

A large white circle containing the main headline text, set against a background of orange and blue geometric shapes. The headline reads: 

# Record quarter performance and delivery on 2021-2023 targets

Arcadis Q4 & FY 2023 Results



PART 1

# Strategic and operational review

---

**Alan Brookes**  
CEO

# Key highlights of full year 2023

- Achieving all key targets set for 2021-2023 Strategy “Maximizing Impact”
- Continued strong client demand driving record revenues, order intake and margin
- Successful integration of Arcadis IBI and Arcadis DPS driving revenue and cost synergies
- New strategy 2024-2026 “Accelerating a Planet Positive Future” successfully launched November 2023



Gross Revenues  
**+24% YoY to:**

**€5.0B**



Net Revenues  
**+25%YoY to:**

**€3.8B**

Organic growth<sup>1)</sup>: +9%



Order Intake  
**+26%YoY to:**

**€3.9B**



Operating  
EBITA %<sup>2)</sup>:

**10.4%**

(last year: 9.8%)

Please refer to reconciliation to the most directly comparable IFRS measures provided in “Alternative Performance Measures” section of “Arcadis 2023 Financial Report” on page 87, available at Arcadis [website](#).

Acquisitions of IBI Group closed on 27th Sept-22, DPS Group on 1st Dec-22.

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

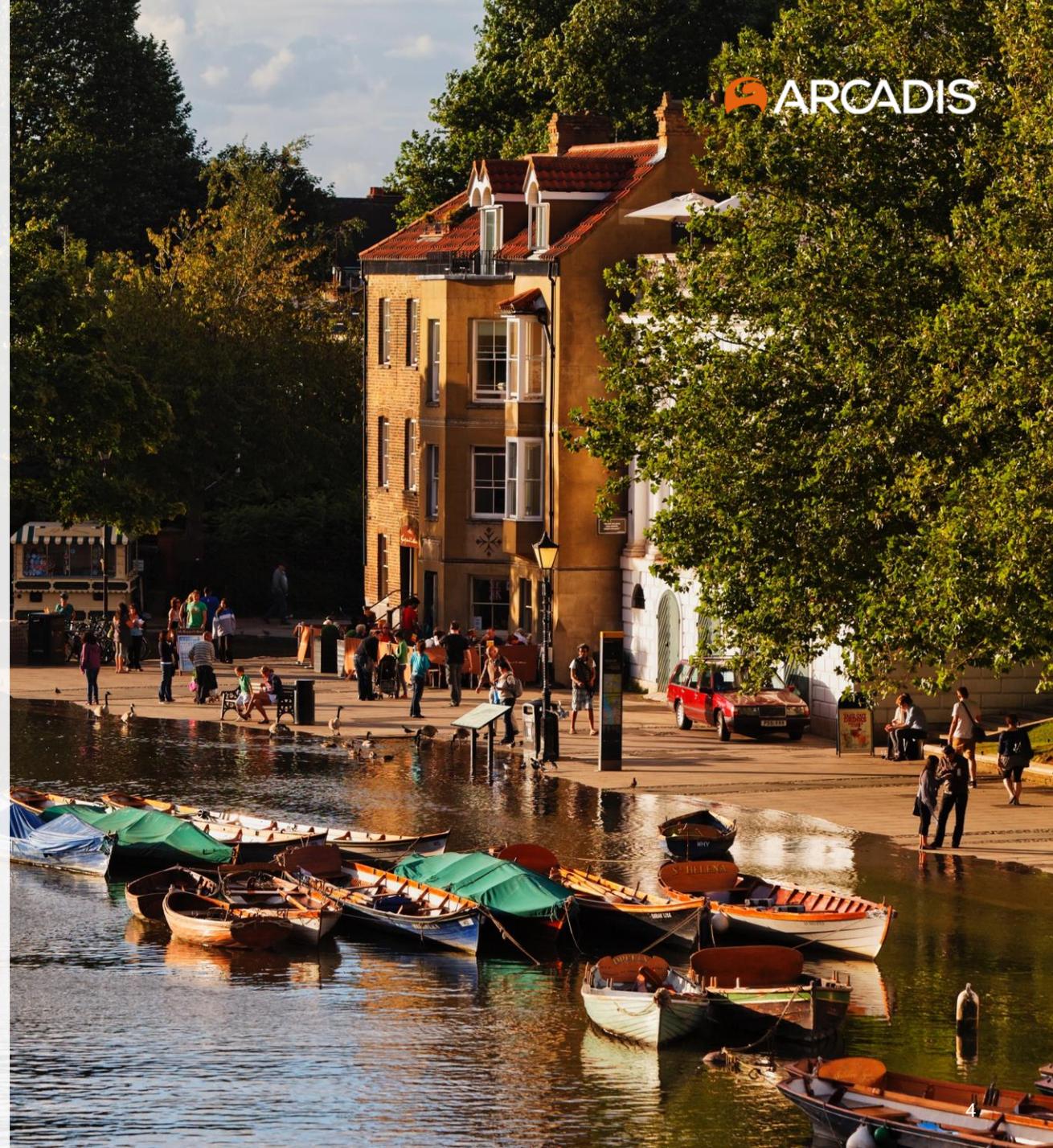
In end market **Climate adaptation**  
how **Arcadis** differentiates

