Presentation of **Q12024**

22 May 2024

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Income less by 10% compared to Q1 2023



EBITDA at 317 kEUR – less by 83.3% compared to Q1 2023



Number of flights delayed over 3 hours down by 4 times compared to the same period last year – below 1 % from total flights



Steady growth of customer NPS at 53% compared to 37% Q1 2023 and 51% last quarter



Deimantė Blagnienė joined the role of CHRO

Key financials

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	Q1	Q1	Q1
	2022	2023	2024
Sales, k Eur	28,287	38,172	34,518
Gross profit, kEur	2,524	5,958	4,453
EBITDA *, kEUR	- 522	1,896	317
Net profit, kEUR	- 931	1,576	8
Gross profit margin (%)	8.9	15.6	12.9
EBITDA margin (%)	- 1.8	5.0	0.9
Net profit margin (%)	- 3.3	4.1	0.0
Pax (k)	36	38	36
Load factor (%)	96	96	97
Sales profit**/Pax, (Eur)	30	103	66

* EBITDA = profit before tax + amortisation / depreciation

+ interest expenses - interest income

**Sales profit = gross profit - commission expenses

Quarterly Sales

- 10% decrease in revenue compared to the first quarter last year
- Slight decrease in passenger numbers (2k less) compared to Q1 2023

Quarterly EBITDA performance

• EBITDA 317 kEUR - 83.3% less compared to 1.9 mEUR first quarter of the last year.

Gross Profit and Margins

- Gross profit decreased to 4,453 kEUR (Q1 2023 5,958 Keur)
- Gross profit margin at 12.9% (Q1 2023 15.6%)

Load Factors

- Steady high level load factor of 97%
- High load factor due to flight optimization

Sales Profit Per Passenger

• Maintained profitability per customer despite Q1 challenges

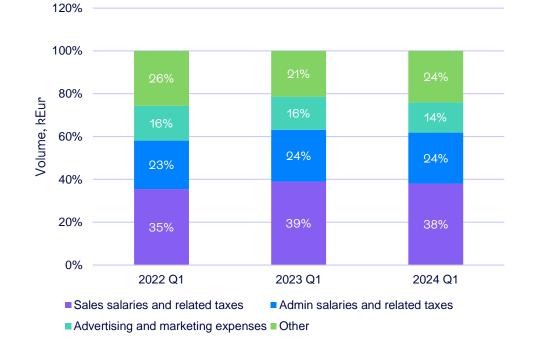


Q1 S&GA expenses (kEUR) | SG&A to income %



Q1 Expense Overview

 S&GA to income % increased to lower sales compared to last year, however SG&A structure remains similar



Marketing Dynamics

General and admin increase by 27% YOY mainly caused by salary increase

Marketing Dynamics

- Enhanced focus on own channels and market diversity ups
 - advertising and marketing expenses

Q1: S&GA expense (excl. commission) structure

Markets

			Q1 2024			
Eur'000	Consolidated	Intra elim.	AIP	LT	LV	EE
Sales	34,518	(1,629)	8	15,722	10,333	10,084
Cost of sales	(30,065)	1,630	(2)	(13,834)	(9,104)	(8,755)
Gross profit	4,453	1	6	1,888	1,229	1,329
Sales and marketing expenses	(3,459)	(1)	(1)	(1,622)	(910)	(925)
General and admin expenses	(1,032)	-	(3)	(854)	(69)	(106)
Other operating income	(18)	-	-	(81)	13	50
Other operating expenses	102	-	-	102	-	-
Profit from operations	46	-	2	(567)	263	348
Finance income	86	(0)	-	61	11	14
Finance (expenses)	(123)	0	-	(86)	(19)	(18)
Profit before tax	9	(0)	2	(592)	255	344
Income tax	(1)	0	-	-	(1)	-
Net profit	8	0	2	(592)	254	344

Income distribution

• 44% LT, 28% EE and 28 % LV

Gross profits

• LT - 12 %, LV close to 12%, EE - 13.2%

Expenses

• Before supporting f-tions relocation, LT at 16%, and LV at 9%, EE – at 10%.

