

# RESULTS FOR THE 12 MONTHS OF 2018

Telia Lietuva, AB Group

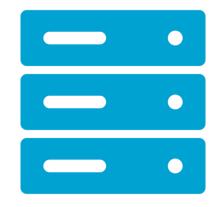


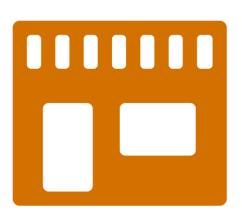


### **TELIA LIETUVA MEANS:**









Wide range of services

The most developed networks

Modern data centres

Everything from a single point



### **TELIA LIETUVA MEANS:**









Customer care 24/7/365

Quality of operations'
management
confirmed by ISO
certificates

Team of almost 3,000 professionals

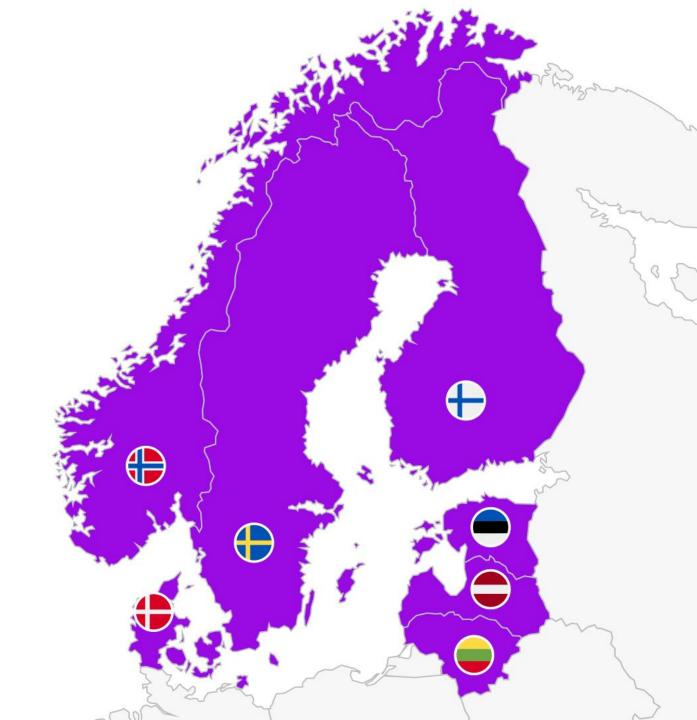
Sustainable and responsible business



### WE ARE PART OF TELIA COMPANY GROUP

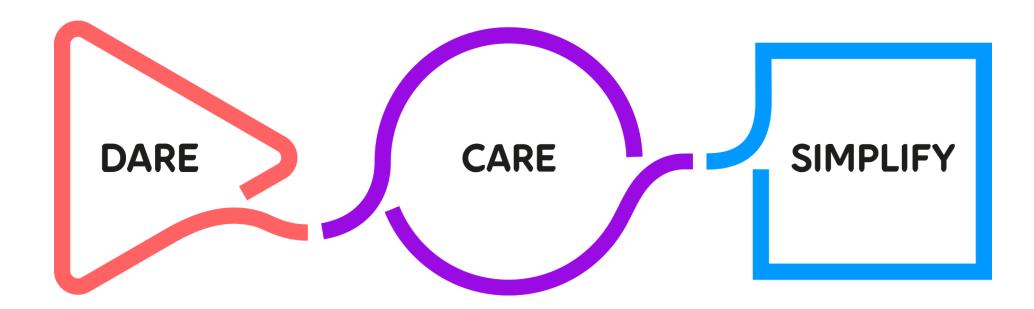








### **OUR VALUES**



#### We dare to:

- innovate
- lead
- speak-up

#### We care for:

- our customers
- each other
- our world

#### We simplify:

- execution
- teamwork
- our operations



### **TELIA LIETUVA GROUP**

#### **TELIA LIETUVA, AB**

Telia Customer Service LT, UAB	100 %
VšĮ Numerio Perkėlimas	<b>50</b> %
UAB Mobilieji Mokėjimai	33.3 %

- Telia Lietuva provides integrated mobile and fixed communication and IT services
- Telia Customer Service LT remotely takes care of Telia Lietuva customers and provides Directory Inquiry services 118
- Numerio Perkėlimas administers the central database to ensure telephone number portability in Lithuania (Tele2 and Bitė Lietuva owns 25% each)
- Mobilieji Mokėjimai operates a platform for instant payments (Tele2 and Bitė Lietuva owns 33.3% each)



### HIGHLIGHTS OF Q4 2018

- In December, Telia Lietuva started a new era of 5G connectivity in Lithuania by demonstrating an impressive record of 1.8 Gbps speed in active network
- In October, the Company divested in UAB Verslo Investicijos, a 100% owned subsidiary, that was implementing an investment project in Vilnius
- In November, Emil Nilsson was elected to the Board of the Company and became Chairman of the Board following resignation of Henriette Wendt
- New organizational structure of the Company was approved and implemented as of 1 January 2019
- Birutė Eimontaitė appointed as a Head of Communication and Giedrė Kaminskaitė-Salters – Head of Direct & Digital Channels





