



Leading Human Resources Technology Company Selects Quadiant for Accessibility Compliance in Customer Communications

Paris, January 16, 2025

Quadiant (Euronext Paris: QDT), a global automation platform powering secure and sustainable business connections, announced today that a leading U.S. provider of integrated benefits, payroll, and human resources cloud solutions has selected customer communications management (CCM) platform [Quadiant Inspire](#) to ensure accessibility compliance for its U.S. federal agency client.

For one of its federal clients, the company needed to ensure its customer communications met Section 508 compliance, a regulation requiring documents to be accessible to individuals with disabilities. Facing delays with their previous solution, the company risked legal consequences and potential loss of their client if the compliance deadline was missed. It quickly identified Quadiant and its Inspire CCM platform as the best solution fit for its needs. Within only 30 days, Quadiant enabled the company to achieve full compliance, including the creation of accessible nested tables, ensuring legal compliance and securing their client relationship for the long term.

Chris Hartigan, Chief Solution Officer, Digital Automation at Quadiant, said, *“Our customer’s choice of Quadiant Inspire underscores our ability to deliver efficient and impactful solutions for highly regulated industries. By achieving Section 508 compliance within very strict timelines, we enabled our customer to meet critical deadlines while ensuring accessible, engaging communications for their federal client. This project highlights the value Quadiant brings in helping organizations create personalized, inclusive communications that build trust and strengthen customer relationships across all channels.”*

Quadiant is a recognized leader in the cloud-based omnichannel customer communications management solutions market. Recently named a Leader in the [IDC MarketScape: Worldwide Automated Document Generation and Customer Communications Management Solutions 2024](#) assessment, Quadiant also [recorded the fastest growth](#) among leading global CCM solution providers in 2023, outpacing the overall market growth.

About Quadiant®

Quadiant is a global automation platform powering secure and sustainable business connections through digital and physical channels. Quadiant supports businesses of all sizes in their digital transformation and growth journey, unlocking operational efficiency and creating meaningful customer experiences. Listed in compartment B of Euronext Paris (QDT) and part of the CAC® Mid & Small and EnterNext® Tech 40 indices, Quadiant shares are eligible for PEA-PME investing. For more information about Quadiant, visit www.quadiant.com.

Contacts

Sandy Armstrong, Sterling Kilgore

VP of Media & Communications

+1-630-699-8979

sarmstrong@sterlingkilgore.com

Joe Scolaro, Quadiant

Global Press Relations Manager

+1 203-301-3673

j.scolaro@quadiant.com