## Data driven approach to model flood risk

**Clients' challenge** = Securing investments for  
flood protection measures

**Arcadis solution** = Demonstrate the economic  
and environmental benefits of flood protection  
schemes through risk modelling

**Impact** = Securing upfront stakeholder support,  
evaluating most appropriate schemes, speedy  
delivery and creating resilient communities



In end market **Water Optimization**  
how **Arcadis** differentiates

## Market leading water and remediation solutions

**Clients' challenge** = Remediating contaminated land and providing clean and reliable water supply

**Arcadis solution** = Digitally enhanced water management services and nature-based solutions

**Impact** = Ecological restoration and flood reduction protecting local communities



# Integration now finalized - driving synergy wins

## Operational and commercial integration

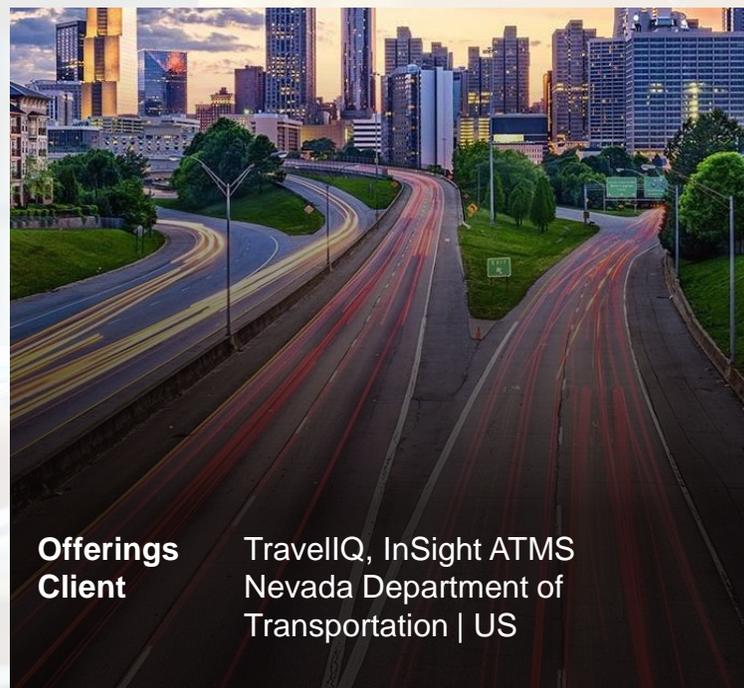
**Architecture & Urbanism**  
set-up

**Intelligence GBA**  
set-up

**IBI Infrastructure integrated**  
across GBAs

**DPS integrated**  
into Places

**Digital Transport Management:**  
providing real time awareness of traffic conditions state-wide



**Offerings** TravellIQ, InSight ATMS  
**Client** Nevada Department of Transportation | US

**Drive sustainable design outcomes**  
for facilities of large clients in the US and Europe



**Offerings** Advanced Industrial Facilities  
**Client** Multiple confidential clients

# Delivered on targets set

## Financial Targets\*

Organic Net Revenue Growth: mid-single digit

✓ **CAGR 7.6%**

Operating EBITA Margin: >10% in 2023

✓ **10.4%**

Net Working Capital: <15% | DSO: <75 days

✓ **9.3% | 56 days**

Return on Net Working Capital: 40-50%

✓ **59%**

Return to Shareholders: 30-40%

✓ **Average Dividend 36% of NIfo**

Net Debt/ Operating EBITDA: within 1.5x - 2.5x

✓ **1.7x**

\* Please refer to reconciliation to the most directly comparable IFRS measures provided in "Alternative Performance Measures" section of "Arcadis 2023 Financial Report" on page 87, available at Arcadis [website](#).

<sup>1)</sup> Employee Net Promoter Score measures employee engagement on a scale of -100 to +100, determining to what extent employees promote Arcadis as a place to work

## Non-financial Targets

Voluntary Staff Turnover: <10%

✓ **11.7%**

Staff Engagement<sup>1)</sup>: improving annually

✓ **+52 eNPS**

Brand: Top 3 Brand Strength Index

✓ **Number 3**

Diversity: women in workforce >40%

✓ **39%**

Carbon Footprint: Net Zero in 2035

✓ **On track**

Sustainable solutions

Improving Quality of Life

Focus and scale

Digital leadership

# Strong platform to capture future opportunities



**Leading positions in key markets**



**Global business model**



**Scalable GEC platform**



**Complementary service offering**



**Talented workforce**

# Our 2024-2026 Strategy: “Accelerating a planet positive future”

## Sustainable project choices

- Deliberate focus on projects that contribute to our strategic ambition
- Evolving our Key Client Program and our commercial models

## Digital and human innovation

- Leveraging our Digital capabilities externally for client delivery and internally to improve efficiency

## Powered by our people

- Investing in a Skills Powered Organization
- Expanding Global Excellence Centers