### **OPERATING FIGURES**



2.7%



1.5%



9.0%



14.9%

1,389

thousand of **mobile** service users

414

thousand of **broadband Internet** (excl. Wi-Fi) connections

230

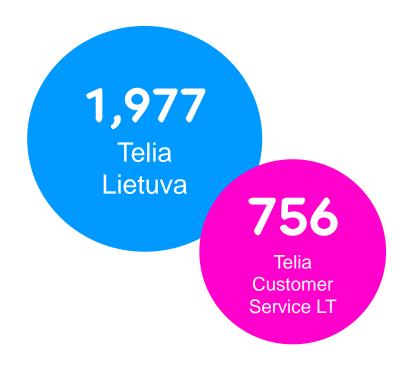
thousand of **IPTV service** users

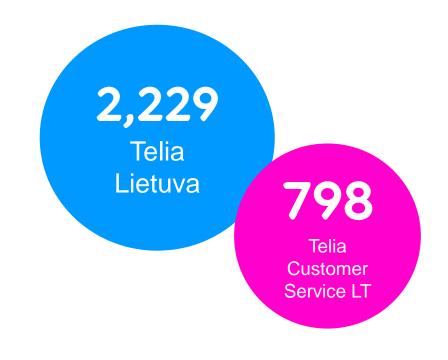
354

thousand of fixed telephone lines in service



#### **NUMBER OF EMPLOYEES**





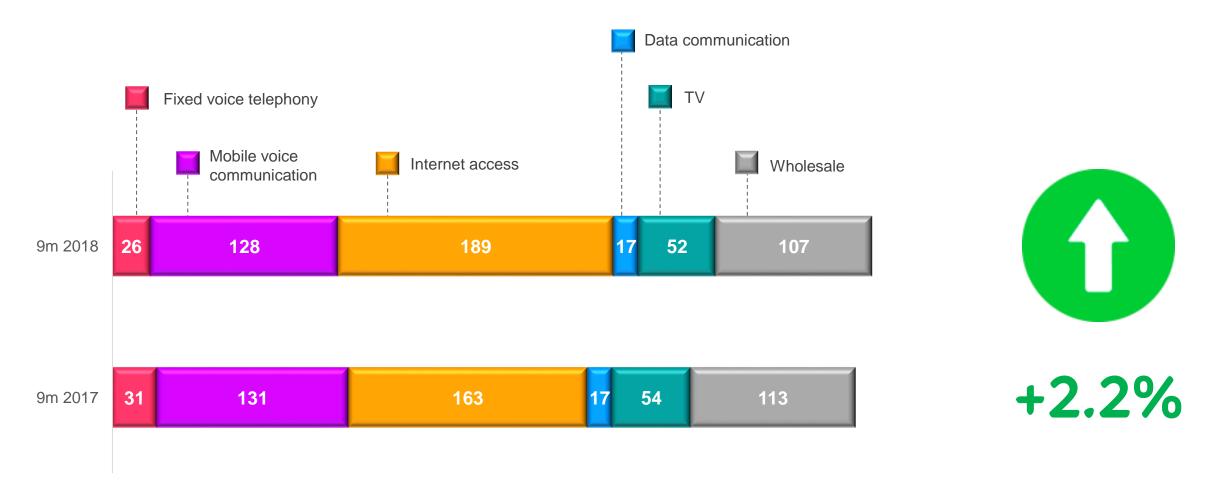
In total **2,733** (31-12-2018)

In total 3,027 (31-12-2017)



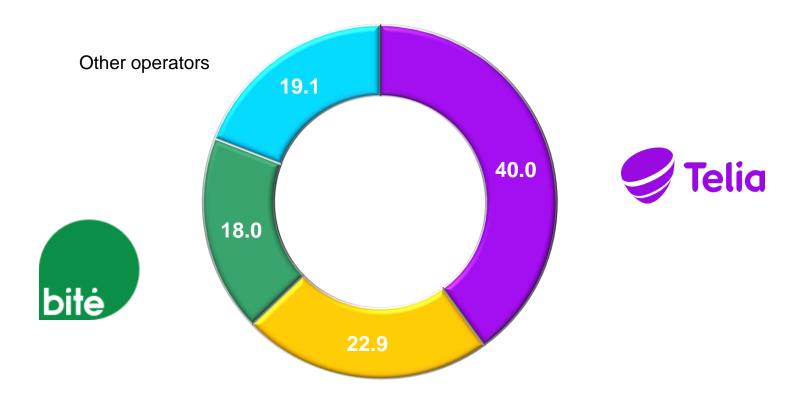
### ELECTRONIC COMMUNICATIONS MARKET OF LITHUANIA

