in the quarter, $37.0 \%$ when adjusting for one-offs relating to severance pay


## Asset quality

Net loan losses and loss ratio


- NOK 19.5 million additional discretionary provision to account for adverse effects related to outbreak of coronavirus
- No change in 2020 guidance of $0.20 \%$ at this point in time, but uncertainty has increased


## Mortgage lending and LTV



- Average LTV stable both for existing portfolio and new loans


## Funding and capital

Funding


- Healthy liquidity position with increased deposit ratio towards quarter-end
- Norges Bank offering F-loans to support liquidity in the banking market

Capital


- MoF reduced CCB to 1.0 \% - CET1 target lowered to 13.0 \%
- Strong capital position - CET1 increased to 16.1 \%
- Revised dividend decision resulted in 0.5 \%-points increase in CET1 ratio


## Savings



- Market value of investments fell with stock market correction in February and March
- Net client cash flow negative NOK 194 million in the quarter customers redeposit funds in the bank
- Scalable low cost model - positioned to increase market share

SMEs


- Disrupting the banking market for small SMEs - an underserved customer group
- Cost-effective solutions on cutting-edge technological platform
- COVID-19 increases uncertainty concerning reaching our objectives

Financial targets 2020-2022


* Excluding non-recurring items.
* 2019 is based on proposed dividend. Q1 2020 follows the revised dividend proposal to not distribute 2019 dividends at this point in time Note: Targets are subject to the current capital requirements. Any future regulatory changes could imply a change to the target


## Outlook for 2020

- Significantly altered the outlook for the Norwegian economy
- High uncertainty regarding economic forecasts
- Record low key policy rate puts downward pressure on interest margin
- Fully digital business model supports continuity
- Increased uncertainty on potential losses from unsecured exposure
- Will increase market share in savings and SME deposits



## Important information

Sbanken ASA and its wholly-owned covered bond subsidiary, Sbanken Boligkreditt AS, constitute the Sbanken group.

This presentation contains certain forward-looking statements relating to the business, financial performance and results of the group. No representation is made that any of these forward-looking statements or forecasts will come to pass or that any forecast result will be achieved and any reader is cautioned not to place any undue reliance on any forward-looking statement. The information obtained from third parties has been accurately reproduced and, as far as the company is aware and able to ascertain from the information published by that third party, no facts have been omitted that would render the reproduced information to be inaccurate or misleading.

This presentation contains alternative performance measures, or non-IFRS financial measures. Definitions and calculations are presented in our quarterly report.

Appendix

## Income statement

| In NOK thousand | Note | Q1 20 | Q1 19 | 2019 |
| :---: | :---: | :---: | :---: | :---: |
| Interest income from financial instruments using the effective interest method | 12 | 747254 | 632500 | 2719164 |
| Other interest income | 12 | 0 | 0 | 0 |
| Interest expense | 12 | -316 622 | -277 363 | -1155037 |
| Net interest income |  | 430632 | 355137 | 1564127 |
| Commission and fee income | 13 | 86948 | 76633 | 344607 |
| Commission and fee expense | 13 | -38 545 | -29562 | -129 683 |
| Net commission and fee income |  | 48403 | 47071 | 214924 |
| Net gain/(loss) on financial instruments | 14 | -5 311 | 3071 | 20553 |
| Other income |  | 0 | 0 | 225 |
| Other operating income |  | -5 311 | 3071 | 20778 |
| Personnel expenses | 15 | -90 150 | -79751 | -342921 |
| Administrative expenses | 15,20 | -77 357 | -71479 | -303 070 |
| Depreciation and impairment of fixed and intangible assets |  | -16243 | -11278 | -81 249 |
| Profit before loan losses |  | 289973 | 242771 | 1072589 |
| Loan losses | 8 | -51 019 | -22856 | -153 149 |
| Profit before tax |  | 238955 | 219915 | 919440 |
| Tax expense | 16 | -54 911 | -48313 | -209 388 |
| Profit for the period |  | 184043 | 171602 | 710052 |
| Attributable to |  |  |  |  |
| Shareholders |  | 154080 | 162717 | 678080 |
| Additional Tier 1 capital holders | 11 | 8895 | 6486 | 31972 |
| Profit for the period |  | 162975 | 169203 | 710052 |