# Our 2024-2026 Strategy: Targets

## Strategic focus areas

Sustainable project choices

Digital + human innovation

Powered by our people

## Financial Targets\*

**Organic Net Revenue Growth**

Mid – high single digit over the cycle

**Operating EBITA Margin**  
12.5% in 2026

**Net Debt / Operating EBITDA**  
1.5 – 2.5x  
**Investment Grade Rating**

**Return to Shareholders**  
Dividend : 30 – 40% of NifO

## Non-financial Targets

**Net Zero Objective**  
Scope 1 and 2 reduction of 70% GHG emissions by 2026

**Net Zero Objective**  
Scope 3 reduction of 45% GHG emissions by 2029

**Staff Engagement<sup>1)</sup>**  
eNPS to remain in top 25% of professional services sector

**Diversity**  
>40% Women in workforce

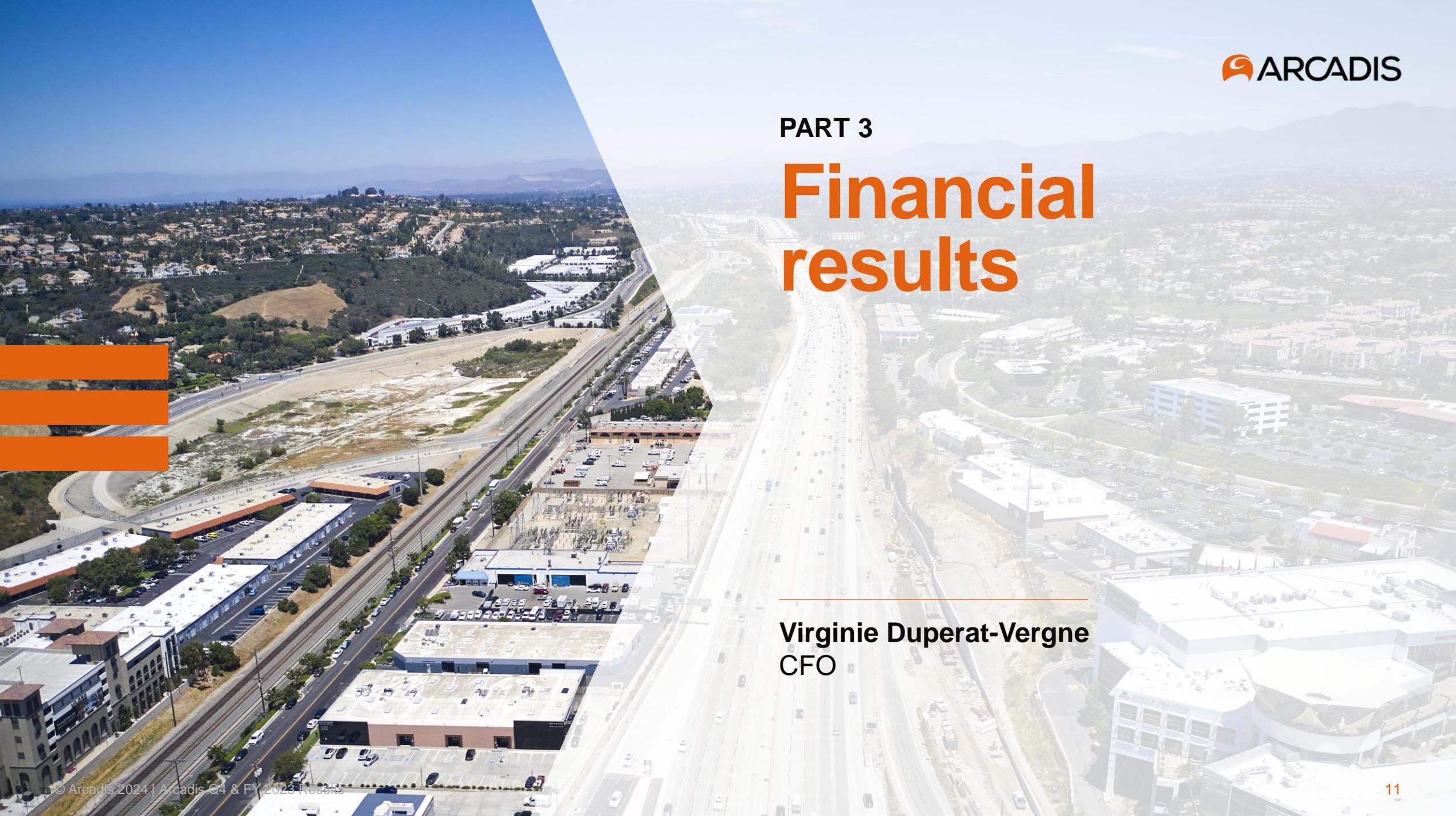
\* Please refer to reconciliation to the most directly comparable IFRS measures provided in “Alternative Performance Measures” section of “Arcadis 2023 Financial Report” on page 87, available at Arcadis [website](#).  
<sup>1)</sup> Employee Net Promoter Score measures employee engagement on a scale of -100 to +100, determining to what extent employees promote Arcadis as a place to work