### WE ARE OPERATING IN GROWING TELCO MARKET (EUR million)





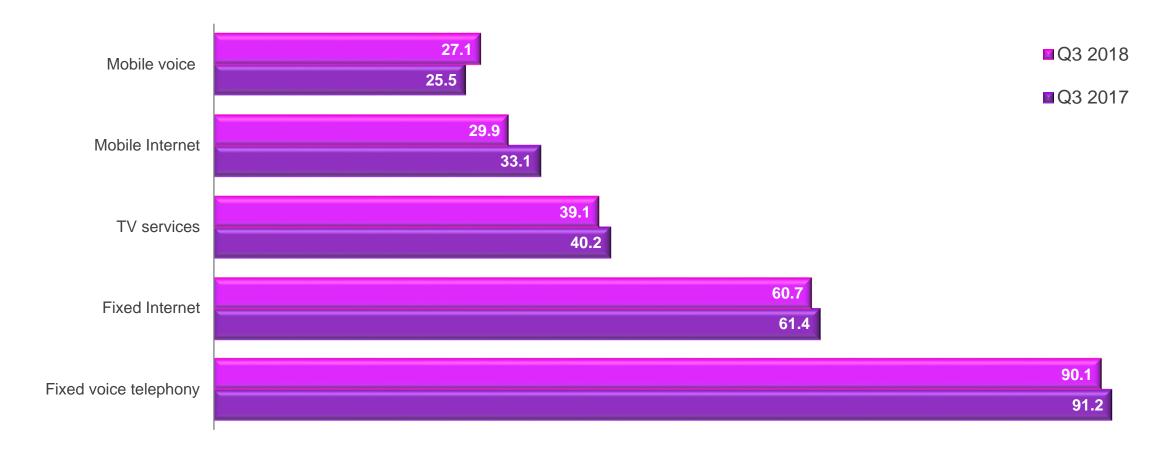
# BREAKDOWN OF THE TELECOMMUNICATIONS MARKET REVENUE BY OPERATORS FOR Q3 2018 (%)



TELE2

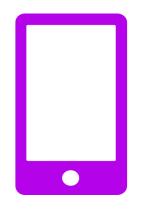


# TELIA LIETUVA MARKET SHARES IN TERMS OF REVENUE (%)





### MARKET: THE FASTEST GROWTH IN USAGE OF DATA









Increasing usage of mobile data

(uploaded/downloaded **80,605 million MB** of data per quarter)

Growing number of **FTTH/B connections** 

(accounts for **73%** of all fixed Internet connections)

Growing number of IPTV users

(accounts for **36.8%** of all pay-TV service users)



#### MARKET PENETRATION PER 100 INHABITANTS



135.8

**mobile** communications subscribers



**32** 

fixed telephony lines (households)



46.3

broadband Internet access



50.4

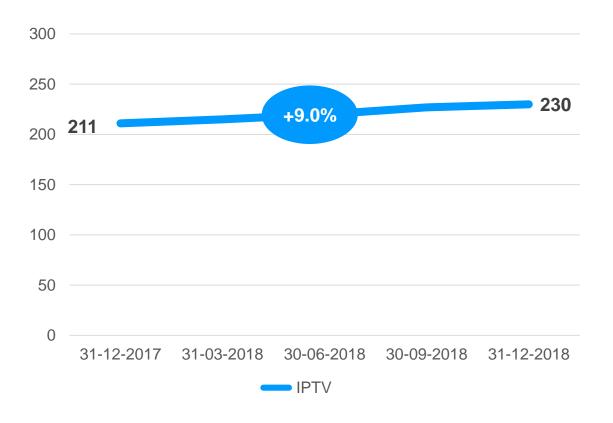
pay-TV subscribers (households)



