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Ascom and AvaSure partner in AI-powered virtual nursing solutions for North America

Ascom, a leading provider of clinical workflow and mobile communication solutions, and AvaSure, a leader in AI-powered virtual care, have signed a multi-year Interoperability Partner Agreement to integrate AvaSure's Virtual Care Platform with Ascom's Healthcare Platform suite and Myco™ devices. This collaboration will enable hospitals to streamline communication, enhance care team coordination, and deliver safer, more efficient patient care.

According to survey data, 74% of acute care hospital leaders indicate that virtual nursing plays a significant role in influencing key hospital metrics¹. When considering metrics for the success of virtual care programs, several can be favorably impacted through integration with the Ascom Healthcare Platform.

The AvaSure platform delivers AI-powered virtual care solutions, including virtual nursing, virtual observation, and virtual visits, that help hospitals reduce costs, improve patient outcomes, and increase care team efficiency. Its AI-augmented capabilities, such as ambient monitoring for falls, operational and patient safety monitoring, and a virtual care assistant, further enhance clinical workflows. Supported by experienced care experts and built to meet enterprise IT standards, AvaSure's proven solutions are trusted by more than 1,100 hospitals with over 5,000 deployments worldwide.

"Healthcare leaders are looking for integrated, intelligent solutions that improve care delivery without adding complexity," said Adam McMullin, CEO of AvaSure. "Our partnership with Ascom is a strategic step toward building a more connected care environment where virtual care, communication, and clinical workflows seamlessly support frontline staff and elevate patient outcomes."

"Integration between AvaSure's and Ascom's healthcare platforms allows near real-time virtual monitoring alerts from AvaSure to be routed through Ascom's clinical workflow engine and sent to the appropriate caregiver(s) with contextual relevance and actionable data," said Tobias Stanelle, Managing Director, Ascom Americas. "This interoperability facilitates care collaboration between virtual and in-person clinical staff, which leads to better informed decision making, improved response times, staff satisfaction, and patient outcomes."

The partnership allows both companies to address the increasing demand in healthcare for integrated, vendor-neutral systems that connect clinical communication and monitoring technologies. The

Ascom-AvaSure integration is available to mutual customers and can be implemented as part of broader alarm management or virtual care initiatives.

Find more information on the partnership:

- watch [Video about Virtual Nursing](#)
- watch Ascom's [Asks the Experts interview](#) with AvaSure - CEO Adam McMullin.

Contact

Investor Relations

Kalina Scott — Chief Financial Officer
kalina.scott@ascom.com
Phone: +41 41 544 78 04

Media

David Burkard — Head of Communications & Sustainability
david.burkard@ascom.com
Phone: +41 41 544 78 12

¹AvaSure Insight Survey, Accessed Aug. 7, 2025. <https://avasure.com/resource/2024-virtual-care-insight-survey-report/>

About AvaSure

AvaSure® is an intelligent virtual care platform that healthcare providers use to engage with patients, optimize staffing, and seamlessly blend remote and in-person care at scale. The platform deploys AI-powered virtual sitting and virtual nursing solutions, meets the highest enterprise IT standards, and drives measurable outcomes with support from care experts. AvaSure consistently delivers a 6x ROI and has been recognized by KLAS Research as the #1 solution for reducing the cost of care. With a team of 15% nurses, AvaSure is a trusted partner of 1,100+ hospitals with experience in over 5,000 deployments. To learn more, visit www.avasure.com.

About Ascom

Ascom is a global provider of ICT and mobile workflow solutions in the healthcare and enterprise sectors. Ascom's mission is to put the right information in the right hands at the right time so that people can make the best possible decisions. With our unique product and solution portfolio as well as our software architecture for the integration of devices and mobilization solutions, we close digital information gaps in critical situations. In this way, we ensure smooth, complete, and efficient workflows. Ascom is headquartered in Baar (Switzerland), operates in 20 countries, and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.