Results before branding charge

• Operating profit rate resulted as negative in LT (-3.7%) while positive in LV and EE markets (2.4% and 3.0%)





Q1 Passenger Trends

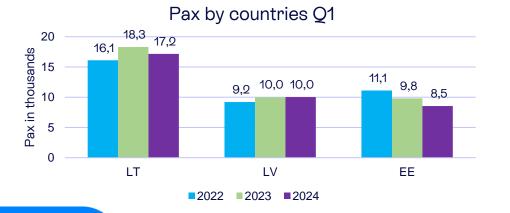
 Stable trend in Latvia (10.0k), slight decline in Lithuania (10.8k) and Estonia (8.5k)

Market Dynamics

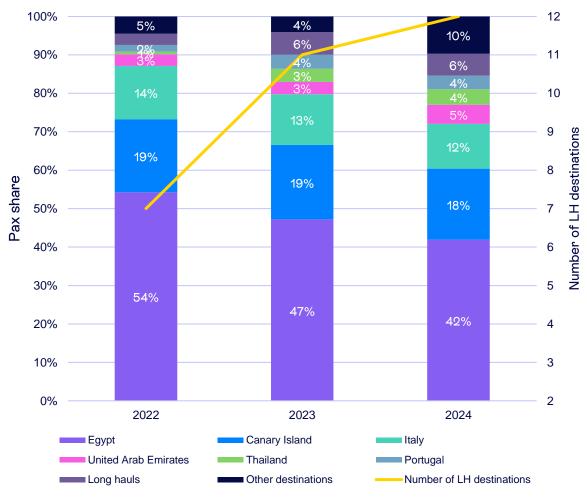
 Reduced dependency on Egypt from 47% to 42%, expanding into new destinations

Growth in Emerging Markets

• Passenger share for UAE grew from 3% in 2023 to 5% in 2024 and we are expecting significant potential for next winter season in this destination.



Destinations Q1 - continued diversification



Customer perspective

Sales Timing

 Average 2024 Q1 booking window increased to 55 days, compared to 46 days last year. This was driven by proactive sales actions and campaigns

NPS Growth

• Increase from 37% in 2023 Q1 to 54% in 2024

Market NPS

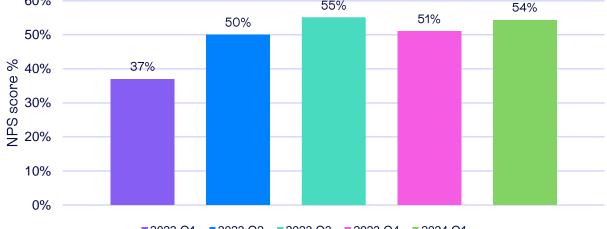
- Q1 2024: Lithuania 57%, Latvia 65%, Estonia 44%
- Estonia's Q1 2023 to Q1 2024 growth: 11% to 44%

Top Rated Destinations

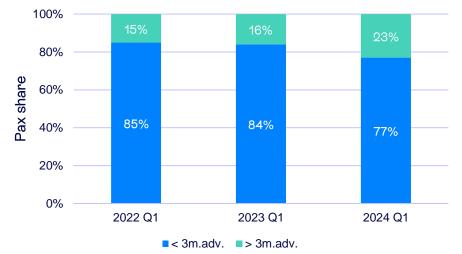
- Sharm el-Sheikh, Hurgada, Tenerife, United Arab Emirates
- Egypt slightly above average