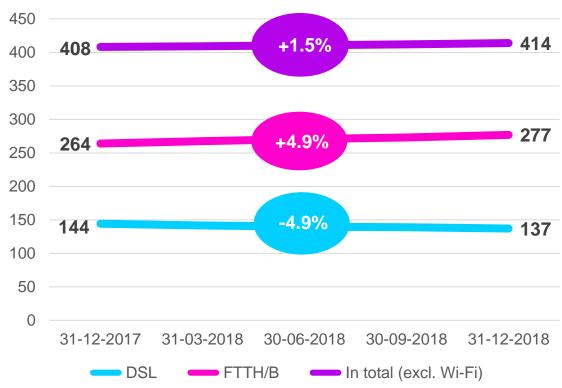
# OPERATING AND FINANCIAL RESULTS

# CONTINOUS GROWTH IN NUMBER OF IPTV AND FTTH USERS

#### **Number of TV service users (thousands)**



### Number of broadband Internet users (thousands)

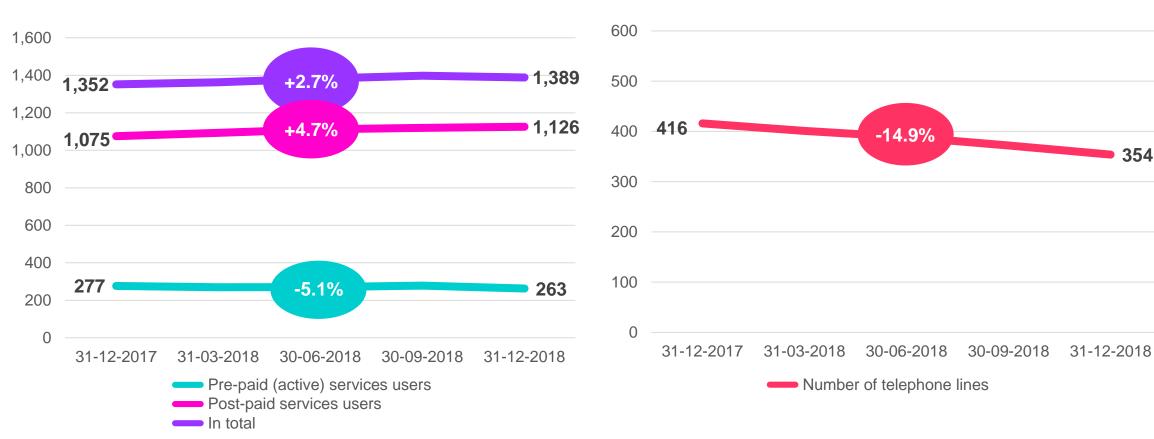




# NUMBER OF MOBILE POST-PAID SERVICE USERS IS GROWING

#### Mobile communication users (thousands)

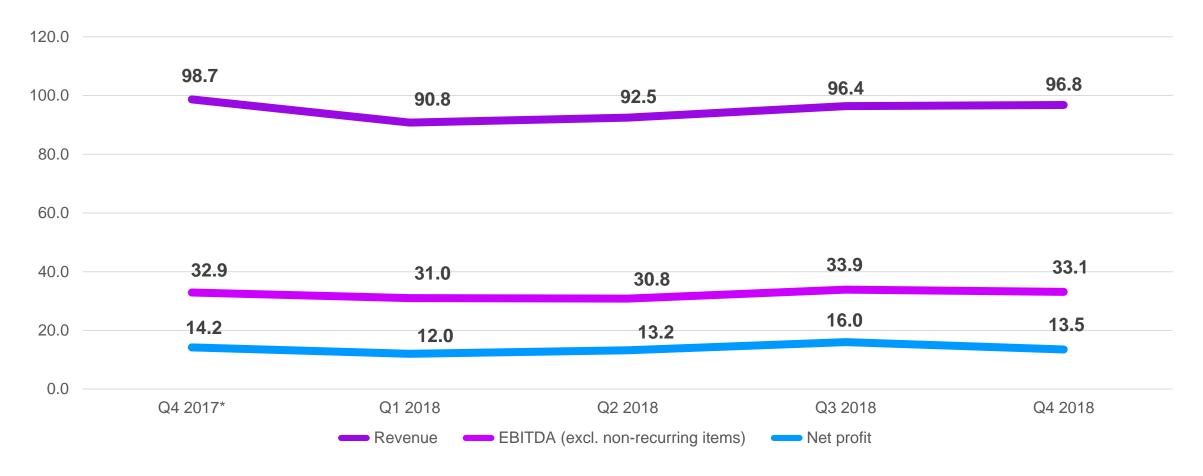
### Number of fixed telephone lines (thousands)





### REVENUE, EBITDA & NET PROFIT

(EUR million)

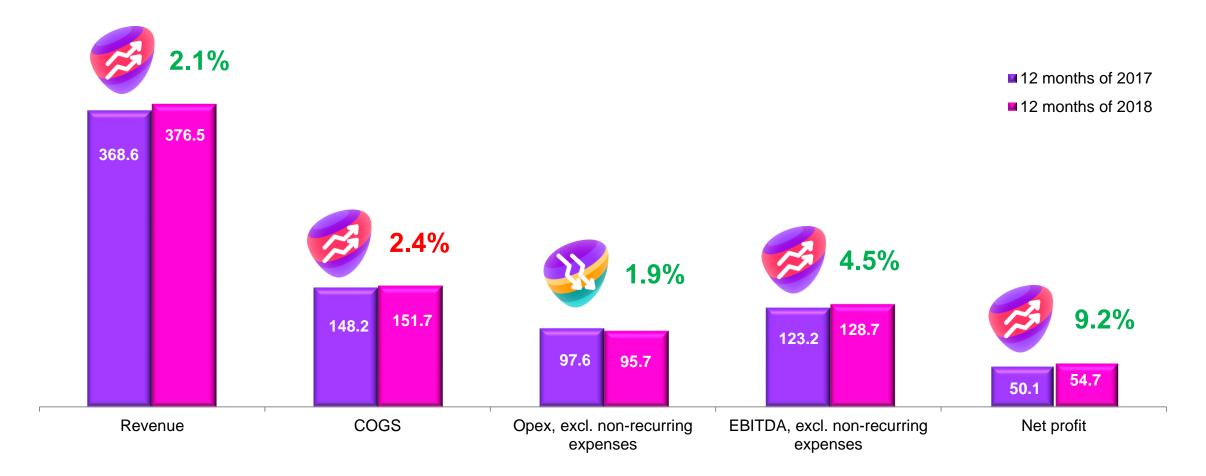


NOTES:



