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## MTS Logistics Selects Quadiant to Automate and Secure Over 3.5 Million Annual Healthcare Communications

Paris, January 18, 2023

[Quadiant](#) (Euronext Paris: QDT), a leader in helping businesses create meaningful customer connections through digital and physical channels, announces that MTS Logistics has selected Quadiant to support its expanding delivery and forwarding services for the healthcare sector. MTS Logistics recently upgraded its facility and today utilizes a complete suite of solutions from Quadiant for the processing of confidential mail, including two [IS-6000](#) high-performance mailing systems, two DS-200i connected folder inserters, mail integrity software [AIMS](#) (Automated Insertion Management System) and Quadiant's software solution to automate multi-channel customer communications.

For more than 25 years, MTS Logistics has been dedicated to providing a secure and reliable freight and logistics system for an active customer base of more than 5,000 healthcare facilities in the province of British Columbia, Canada, where the company is based. MTS Logistics processes about 2.5 million crucial business communications annually through its Quadiant intelligent folder inserters, and now sends more than a million communications annually with Quadiant's multi-channel document automation software.

*"The healthcare community requires a time-sensitive, cost effective, reliable and secure system of distribution of business essential documents and Quadiant's solutions help us achieve this mission,"* said Angela Cooper, distribution manager, MTS Logistics. *"We required a more closed-loop system to ensure the integrity and security of each confidential mail piece, which is critical in the healthcare community. Quadiant's document and automated insertion management software provides fast verification and reporting that every piece of mail in a job has been processed accurately. Additionally, the solution has allowed us to create templates for client documents, streamlining our printing process. I am certain that as technology and customer expectations advance, we will always find more ways we can extend our work with Quadiant. We have always been satisfied with the above-and-beyond service and both software and hardware solutions provided by Quadiant."*

*"We are grateful and excited to expand our long-time relationship with MTS Logistics and support them in their important mission of delivering vital healthcare communications on behalf of its many clients,"* said Alain Fairise, chief solutions officer, Mail Related Solutions, Quadiant. *"The combination of Quadiant's software and smart mailing equipment helps mitigate the risk of human error, reduce manual processing, improve employee productivity and enhance the customer experience."*

Quadiant helps businesses improve the process of sending and receiving physical and digital communications to drive business results and improve the customer experience. Quadiant's [cloud-based software](#) automates outbound document workflows and secures the mail preparation process through an intelligent barcode technology that ensures the right document goes into the right envelope every time. Quadiant's software also integrates with Quadiant connected equipments such as its intelligent [folder inserters](#) to provide real-time information to mail centers and manage every mail piece with absolute accuracy and efficiency.



## PRESS RELEASE

MAIL-RELATED SOLUTIONS

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Because connections matter.

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### About Quadiant®

Quadiant is the driving force behind the world's most meaningful customer experiences. By focusing on three key solution areas, Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadiant helps simplify the connection between people and what matters. Quadiant supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadiant is listed in compartment B of Euronext Paris (QDT) and is part of the CAC® Mid 60 and EnterNext® Tech 40 indices.

For more information about Quadiant, visit [www.quadiant.com](http://www.quadiant.com).

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