60%



■2023 Q1 ■2023 Q2 ■2023 Q3 ■2023 Q4 ■2024 Q1



Q1: travel purchase habits

Customer perspective



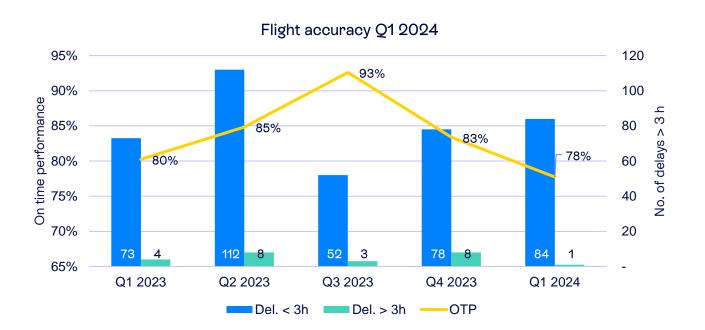
On-Time Flight Performance

• Q1 2024 OTP 78% similar compared to last year Q1

Flight Delays Reduction

• Delays over 3 hours reduced from 4 to 1 during first

quarter of the year



Distribution

Sales Recovery Challenges

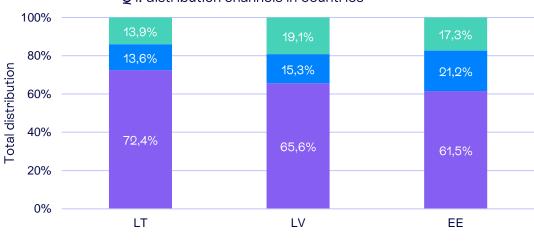
• Web sales drop stabilized in Q1 – up by 0,3% from Q4 2023.

Channel Performance

- Own **retail** revenue share up to 17,8%
- Partner (Travel Agencies) share down to 70,9%

40% 4,0% 73,6% 70,9% 70,3% 68,7% 65,9% 20% 3,0% 0% 2,0% 2023-Q1 2024-Q1 2023-Q2 2023-Q3 2023-Q4 Effective commission rate (%) WEB+GDS B2B Own retail Q1: distribution channels in countries

16,39



B2B WEB+GDS Own retail

11.09

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7,0%

6,0%

5,0%

17,8%

%

Effective commission

Q1: distirbution channels and eff. commission rate

5.4

100%

80%

60%

Total distribution

17.6%

16,69



Retail Channel Growth

• Retail share has grown by approximately 2 percentage points annually

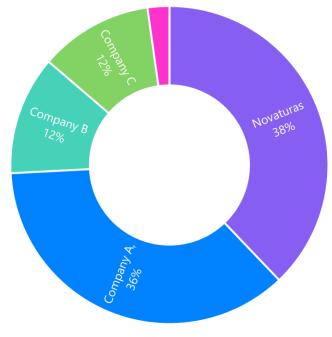
Web Traffic Leadership

 Novaturas maintains a strong position in web traffic with a 38% share of total traffic

Q1 Developments

- Website stabilization
- Search function upgrade
- Labelling of hotel sustainability and exclusivity
- Checkout optimization
- Improvement of the payment system

Q1: Web traffic data (similarweb)



Forward looking statement



220 – 240 k passengers in 2024



180 - 200 mEUR revenue



Expected EBITDA 2–3 mEUR Net Profit 0.5–1.5 mEUR

Tactical objectives

- 1. Enhance sales channels
- 2. Upgrade website
- 3. Broad destination choices
- 4. Streamline operations
- 5. Value-added services
- 6. Digital enhancements







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Quarterly effects of IFRS 15 accounting (I)

Since introduction of IFRS 15 (recognition of travel income and costs based on actual travel days) Novaturas accounted for annual corrective entry in respect of IFRS15. Note below summarizes and reconciles quarterly results of IFRS 15 accounting.