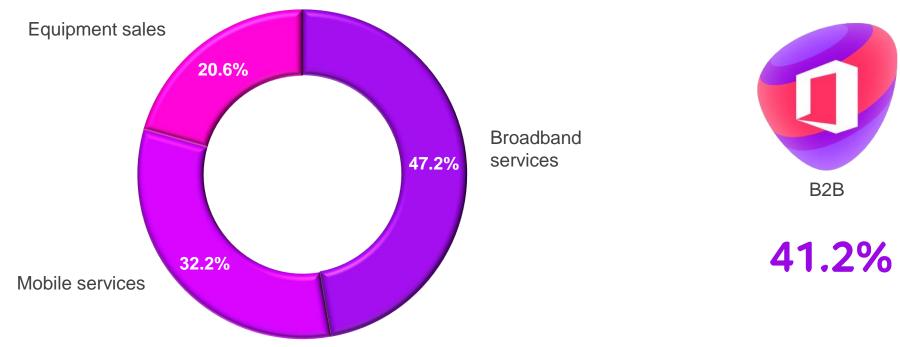
<sup>\*</sup> Financial data for 2017 is recalculated due to introduction of IFRS 15 from 1 January 2018

### DYNAMICS OF MAIN FINANCIAL INDICATORS (EUR million)





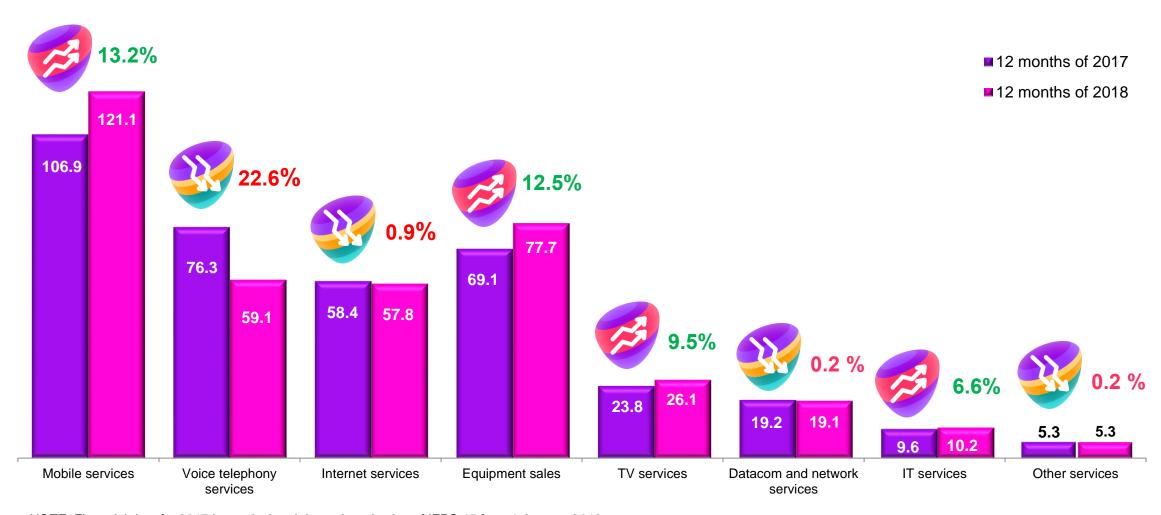
### 12 MONTHS OF 2018 REVENUE BREAKDOWN





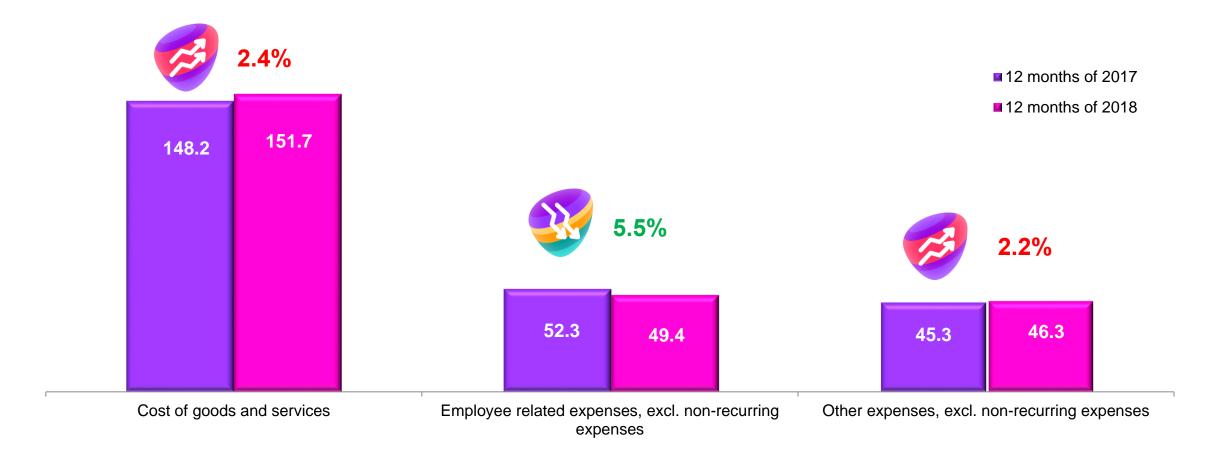


### REVENUE BY SERVICES (EUR million)



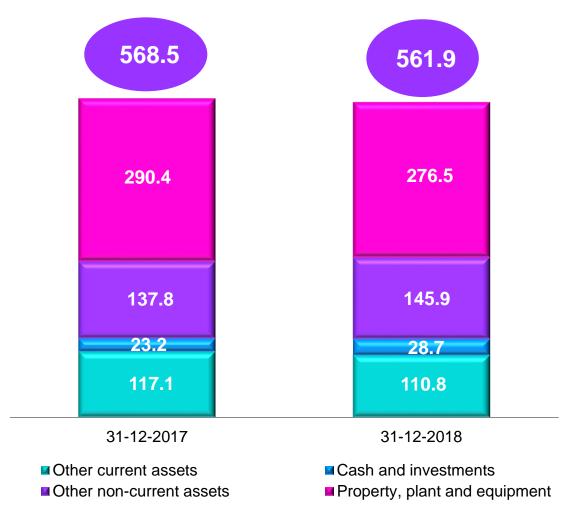


### **OPERATING EXPENSES** (EUR million)





### ASSETS (EUR million)



- During January-December 2018, total assets decreased by 1.1%
- Non-current assets amounted to 75.2% of total assets (31-12-2018)
- Cash alone amounted to 5.1%
- Return on capital employed: 13.8%
- Return on average assets: 11.3%