PART 3

# Financial results

---

**Virginie Duperat-Vergne**  
CFO



# Record fourth quarter, solid foundation for future performance

## Fourth quarter results

Net Revenues  
+9% YoY to:  
**€941M**  
Organic growth<sup>1)</sup>: 6.5%

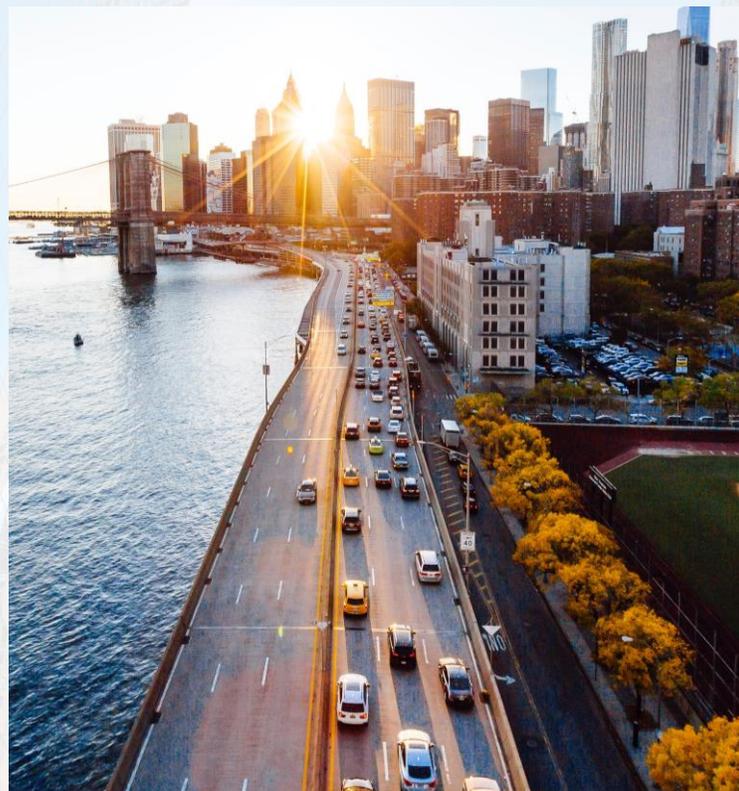
Order Intake  
+18% YoY to:  
**€1,028M**

Backlog Organic  
Growth YoY<sup>1)</sup>:  
**4.0%**

Book to Bill:  
**1.09x**  
(Last year: 1.01x)

Operating EBITA<sup>2)</sup>  
+25% YoY to:  
**€107M**

Operating EBITA  
Margin<sup>2)</sup>:  
**11.4%**  
(Last year: 10.0%)



- Good revenue growth key markets US and Europe slightly offset by deliberate project choices Arcadis DPS and China market conditions
- Positive momentum in order intake, sharp step up from third quarter, multiple large wins
- Record margin driven by operational leverage and optimized portfolio

Acquisitions of IBI Group closed on 27th Sept-22, DPS Group on 1st Dec-22.

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

# Strong performance across key metrics

## Full year 2023 results

**€3.8B**

(2022: €3.0B)

**Net Revenue**

**9.0%**

**Organic Net Revenue growth<sup>1)</sup>**

**10.4%**

(2022: 9.8%)

**Operating EBITA Margin<sup>2)</sup>**

**56 days**

(2022: 60 days<sup>3)</sup>)

**Days Sales Outstanding**

**€190M**

(2022 FY: €173M)

**Free Cash Flow<sup>4)</sup>**

**1.7x**

(2022 year-end<sup>3)</sup>: 2.2x)

**Net Debt / Operating EBITDA**



- Net Revenues +25% YoY
- Operating EBITA: +33% YoY
- Strong margin improvement while successfully integrating acquisitions
- Investments in operational efficiency, people development and digital
- Disciplined NWC management with NWC% reduced to 9.3% (Q4'22: 10.0%<sup>3)</sup>)
- Strong FCF generation
- Net Debt: €873 million (last year: €1,012 million<sup>3)</sup>)