			Income				Cos	st of sales	
Year	Quarter	Reported numbers	Annual record, incl. in reported numbers	Results of quarterly IFRS 15 application		Reported numbers	Annual record, incl. in reported numbers	Results of quarterly IFR application	S 15 Adjusted numbers
2021 <u>(</u>	Q1	5,571		- 601	4,970	- 3,954		481	- 3,473
2021 <u>(</u>	Q2	23,543		- 1,037	22,506	- 19,996		830	- 19,166
2021 <u>(</u>	Q3	46,300		- 481	45,819	- 42,274		385	- 41,889
2021 <u>(</u>	Q4	33,581	- 1,217	902	35,700	- 29,282	972	- 723	- 30,977
2021 <u>(</u>	Q1-Q4	108,995	- 1,217	- 1,217	108,995	- 95,506	972	972	- 95,506
20220	Q1	29,254		- 967	28,287	- 26,508		745	- 25,763
20220	Q2	62,393		- 1,872	60,521	- 57,285		1,441	- 55,844
2022 <u>(</u>	Q3	63,660		- 700	62,960	- 56,239		539	- 55,700
2022 <u>(</u>	Q4	41,369	- 1,673	1,866	44,908	- 37,556	1,294	- 1,431	- 40,281
2022 <u>9</u>	Q1-Q4	196,676	- 1,673	- 1,673	196,676	- 177,588	1,294	1,294	- 177,588
2023 <u>(</u>	Q1	39,602		- 1,430	38,172	- 33,358		1,144	- 32,214
2023 <u>(</u>	Q2	62,934		- 1,185	61,749	- 53,515		948	- 52,567
2023 <u>(</u>	Q3	64,287		- 901	63,386	- 56,660		721	- 55,939
2023 <u>(</u>	Q4	- 132,305	- 1,658	1,858	-128,789	113,468	1,320	- 1,493	110,655
20230	Q1-Q4	34,518	- 1,658	- 1,658	34,518	- 30,065	1,320	1,320	- 30,065

Impact of change in accounting policies (II)

During 2023 Novaturas changed accounting policy in respect of IFRS 15 applicable for commission expenses. Before accounting policy change all commission liability in respect of commission payable were expensed (practical expedient treatment) while since 2023 expensed only that commission part which relates to revenue earned. Change in accounting policy has been applied retrospectively therefore prior year profit increased with 480 kEur (267 kEur'21 and 213 kEur'22) on the cost of current year result reduction (371 kEur) difference being accounted as deferred cost as at December 31'23.

EBITDA section summarizes both effects of quarterly IFRS 15 application (instead of annual) and impact of changes in accounting policy.

			C	Commission							Impact o	on EBITDA	
Year	Qua	arter	Reported numbers	Deferral of commission liability	IFRS 15 q-ly impacts		Adjusted numbers		Reported		Gross profit component	Commission component	Adjusted numbers
2	2021Q1		- 279		33	-	246		615	-	120	33	528
2	2021Q2		- 1338		76	-	1262		1 175	-	207	76	1044
2	2021Q3		- 2 520		25	-	2 495		447	-	96	25	376
2	2021Q4		- 2 091	195	- 62	-	1958		316		424	133	873
2	2021Q1 - Q4	4	- 6 228	195	72	-	5 961		2 553		0	267	2 820
2	022Q1		- 1220	- 195	- 9	-	1 4 2 4	_	96	-	222 -	204	- 522
2	022Q2		- 3 826		107	-	3 719	-	654	-	431	107	- 978
2	022Q3		- 3 545		44	-	3 501		2 092	-	161	44	1975
2	022Q4		- 2848	377	- 111	-	2 582	-	861		814	266	219
20	022Q1 - Q4	4	- 11 439	182	31	-	11 226		481		0	213	694
20	023Q1		- 1 621	- 377	- 21	-	2 019		2 580	-	286 -	398	1896
2	023Q2		- 3 660		75	-	3 585		3 006	-	237	75	2 844
2	023Q3		- 3 675		70	-	3 605		2 322	-	180	70	2 212
2	023Q4		- 2782		- 118	-	2 900	E.	2 019		703 -	118	- 1434
2	.023Q4 (A/I	P)						_	371		-		-
20	023Q1-Q4	1	- 11 738	- 377	6	-	12 109		5 518			371	5 518

