# Íslandsbanki Factsheet 1Q20

### Our profile

Íslandsbanki is a universal bank and a leader in financial services in Iceland with a history of 145 years of servicing key industries. The Bank has a 25-40% market share across all domestic business segments.

Íslandsbanki's purpose is to move Iceland forward by empowering our customers to succeed. Driven by the vision to be #1 for service, Íslandsbanki's relationship banking business model is propelled by three business divisions that manage and build relationships with the Bank's customers.

Íslandsbanki has developed a wide range of online services such as the Íslandsbanki and Kass apps, enabling customers to do their banking anywhere and anytime. At the same time, the Bank continues to operate the most efficient branch network in Iceland through its strategically located 14 branches.

Íslandsbanki has a BBB/A-2 rating from S&P Global Ratings.



Íslandsbanki

# Market share\*



## Credit rating

S&P Global	BBB/A-2
Ratings	Stable outlook

**Return on equity** 5.9% 4.9% 4.7% 3.7%



# **Total assets**

(ISKbn)



#### Loans to customers (ISKbn)





Customer loans to customer deposits ratio

Profit (loss) after tax (ISKm)





### Leverage ratio



31.03.19 30.06.19 30.09.19 31.12.19 31.03.20

### Cost / income ratio



# Number of FTEs at Íslandsbanki

(Excluding seasonal employees)



#### **Total capital ratio**



\*Based on Gallup survey regarding primary bank.

Íslandsbanki hf. Condensed Consolidated Interim Financial Statements first quarter 2020