### **EQUITY AND LIABILITIES**

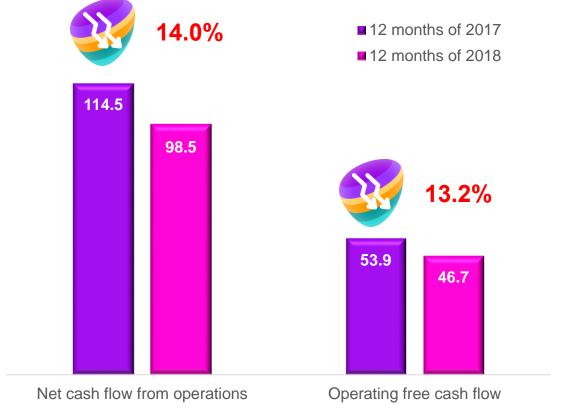
#### (EUR million)

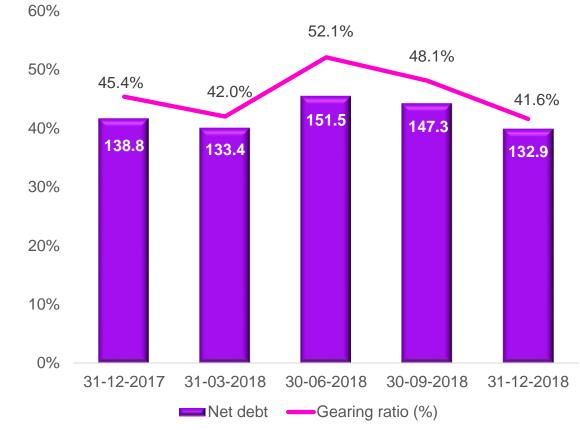


- Shareholders' equity amounted to 56.9% of the total assets (31-12-2018)
- Total borrowings (31-12-2018) amounted to EUR 161.6 million: EUR 127.5 million bank loans, EUR 10 million internal Group loan, EUR 21 million vendor financing and EUR 3.1 financial lease.
- Gearing ration: 41.6%
- Debt to equity: 50.5%
- Return on equity: 17.7%



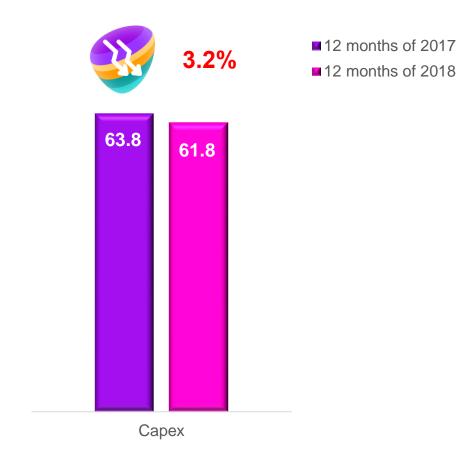
### CASH FLOW & NET DEBT (EUR million)

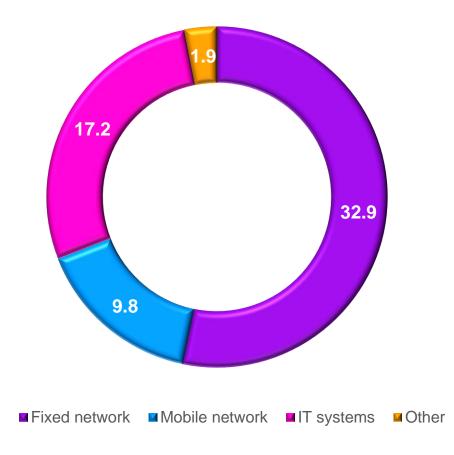






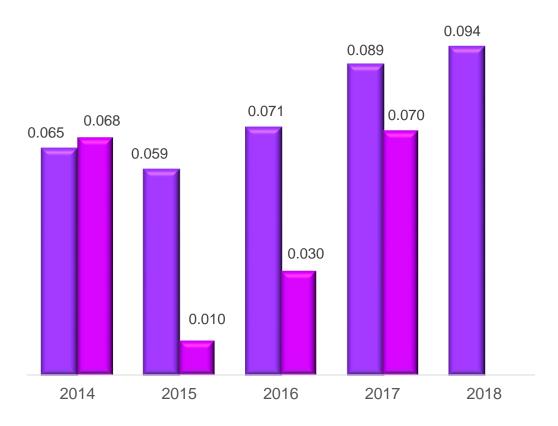
### **CAPEX & CAPEX BREAKDOWN FOR 9 MONTHS OF 2018**