## Balance sheet

| In NOK thousand | Note | 31.03.20 | 31.03.19 | 31.12.19 |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Cash and receivables with central bank | 5 | 1046441 | 516156 | 1587606 |
| Loans to and receivables from credit institutions | 5 | 1176530 | 1716890 | 286802 |
| Loans to customers | $5,6,7,17,18$ | 82748395 | 77956447 | 81233217 |
| Net loans to customers, central bank and credit institutions |  | 84971367 | 80189493 | 83107625 |
| Commercial paper and bonds at fair value through OCI | 17, 19 | 9630644 | 10224275 | 9087319 |
| Equity instruments and funds | 17, 18, 19 | 191137 | 170396 | 171680 |
| Derivatives | 19 | 1069828 | 81105 | 201975 |
| Intangible assets |  | 130931 | 131208 | 135376 |
| Deferred tax assets | 16 | 27358 | 15617 | 17915 |
| Property, plant and equipment |  | 151836 | 167249 | 164782 |
| Other assets |  | 104498 | 75323 | 88588 |
| Advance payment and accrued income |  | 74628 | 30386 | 30425 |
| Total assets |  | 96352228 | 91085053 | 93005685 |
| Liabilities |  |  |  |  |
| Loans and deposits from central bank | 17, 18 | 500000 | 0 | 0 |
| Loans and deposits from credit institutions | 17, 18 | 0 | 0 | 0 |
| Deposits from customers | 17, 18 | 55239466 | 50255533 | 52844881 |
| Debt securities issued | 10, 17, 18 | 30327081 | 32816932 | 31304025 |
| Derivatives |  | 30169 | 0 | 0 |
| Taxes payable | 16 | 162704 | 153727 | 208769 |
| Pension commitments |  | 27494 | 30797 | 27494 |
| Other liabilities |  | 2126550 | 585638 | 834679 |
| Subordinated loans | 10, 17, 18 | 899521 | 774378 | 899438 |
| Total liabilities |  | 89312986 | 84617005 | 86119287 |
| Equity |  |  |  |  |
| Share capital |  | 1068693 | 1068693 | 1068693 |
| Share premium |  | 2625895 | 2625895 | 2625895 |
| Additional Tier 1 capital | 11 | 705872 | 605030 | 705858 |
| Other equity |  | 2638781 | 2168430 | 2485952 |
| Total equity |  | 7039241 | 6468048 | 6886398 |
| Total liabilities and equity |  | 96352228 | 91085053 | 93005685 |

Change in profit before tax


## Norwegian macro development



Unemployment (registered)


