



---

## Quadiant Celebrates 1,000<sup>th</sup> Smart Locker in France and Accelerates Roll-out of Open Network

Paris, July 13, 2023

Quadiant (Euronext Paris: QDT), a leader in helping businesses create meaningful customer connections through digital and physical channels and a major global parcel locker operator, announced today it surpassed the 1,000 mark of automated parcel lockers in France. This success is the result of close collaboration with long-standing partners, including pick-up point operator [Relais Colis](#) and sports retailer Decathlon.

*"This achievement is a major milestone, thanks to the support from our strategic partners. As we continue to roll out a vast open and shared parcel locker network in France, we're actively preparing to welcome even more new partners,"* explains Benoit Berson, Chief Solution Officer, Parcel Locker Solutions at Quadiant. *"We are observing a number of players deploying their own locker network, creating a multiplication of urban storage units to the detriment of public space. Besides being unsustainable in the long term, this solution is not thought through from a customer experience point of view. We have designed our network of universal lockers to fit into the urban environment, offering an open solution shared between the various players in transportation, local retail, and service companies. It is the only solution capable of combining the last mile and first mile in a way that is truly service-oriented, eco-friendly and rational over the long term."*

For several years now, Quadiant has been gradually extending its network of smart lockers across many countries, offering consumers a convenient, fast and secure solution for collecting their online orders. Available in [Decathlon](#) stores for their Click & Collect offer, but also in [Carrefour](#) retail stores, shopping malls, train stations and other public areas in France, [Parcel Pending by Quadiant](#) lockers are an efficient solution for managing deliveries and collections 24/7. In the near future, they will also be available for returns and second-hand parcel depots.

Christophe Cornilleau, General Manager of Relais Colis, said: *"We are delighted to celebrate this remarkable achievement with Quadiant. A long-standing partner for parcel lockers, we are proud to have been by their side from the first installation to this thousandth unit, contributing to the development of their network in France, notably through our partnership with Carrefour. This important milestone demonstrates our shared commitment to offering consumers an ever more convenient and efficient parcel delivery experience. Aware of the climate challenges our industry faces, we will continue to strengthen our collaboration with Quadiant, so that together we can meet the market's growing expectations in terms of customer satisfaction and responsible delivery."*

Quadiant offers a complete portfolio of smart lockers designed to facilitate deliveries and returns, whether installed indoors or outdoors, and able to handle products of all types and sizes for different markets. Quadiant currently has more than 18,500 units in operation worldwide. The company aims to accelerate the roll-out of its open network in France in the coming months, continuing its efforts to simplify delivery processes, improve logistics efficiency and guarantee an exceptional customer experience, in a durable and sustainable way.

To find out more about Quadiant's parcel locker solutions, visit <https://www.parcelpending.com>.

### About Quadiant®

Quadiant is the driving force behind the world's most meaningful customer experiences. By focusing on three key solution areas, Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadiant helps simplify the connection between people and what matters. Quadiant supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve



## PRESS RELEASE

PARCEL LOCKER SOLUTIONS

**quadi<sup>i</sup>ent**  
Because connections matter.

---

customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and is part of the CAC® Mid & Small and EnterNext® Tech 40 indices. Quadient shares are eligible for PEA-PME investing.

For more information about Quadient, visit [www.quadient.com](http://www.quadient.com).

### Contacts

**Joe Scolaro, Quadient**

Global Press Relations Manager

+1-866-883-4260 Ext. 1590

[j.scolaro@quadient.com](mailto:j.scolaro@quadient.com)

**Sandy Armstrong, Sterling Kilgore**

Director of Media & Communications

+1-630-964-8500

[sarmstrong@sterlingkilgore.com](mailto:sarmstrong@sterlingkilgore.com)