### **DIVIDENDS**



- ■Consolidated earnings per share (EUR)
- Dividend per share (EUR)

- Earnings and dividends till 2014 were allocated to 776,817,518 shares, from 2014 – to 582,613,138 shares
- On 17 November 2014, shareholders got 0.072 euro per share payment due to reduction of authorized capital
- The Board set a target to maintain the Company's net debt to EBITDA ratio not higher than 1.5 and to pay out up to 80 per cent of free cash flow as dividend
- According to the Law, dividends should be paid from retained earnings of the Parent company
- As of 31 December 2018, retained earnings of the Parent company amounted to EUR 131.6 million



### SHARES AND SHAREHOLDERS

#### **SHAREHOLDERS**

- Telia Company AB (Sweden) is the largest shareholder of Telia Lietuva, AB
- The Company's share capital consist of 582,613,138 ordinary registered shares of EUR 0.29 nominal value each
- On 24 October 2014, authorized capital was reduced by LTL 194 million (EUR 56.2 million) and accordingly number of voting shares was reduced from 776,817,518 to 582,613,138
- The total number of Telia Lietuva shareholders is almost 11 thousand

#### Shareholders as of 31-12-2018

	Part of shares and votes
Telia Company AB	88.15%
Other	11.85%

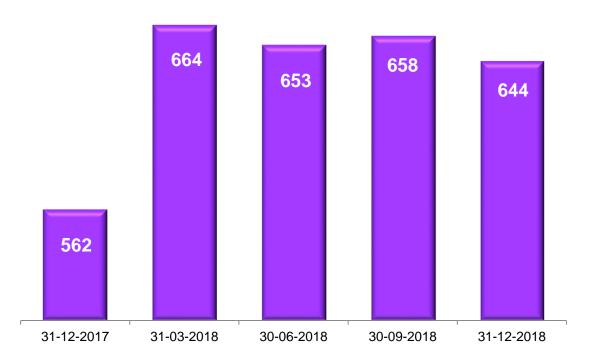


#### **SHARES**

- Since June 2000, the Company's shares are listed on Nasdaq Vilnius stock exchange (ticker: TEL1L)
- Since January 2011, the Company's shares were included into the trading lists of a few German stock exchanges (ticker: ZWS)
- Turnover on Nasdaq Vilnius stock exchange during January-December of 2018: 7.4 million of shares or EUR 8.2 million
- Share price on Nasdaq Vilnius:

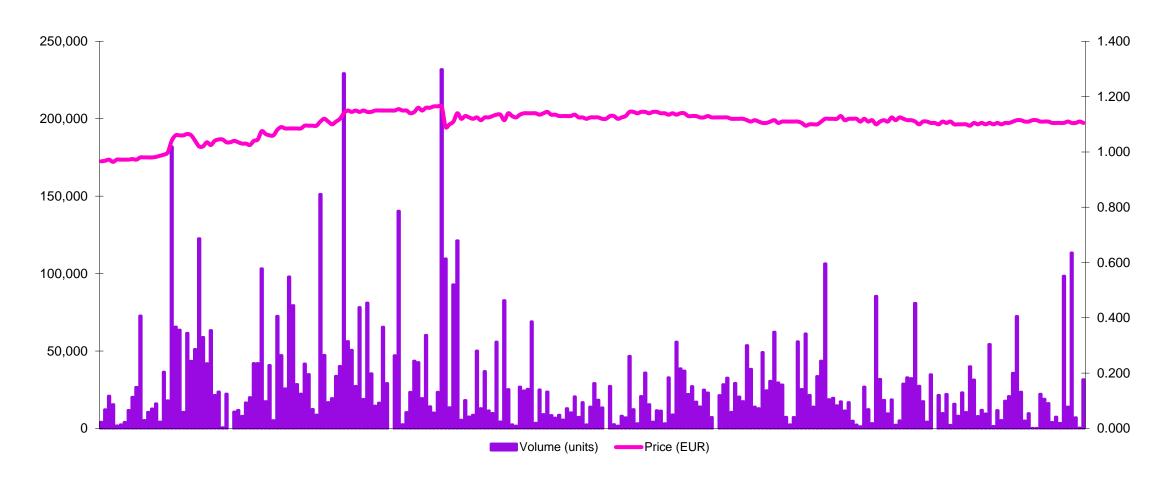
	EUR
01-01-2018	0.966
High	1.170
Low	0.956
31-12-2018	1.105