Main ratios



		First quarte	r	Δ	
Financial ratios (Eur'000)	2024	2023	2022	24/23	23/22
Sales	34,518	38,172	28,287	-9.6	+34.9
Gross profit	4,453	5,958	2,524	-25.3	+136.1
Operating profit	46	1,930	(522)	-97.6	-469.4
EBITDA*	317	1,896	(522)	-83.3	-462.9
Profit before taxes	9	1,640	(1,036)	-99.5	-258.2
Net profit for the period	8	1,576	(931)	-99.5	-269.2
Relative indicators					
Number of ordinary registered shares	7,807,000	7,807,000	7,807,000	-	-
Earnings per share (EUR)	0.00	0.20	(0.12)	-0.20	+0.32
Gross profit margin (%)	12.90	15.61	8.92	-2.7 pp	+6.7 pp
Operating margin (%)	0.13	5.06	(1.85)	-4.9 pp	+6.9 pp
EBITDA margin (%)	0.92	4.97	(1.85)	-4.0 pp	+6.8 pp
Profit before taxes margin (%)	0.03	4.30	(3.66)	-4.3 pp	+8.0 pp
Net profit margin for the period (%)	0.02	4.13	(3.29)	-4.1 pp	+7.4 pp
Return on assets (ROA) (%)	0.01	2.18	(1.96)	-2.2 pp	+4.1 pp
Return on equity (ROE) (%)	0.05	9.94	(6.58)	-9.9 pp	+16.5 pp
Debt / equity ratio (%)	65.72	80.95	99.90	-15.2 pp	-18.9 pp
Equity ratio (%)	31.91	21.93	29.77	+10.0 pp	-7.8 pp
Actual profit tax rate (%)	6.71	3.90	10.13	+2.8 pp	-6.2 pp
Total liquidity ratio	82.31	88.69	72.73	-6.38	+15.96

* EBITDA recalculated to include all non interest related financial items (i.e. forex, derivative results etc.)

Consolidated statements of comprehensive income

ordinary equity holders of the parent (in EUR)

	First o	quarter, 20	24
Eur'000	2024	2023	2022
Sales	34,518	38,172	28,287
Cost of sales	(30,065)	(32,214)	(25,763)
Gross profit	4,453	5,958	2,524
Sales and marketing expenses	(3,459)	(3,221)	(2,371)
General and admin expenses	(1,032)	(814)	(694)
Other operating income	(18)	20	19
Other operating expenses	102	(13)	-
Profit from operations	46	1,930	(522)
Finance income	86	96	15
Finance (expenses)	(123)	(386)	(529)
Profit before tax	9	1,640	(1,036)
Income tax	(1)	(64)	105
Net profit	8	1,576	(931)
Other comprehensive income			
Change in cash flow hedge	-	-	-
Impact of income tax	-	-	-
Total comprehensive income for the year	8	1,576	(931)
Net profit attributable to:			
The shareholders of the Company	8	1,576	(931)
Non-controlling interests	-	-	-
	8	1,576	(931)
Total comprehensive income			
attributable to:			
The shareholders of the Company	8	1,576	(931)
Non-controlling interests		-	-
	8	1,576	(931)
Earnings per share (EPS) for continuing operations:			
Basic and diluted, profit for the year attributable to ordinary equity holders of the parent (in FUR)	0.00	0.20	(0.12)





Consolidated balance sheet

	As	at 31 March	
Eur'000	2024	2023	2022
ASSETS			
Non-current assets			
Goodwill	30,327	30,440	30,327
Intangible assets	778	627	172
Property, plant and equipment	125	89	69
Right-of-use assets	358	338	227
Long term receivables	11	244	107
Deferred income tax asset	526	808	893
Total non-current assets	32,125	32,546	31,795
Current assets			
Inventories	-	-	1
Prepayments and deferred expenses	17,634	31,043	9,055
Trade accounts receivable	772	2,085	282
Prepaid income tax	5	7	70
Other receivables	516	1,635	608
Other current financial assets	4	-	-
Restricted cash	-	200	200
Cash and cash equivalents	5,335	4,762	5,547
Total current assets	24,266	39,732	15,763
Total assets	56,391	72,278	47,558