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

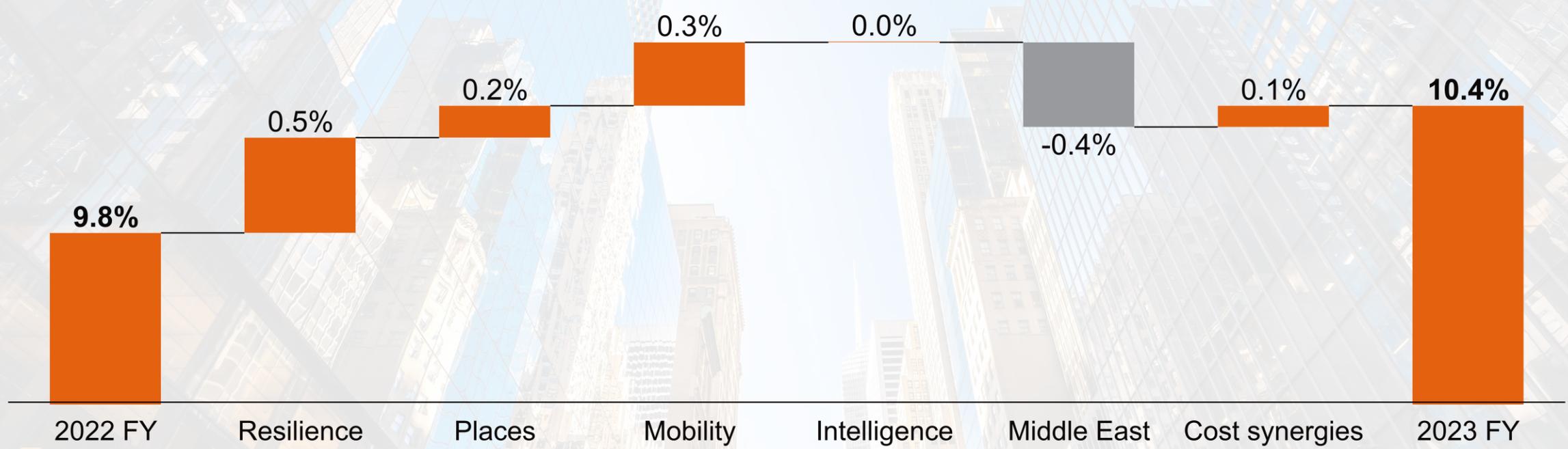
<sup>3)</sup> Revised to reflect the adjustments to the provisional opening balances of acquired entities recognized 31 Dec. 2022 (in accordance with IFRS 3.49)

<sup>4)</sup> Free Cash Flow: Cash Flow from Operations corrected for Capex and Lease liabilities

# Margin improvement across the business

## Full year 2023 results

Operating margin bridge, full year 2022-2023



# Excellent performance across the board

## Global Business Areas: Resilience

36% of net revenues

€ millions   period ended 31 Dec. 2023	Full year			Fourth quarter		
	2023	2022	change	2023	2022	change
Net revenues	1,343	1,239	8%	336	330	2%
Organic NR growth (%) <sup>1)</sup>	10.6%			6.6%		
Operating EBITA <sup>2)</sup>	159	134	19%			
Operating EBITA margin (%) <sup>2)</sup>	11.8%	10.8%				
Order intake	1,457	1,304	12%	350	351	0%
Backlog net revenues	953	895	7%			
Backlog organic growth (yoy) <sup>1)</sup>	11.5%					
Backlog organic growth (qtd) <sup>1)</sup>	0.8%					

- Continued strong demand and performance with outstanding results North America
- Significant wins in Water Optimization, Climate Adaptation and Energy Transition
- Strong margin improvement North America
- Continued investments driving standardization of processes and people development

Acquisitions of IBI Group closed on 27th Sept-22, DPS Group on 1st Dec-22.

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

# Good revenue growth and improved margin

## Global Business Areas: Places

### 40% of net revenues

€ millions   period ended 31 Dec. 2023	Full year			Fourth quarter		
	2023	2022	change	2023	2022	change
Net revenues	1,509	1,017	48%	372	320	16%
Organic NR growth (%) <sup>1)</sup>	2.7%			1.4%		
Operating EBITA <sup>2)</sup>	137	93	47%			
Operating EBITA margin (%) <sup>2)</sup>	9.1%	9.1%				
Order intake	1,479	1,003	47%	401	285	41%
Backlog net revenues	1,504	1,573	-4%			
Backlog organic growth (yoy) <sup>1)</sup>	-2.7%					
Backlog organic growth (qtd) <sup>1)</sup>	1.3%					

- Solid revenue and order intake growth North America and Europe offset by deliberate project choices
- Positive momentum order intake with Book to Bill of 1.08x in fourth quarter
- Arcadis IBI and Arcadis DPS delivering good margin improvements
- Overall solid margin improvement offset by Middle East wind-down impacts.
- Excluding Middle East wind-down impact, operating EBITA margin improved to 10.6% (FY'23, FY'22: 9.9%)

Acquisitions of IBI Group closed on 27th Sept-22, DPS Group on 1st Dec-22.