#### Market capitalization (EUR million)



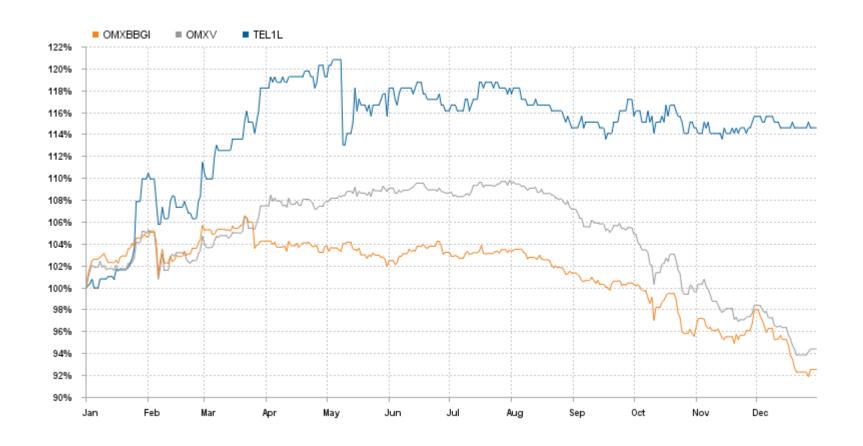


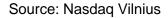
# TRADING IN THE COMPANY'S SHARES ON NASDAQ VILNIUS STOCK EXCHANGE IN 2018





## THE COMPANY SHARE PRICE AND NASDAQ VILNIUS INDEXES COMPARISON







## CORPORATE GOVERNANCE

#### **GOVERNING BODIES**

- The AGM was held on 25 April 2018
- The **Board** consist of 6 members elected for the 2 year term
- Stefan Block, Ole Stenkil, Inga Skisaker and Rolandas Viršilas resigned from the Board as of 24 April 2018
- Agneta Wallmark, Hannu-Matti Mäkinen, Tomas
   Balžekas and Mindaugas Glodas were elected to the
   Board for the current term of the Board
- Henriette Wendt resigned from the Board as of 8 November 2018, and Emil Nilsson was elected to the Board at EGM on 9 November 2018
- 3 members of the Board comprise Audit and Remuneration Committees
- **UAB Deloitte Lietuva** is the Company's independent auditor for the year 2018 and 2019
- The Board elects and recalls CEO





#### **BOARD**



Emil Nilsson (born in 1971), Chairman of the Board, represents Telia Company AB, Chairman of the Remuneration Committee



Hannu-Matti Mäkinen (born in 1970), Member of the Board, represents Telia Company AB



Agneta Wallmark (born in 1960), Member of the Board, represents Telia Company AB, Chairwoman of the Audit Committee



Tomas Balžekas (born in 1977), Independent member of the Board, Member of the Audit Committee



Claes Nycander (born in 1963), Member of the Board, represents Telia Company AB, Member of the Remuneration Committee

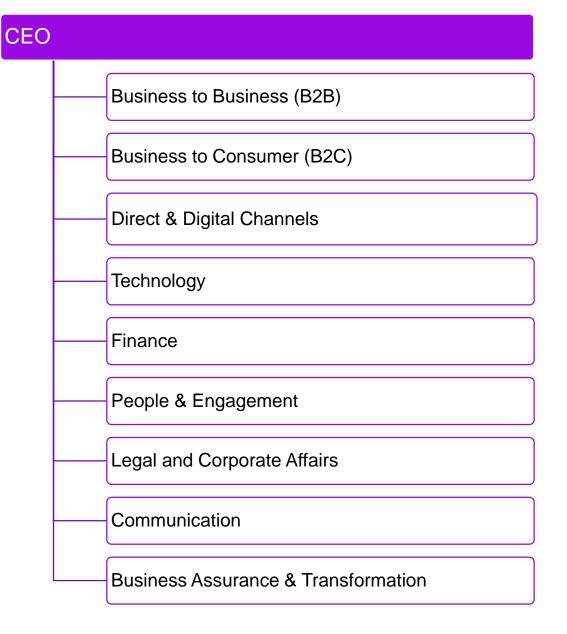


Mindaugas Glodas (born in 1972), Independent member of the Board, Member of the Audit and Remuneration Committees

• Members of the Board have no direct interest in the share capital of Telia Lietuva



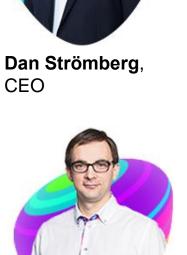
### GOVERNING STRUCTURE OF TELIA LIETUVA VALID FROM 1 JANUARY 2019





### **MANAGEMENT TEAM**





Laimonas Devyžis, Head of Finance till 1 April 2019



Mindaugas Ubartas, Head of B2B, acting Head of B2C



Ramūnas Bagdonas, Head of People & Engagement



**Giedrė Kaminskaitė-Salters**, Head of Direct & Digital Channels



**Birutė Eimontaitė**, Head of Communication



Andrius Šemeškevičius, Head of Technology



Vytautas Bučinskas, Head of Business Assurance & Transformation

### PRINCIPLES THAT WE FOLLOW



Anti-bribery and corruption



Freedom of expression



Customer privacy



Occupational health and safety



Responsible procurement



Environmental responsibility



Children safety online



### **ALL IN APPROACH**



Connecting the unconnected



A healthy and safe society



Education for all



Digital entrepreneurship and innovation