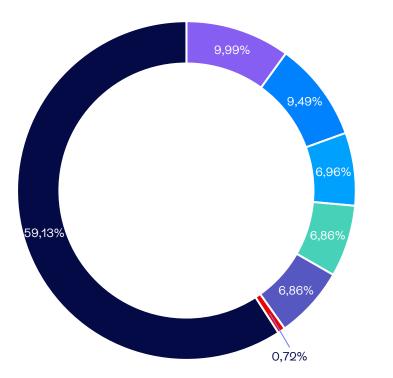
	As	at 31 March	
Eur'000	2024	2023	2021
EQUITY AND LIABILITIES			
Share capital	234	234	234
Cash flow hedge reserve	-	-	-
Own shares acquired	(183)	-	-
Own shares acquisition reserve	1,250	-	-
Legal reserve	29	29	29
Foreign currency translation reserve	145	145	145
Retained earnings	16,519	15,441	13,752
Equity attributable to parent	17,994	15,849	14,160
Non-controlling interests	-		-
Total equity	17,994	15,849	14,160
Non-current liabilities			
Non-current borrowings	8,682	11,452	11,634
Deferred tax liability	-	-	-
Non-current lease liabilities	235	163	91
Other non current liabilities	-	15	-
Total non-current liabilities	8,917	11,630	11,725
Current part of non - current borrowings	2,742	1,012	2,271
Current borrowings	-	-	2,593
Trade payables	4,095	15,963	3,189
Advances received	16,862	23,704	11,720
Income tax payable	123	6	6
Other current liabilities and accrued ex	5,492	3,926	1,745
Current lease liabilities	166	188	149
Other current financial liabilities		-	
Total current liabilities	29,480	44,799	21,673
Total equity and liabilities	56,391	72,278	47,558

Consolidated cash flow statement

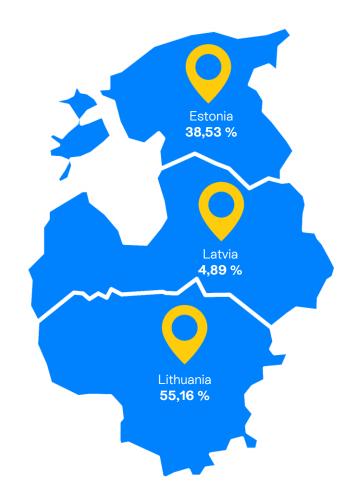
	First	quarter, 20	24
Eur'000	2024	2023	2022
Net profit	8	2,260	(505)
Adjustments for non-cash items	347	295	192
Changes in working capital	(840)	(3,639)	(1,799)
Net cash flows from operating activities	(485)	(1,084)	(2,112)
Net cash flows from investing activities	(44)	(142)	(55)
Loans received	4,800	4,000	2,593
Loans repaid	(2,057)	(337)	(422)
Interest paid	(226)	(245)	(176)
Lease paid	-	-	-
Shares buyback	-	-	-
Dividends paid	-	-	-
Net cash flows from financing activities	2,517	3,418	1,995
Net change in cash flows	1,988	2,192	(172)
Cash & equivalents at beginning of period	3,347	2,770	5,919
Cash & equivalents at close of period	5,335	4,962	5,747



Shareholder structure



- Willgrow, UAB
- Mr. Ugnius Radvila
- Moonrider, OÜ
- Mr. Vidas Paliūnas
- Mr. Rytis Šūmakaris
- AB Novaturas
- Others (free float)







Company information

Name	Position	Voting rights owned (%)
Mr. Gediminas Almantas	Independent member, chairs the board	-
Mr. Tomas Korganas	Member of the board	-
Mr. Ugnius Radvila	Member of the board	9,49%
Mr. Kristijonas Kaikaris	CEO	-
Mrs. Ieva Galvydienė	CCO	-
Mrs. Rasa Barysienė	CSO	-
Mr. Vaidrius Verikas	CFO	-

Novaturas group PLC

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www.novaturasgroup.com

Registered under number 135567698 in Lithuania Company established: 16/12/1999

Stock Listing: Warsaw Stock Exchange Nasdaq Vilnius Stock Exchange

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