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

# Continued strong client demand, underlying margin improvement

## Global Business Areas: **Mobility**

### 22% of net revenues

€ millions   period ended 31 Dec. 2023	Full year			Fourth quarter		
	2023	2022	change	2023	2022	change
Net revenues	814	743	10%	207	191	8%
Organic NR growth (%) <sup>1)</sup>	13.3%			11.5%		
Operating EBITA <sup>2)</sup>	91	72	25%			
Operating EBITA margin (%) <sup>2)</sup>	11.1%	9.7%				
Order intake	860	751	15%	246	205	20%
Backlog net revenues	575	538	7%			
Backlog organic growth (yoy) <sup>1)</sup>	9.5%					
Backlog organic growth (qtd) <sup>1)</sup>	7.7%					

- Very strong revenue growth across all key markets: US, Europe and Australia
- Multiple large wins in fourth quarter
- Collaboration Intelligence and Mobility driving revenue synergies
- Margin improvement from US, the Netherlands and Australia; including large mobility schemes
- Excluding Middle East wind-down impact, operating EBITA margin improved to 11.8% (FY'23, FY'22: 10.4%)

Acquisitions of IBI Group closed on 27th Sept-22, DPS Group on 1st Dec-22.

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

# Focus on cross GBA collaboration to provide greater digital value to clients

## Global Business Areas: Intelligence

### 3% of net revenues

€ millions   period ended 31 Dec. 2023 <sup>3)</sup>	Full year			Fourth quarter		
	2023	2022	change	2023	2022	change
Net revenues	94	21	356%	27	21	29%
(Proforma) Organic NR growth(%) <sup>1)</sup>	24.5%			35.8%		
Operating EBITA <sup>2)</sup>	11	2	480%			
Operating EBITA margin (%) <sup>2)</sup>	11.6%	9.1%				
Order intake	104	31	239%	31	31	0%
Backlog net revenues	123	113	9%			
Backlog organic growth (yoy) <sup>1)</sup>	8.9%					
Backlog organic growth (qtd) <sup>1)</sup>	3.5%					

- Strong revenue growth paralleled by order intake from large Key Clients, mostly North America and UK
- Traffic, transit and travel management products (e.g. TravellIQ) from major US cities driving demand
- Good synergy wins with Mobility
- Leveraging of existing client relationships driving margin improvement
- Continued investments in product strategy, development, and integration

<sup>1)</sup> Underlying growth excl. impact of FX, acquisitions, footprint reductions (e.g. Middle East), winddowns or divestments.  
Net Revenue organic growth is proforma for the full year.

<sup>2)</sup> EBITA excluding restructuring, integration, acquisition & divestment costs

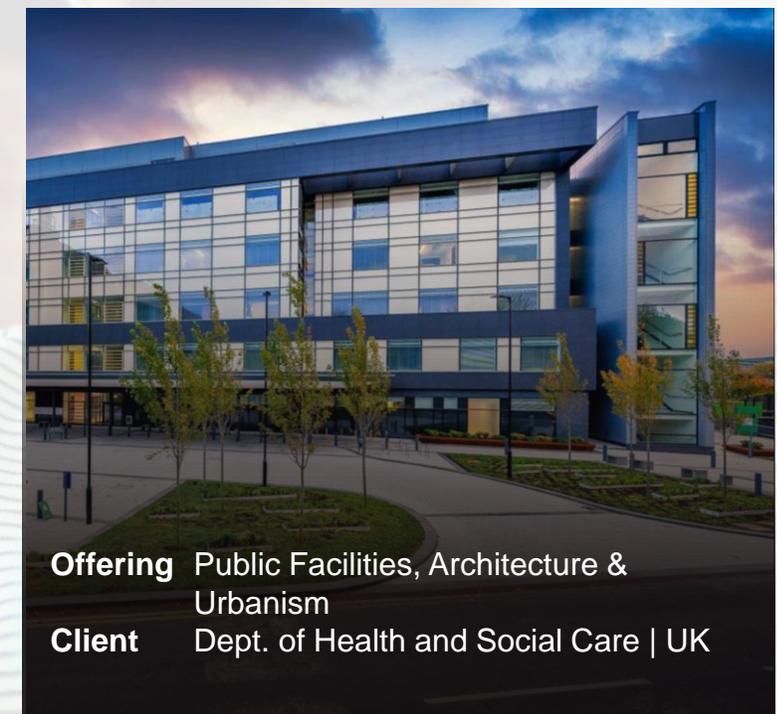
<sup>3)</sup> Intelligence 2022 results represent one quarter of results, as the Intelligence GBA was set-up end of Q3 2022.