Interest rates


## Interest bearing lending and funding

Interest bearing lending

| NOKm |  | 2019 | Q1 2019 | Q2 2019 | Q3 2019 | Q4 2019 | Q12020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 를 } \\ & \text { 응 } \end{aligned}$ | Volume | 76427 | 73139 | 74838 | 76447 | 76427 | 78318 |
|  | Interest income | 2024 | 473 | 475 | 513 | 563 | 570 |
|  | Effective rate ${ }^{1}$ | 2.71\% | 2.57 \% | 2.59 \% | 2.71\% | $2.94 \%$ | 2.98 \% |
|  | Volume | 1121 | 1184 | 1180 | 1154 | 1121 | 1098 |
|  | Interest income | 62 | 15 | 16 | 15 | 16 | 16 |
|  | Effective rate ${ }^{1}$ | 5.27 \% | 5.01 \% | $5.36 \%$ | 5.23 \% | 5.48 \% | 5.70\% |
|  | Volume | 2263 | 2209 | 2325 | 2341 | 2263 | 2187 |
|  | Interest income | 234 | 52 | 59 | 63 | 60 | 58 |
|  | Effective rate ${ }^{1}$ | 10.36\% | 9.92\% | 10.44\% | 10.68\% | 10.38\% | 10.33\% |
|  | Volume | 1684 | 1632 | 1521 | 1681 | 1684 | 1443 |
|  | Interest income | 188 | 46 | 47 | 46 | 49 | 48 |
|  | Effective rate ${ }^{1}$ | 11.30 \% | 11.52 \% | 11.26\% | 11.03\% | 11.40 \% | 11.81\% |
|  | Volume | 9087 | 10244 | 10080 | 10215 | 9087 | 9631 |
|  | Interest income | 189 | 43 | 45 | 50 | 51 | 51 |
|  | Effective rate ${ }^{1}$ | 1.82 \% | 1.61 \% | 1.71\% | 1.87 \% | 2.10 \% | 2.21\% |
| $\stackrel{\text { Ð゙ }}{\stackrel{\circ}{\circ}}$ | Volume | 93006 | 91072 | 94959 | 94107 | 93006 | 96352 |
|  | Interest income | 2719 | 633 | 647 | 694 | 745 | 747 |
|  | Effective lending rate ${ }^{1}$ | $2.93 \%$ | 2.76 \% | 2.83 \% | 2.94 \% | 3.17 \% | 3.21\% |

Interest bearing funding

| NOKm |  | 2019 | Q1 2019 | Q2 2019 | Q3 2019 | Q4 2019 | Q12020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \frac{4}{6} \\ & \stackrel{0}{⿺} \\ & \stackrel{1}{0} \end{aligned}$ | Volume | 52845 | 50256 | 53930 | 52654 | 52845 | 55239 |
|  | Interest expense | 430 | 102 | 104 | 108 | 115 | 117 |
|  | Effective rate ${ }^{1}$ | 0.83\% | 0.83 \% | 0.82\% | 0.81\% | 0.86\% | 0.88 \% |
|  | Bank guarantee fee | 62 | 25 | 26 | -8 | 15 | 16 |
|  | Effective rate incl. fee ${ }^{1}$ | 0.94\% | 1.03 \% | 1.02\% | 0.75 \% | 0.97\% | 1.00\% |
|  | Volume | 31304 | 32817 | 33050 | 32769 | 31304 | 30327 |
|  | Interest expense | 636 | 142 | 151 | 151 | 1771 | 1741 |
|  | Effective rate ${ }^{1}$ | $1.93 \%$ | 1.71\% | $1.83 \%$ | 1.98\% | 2.20\% | 2.27 \% |
|  | Volume | 0 | 0 | 0 | 0 | 0 | 0 |
|  | Interest expense | 0 | 0 | 0 | 0 | 0 | 0 |
|  | Effective rate ${ }^{1}$ | N/A | N/A | N/A | N/A | N/A | N/A |
|  | Volume | 84048 | 83847 | 87755 | 87469 | 85048 | 86496 |
|  | Interest expense | 1155 | 277 | 288 | 273 | 316 | 317 |
|  | Effective funding rate ${ }^{1}$ | 1.24\% | 1.22 \% | 1.26 \% | 1.15 \% | 1.33 \% | $1.36 \%$ |

Note: total includes lending to crediti institutions and lending to the central bank

## Non-performing and doubtful loans per product

| Credit-impaired assets | 31.03 .20 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Principal type of collateral held | Gross exposure | Impairment allowance | Carrying amount | Fair value of collateral held | Net exposure | Provisioning ratio after collateral |
| Loans to customers: |  |  |  |  |  |  |  |
| Home loans | Residential property | 265893 | -38 065 | 227828 | 225830 | 1998 | 95.0\% |
| Car Loans | Vehicle | 11679 | -4 176 | 7503 | 7473 | 30 | 99.3\% |
| Custody account credits | Listed securities | 0 | 0 | 0 | 0 | 0 | Na |
| Unsecured loans | None | 319147 | -156613 | 162534 | 0 | 162534 | 49.1\% |
| Total credit-impaired assets |  | 596719 | -198854 | 397865 | 233303 | 164562 | 54.7\% |

## Financial calendar