# Cost synergies on track and driving operational optimization

## Identified and achieved cost synergies

	2023	2024 and beyond
<b>Operations</b> Rationalization of overhead, insurance, support	€1M	€8M
<b>Technology &amp; scale benefits</b> IT integration and platform improvement	€1M	€4M
<b>Workplace</b> Integration & rationalization of offices	€3M	€8M
	<b>Cost synergies achieved: €5M</b>	<b>Cost synergies Identified: &gt;€20M</b>

Design, planning and program management support for the New Hospital Program in UK



**Offering** Public Facilities, Architecture & Urbanism  
**Client** Dept. of Health and Social Care | UK

# Balanced capital allocation framework

	2023 Results	2024-2026 Targets
<p><b>Return to shareholders:</b> <i>Dividend payout % of Net Income from Operations (NifO)</i></p>	<p>Proposed dividend: €0.85, <b>34%</b> of NifO (Target: 30 – 40%)</p>	<p>Dividend: <b>30 – 40%</b> Additional returns when appropriate</p>
<p><b>Further strengthening balance sheet</b> <i>Net Debt / Operating EBITDA</i></p>	<p>Leverage: <b>1.7x</b> (Target: 1.5x – 2.5x)</p>	<p>Target: <b>1.5 – 2.5x</b> Retain Investment Grade rating</p>
<p><b>M&amp;A and investments</b> <i>Annual Capex</i></p>	<p>Capex: <b>€40 million</b> (Target: €40 – 60 million)</p>	<p>Capex: <b>€40 – 60 million</b> Continue to pursue value accretive M&amp;A</p>

PART 4

# Wrap up

A large, white, 3D letter sculpture spelling out "STATION SQUARE" is the central focus. The letters are mounted on a concrete base and are set in a park-like environment with green bushes, a paved walkway, and a colorful playground in the background. The scene is brightly lit under a clear blue sky. A semi-transparent white overlay covers the right side of the image, and three orange horizontal bars are visible on the left side, partially obscuring the letters.

---

**Alan Brookes**  
CEO

# Concluding remarks



## Record year, targets delivered:

- Record performance
- Key strategic targets delivered
- Integration finalized, synergies materializing

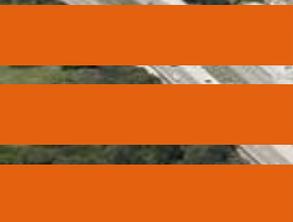


## Positive outlook, clear priorities:

- Strong market conditions and Book to Bill, high-quality pipeline
- New strategy 2024-2026 presented and well received
- Well positioned to capitalize on significant market opportunities

PART 5

Q&A



# Disclaimer

Statements included in this presentation that are not historical facts (including any statements concerning investment objectives, other plans and objectives of management for future operations or economic performance, or assumptions or forecasts related there to) are forward-looking statements. These statements are only predictions and are not guarantees. Actual events or the results of our operations could differ materially from those expressed or implied in the forward-looking statements. Forward-looking statements are typically identified by the use of terms such as “may,” “will”, “should”, “expect”, “could”, “intend”, “plan”, “anticipate”, “estimate”, “believe”, “continue”, “predict”, “potential” or the negative of such terms and other comparable terminology.

The forward-looking statements are based upon our current expectations, plans, estimates, assumptions and beliefs that involve numerous risks and uncertainties. Assumptions relating to the foregoing involve judgments with respect to, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. Although we believe that the expectations reflected in such forward-looking statements are based on reasonable assumptions, our actual results and performance could differ materially from those set forth in the forward-looking statements. The 2023 results as presented in this presentation are unaudited.